



AGENDA

INFRASTRUCTURE AND LIVEABILITY

COMMITTEE

15 JUNE 2021

MEMBERSHIP: Councillors J Diffey, V Etheridge, D Grant, D Gumley, A Jones, S Lawrence, G Mohr, K Parker and J Ryan.

The meeting is scheduled to commence at .

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ILC21/15 LEAVE OF ABSENCE (ID21/910)	
ILC21/16 JOIRA ROAD PLAYSPACE - DRAFT CONCEPT PLAYSPACE DESIGN - RESULTS OF PUBLIC EXHIBITION (ID21/577)	2
The Committee had before it the report dated 19 May 2021 from the Open Space Coordinator regarding Joira Road Playspace - Draft Concept Playspace Design - Results of Public Exhibition.	
ILC21/17 DRAFT MRL STRATEGIC PLAN AND DELIVERY PROGRAM 2021/2022-2023/2024, DRAFT BUDGET 2021/2022, DRAFT FEES & CHARGES 2021/2022 AND DRAFT ANNUAL OPERATIONAL PLAN 2021/2022 (ID21/902)	51
The Committee had before it the report dated 31 May 2021 from the Manager Macquarie Regional Library regarding Draft MRL Strategic Plan and Delivery Program 2021/2022-2023/2024, Draft Budget 2021/2022, Draft Fees & Charges 2021/2022 and Draft Annual Operational Plan 2021/2022.	
ILC21/18 2022-2025 DUBBO REGIONAL COUNCIL DISABILITY INCLUSION ACTION PLAN (ID21/931)	88
The Committee had before it the report dated 7 June 2021 from the Community Development Officer - Seniors and Disability regarding 2022-2025 Dubbo Regional Council Disability Inclusion Action Plan.	



REPORT: Joira Road Playspace - Draft Concept Playspace Design - Results of Public Exhibition

AUTHOR: Open Space Coordinator
REPORT DATE: 19 May 2021
TRIM REFERENCE: ID21/577

EXECUTIVE SUMMARY

A draft Joira Oval Concept Playspace Design was developed following a commitment identified within the approved Playground Improvement Program. The plan identified the installation of a new playspace within Delroy Parklands/Grangewood Estate area to cater for population growth in this area, and help balance the current inequity between West and East Dubbo recreational opportunities.

The draft concept plan along with a supportive report had been tabled at Council's Ordinary Meeting held 7 December 2020 where Council resolved:

- 1. That the report of the Open Space Coordinator, dated 7 December 2020, be noted.*
- 2. That the draft Joira Oval Playspace – Draft Plan, be placed on public exhibition for 28 days, enabling community feedback and input.*
- 3. That following the public exhibition period, a further report be submitted to Council for consideration."*

The plans went on public exhibition from 8 February 2021 through to 7 March 2021.

Dubbo Regional Council received a total of 25 submissions.

Following a review of the submissions it was determined that whilst there was support for the overall design intent of the play space, there was also strong opposition to the proposed location of the play space.

FINANCIAL IMPLICATIONS

A total of \$280,000.00 was allocated for development of a Joira Oval Playground Draft Plan and subsequent play space installation. This project was proposed to be funded under the Playground Improvement Plan, which is financially supported via reallocation of funds from Section 94 Public Open Space Contributions Plan (1998) – Old Plan.

POLICY IMPLICATIONS

Incorporation of a play space with the Delroy/Grangewood estates is consistent with Dubbo Regional Council's Community Strategic Plan, Community Leadership theme 4.3, "the

resources of Council are appropriately managed;" Liveability themes, 5.1.3, "the City of Dubbo is recognised as being attractive and welcoming;" 5.5.2, "quality passive... open space is located to maximise access and use by the community."

RECOMMENDATION

- 1. That the report of the Open Space Coordinator, dated 19 May 2021, be noted.**
- 2. That implementation of the Joira Oval playspace design, as publicly exhibited, not proceed.**
- 3. That the \$280,000 identified for the Joira Road playground that was being funded from Section 94 Public Open Space Contributions Plan (1998) Old Plan, be returned back to the Restricted Asset for future opportunities for play space improvements.**

Ben Pilon

Open Space Coordinator

BACKGROUND

A draft Joira Oval play space concept design was developed by Moir Landscape Architecture, following a commitment identified within the recently approved Playground Improvement Program. Installation of a new play space within Delroy Parklands/Grangewood Estate area was identified to cater for population growth in this area, and help balance the current inequity between West and East Dubbo recreational opportunities.

The draft plan, along with a supportive report had been tabled at Council's Ordinary Meeting held 7 December 2020 where Council resolved:

- “1. That the report of the Open Space Coordinator, dated 7 December 2020, be noted.*
- 2. That the draft Joira Oval Playspace – Draft Plan, be placed on public exhibition for 28 days, enabling community feedback and input.*
- 3. That following the public exhibition period, a further report be submitted to Council for consideration.”*

The public exhibition period included; a targeted letter box drop to residents within the local catchment of Joira Oval, social media posts and advertisement and promotion of the plans on Council's website during the public exhibition period, from 8 February 2021 to 7 March 2021.

At the close of the public community exhibition period, Council had received 25 submissions.

Following a review of the submissions it was determined that whilst there was some support for the overall design of the play space, there was strong opposition to the proposed location of the play space.

REPORT

The Joira Oval concept play space design was placed on public exhibition from 8 February 2021, until midnight 7 March 2021 to seek feedback in relation to the nature play design of the play space along with gathering of feedback in relation to the identified location within the Joira Oval precinct.

At the close of the public community exhibition period, Council had received 23 submissions.

In summary, the majority of the submissions were opposing the location of the play space. Common concerns were identified as:

- lack of parking facilities;
- restricted access to the site including emergency vehicles;
- potential of attracting anti-social behaviour, concerns around lack of follow up maintenance;
- concerns related to supportive park facilities not included within the plan such as; BBQs, lighting and drinking fountains along with larger facilities including; toilet facilities, a dog leash free area; and a kids' learn to ride cycle track.

Breakdown of comments following public exhibition period in relation the concept play space plan have been included below:

Play space design

Support	Opposition	Nil comment
9	2	12

Location of play space

Support	Opposition	Nil Comment
2	11	10

Specific concerns (some submissions made more than one comment)

Concerns regarding parking and access	Anti-Social behaviour concerns	Concerns surrounding follow up maintenance	Requests for additional park facilities
12	5	3	7

Overall, whilst support was shown for the actual design intent of the play space, the majority of the submissions and comments opposed the location of the play space, with common concerns relating to parking and access to the space, along with a high number of requests for additional park facilities.

Submissions have been attached as **Appendix 1** and have been numbered in the top right hand corner of the page for convenience and cross referencing. The numbers in the section below relate to the submission number. (Note: submissions appear as they were received with no corrections).

1. I'm all for the expansion of green spaces and playgrounds for children, but my concern is that council continue to request developers to create green spaces and approve these green spaces but once council is required to maintain these areas they are understaffed and don't have the workforce or equipment to maintain these areas to a level that is satisfactory. At the moment where this playground is designated for the grass is knee-high, there are major washouts along the creek that need to be stabilized.

Council's efforts in this particular parkland have been pathetic over the last 2 years, we as residents deserve better.

Let's hope that if this playground and oval go-ahead that it's maintained satisfactorily.

Response

Noted. Currently, Joira Oval is a 4.69 hectare undeveloped open grassland area, managed by Liveability, in accordance with a Local Medium Open Space asset under Council current

adopted Maintenance Service Levels. As with all new developments in Open Space areas, the level and types of supportive park assets such as playgrounds, highlights an increase in the required service level required for that asset of which Council is committed to uphold.

Council encourages residents to report any issues with regard to maintenance to Councils Customer Experience team for appropriate investigation and follow up.

2. I am in receipt of a letter from the council setting out the "Master Plan" for Joira Oval, West Dubbo. The problem is the plan fails to indicate where the Joira Oval is located. It is not listed on any Council Map. I do notice that it comes off Joira Road somewhere, there is no indication where off Joira Road it is. It would be good to know exactly where the oval is so I can make an informed decision of what is proposed. Is council resuming homes for this proposed development, is it current vacant land. The document goes into great detail but tells me absolutely nothing. Does it border where I have a home?

Response

A follow up email was sent to the customer to further inform the customer, with no follow up response submitted.

3. I think it is a great initiative the design looks terrific and a good use of outdoor space. However it is still a good distance from the main area of Grangewood and its ever expanding developments on Lakeside and Lincoln Parkway plus the expanding development of Kintyre. There is a space at Kintyre at the top of Grangewood Cnr of Ballinloch and Glenabbey -32.269648, 148.570371 that needs a development like this. This site you suggest is still very close to Delroy Park and Balbeatie Crescent Play area and Dog Park.

Response

Noted. Joira Oval, currently an undeveloped grassland area, as outlined within the Dubbo Open Space Masterplan 2018, is identified within a high growth area situated within the South Western sector of Dubbo, and is classified as a prioritised "future supply" asset. To meet the demand of the population growth of Dubbo, especially within this area, further provision for recreational facilities and increasing of service levels will positively attribute to fulfilling the plan.

4. I think this is an excellent concept, but in the wrong place. This is a destination development. People will drive there to enjoy the facilities. I am the owner of [REDACTED] Pebble Beach Drive and I see the current activity in the area. people drive and park in the cul-de-sac to go for a walk. Increasing the popularity in the area will create a traffic hazard. Glen Eagles Way is only 5.8m wide. There is limited parking places. Your information pamphlet shows a building which, I imagine, is a toilet block but your legend doesn't disclose this.

You are promoting this as a child entertainment Centre with Covered picnic tables. If this is the case toilet facilities are essential.

I think a better place for this facility is near the duck pond where there is more open space and more practical for young children.

Response

Noted. Joira Oval, currently an undeveloped grassland area, as outlined within the Dubbo Open Space Masterplan 2018, is identified within a high growth area situated within the South Western sector of Dubbo, and is classified as a prioritised "future supply" asset. To meet the demand of the population growth of Dubbo, especially within this area, further provision for recreational facilities and increasing of service levels will positively attribute to fulfilling the plan. The Joira Oval play space design, as submitted for public consultation purposes, does not include the provision for a public toilet facility. In addition, the budgeted amount identified towards the proposed play space is not adequate to support the inclusion of such facility. If the play space were to progress and the public demand was high, Council would consider such request to determine the feasibility. It should be noted, a number of play spaces within Dubbo Regional Council area, does not have a supportive toilet facility due to the high ongoing cost of maintenance and subsequent renewal cost.

5. I have lots of consultation with Ben Pilon since this proposal was posted on the council web site last year. The proposal looks amazing, but the origin draft stated there was 'Ample Parking' in Pebble Beach Drive. I'm the last house in Pebble Beach Drive [REDACTED] there is only a turning circle, and the only parking is in front of the resident's houses. Where will the parking be for the cars that visit the proposed playground

Response

Feedback and recommendations in relation to the insufficient parking on offer, to support the Joira Oval playspace is noted. Council intended that the space could be quite easily accessed through the existing pedestrian path system and surrounding residential off street parking. Unfortunately, the current budget identified for the Joira Oval play space, does not include provision for further inclusion or upgrades to off street parking. If the plan was heavily supported, further parking opportunities would have been investigated to support the demand of the space with funding opportunities sought.

6. Re the proposed redevelopment at joira rd oval. As there is a large amount of residents who walk their dogs along the existing pathways adjacent to the oval it would be an opportunity to build a leash free area for dogs. It could be an area parallel to the existing waterway. This would only need to be approximately 20 mtrs wide and run from the current pathway to joira rd. A large leash free area is essential in this area as the nearest one is too small and not in a suitable area. I am sure if you did a survey on this proposal you would get a huge response.

Response

Noted. It should be noted Joira Oval is currently identified as an open grassed land "off leash area".

7. Yes

Response

Noted.

8. Yes

Response

Noted.

9. Yes

Response

Noted.

10. I live at ■■■ Cypress Point Drive and welcome the proposed development of Joira road oval.

I would like to suggest that the council please consider the inclusion of public toilets to this proposal. I have 6 grand children and they will certainly enjoy that space when they visit. As you may know little children only tell you they require a toilet at the last minute. I am sure all parents and anyone else visiting that area would welcome the inclusion of toilets.

I understand it is a cost and maintenance issue but with controls on opening times I am sure the costs and maintenance could be kept to a minimum.

Response

The Joira Oval play space design, as submitted for public consultation purposes, does not include the provision for a public toilet facility. In addition, the budgeted amount identified towards the proposed play space is not adequate to support the inclusion of such facility. If the play space were to progress and the public demand was high, Council would consider such request to determine the feasibility. It should be noted, a number of play spaces within Dubbo Regional Council area, does not have a supportive toilet facility due to the high ongoing cost of maintenance and subsequent renewal cost.

11. A mini water park for the little kids would also be amazing and a couple of barbecues. Please no sand.

Response

The Joira Oval play space design and supportive budget, as submitted for public consultation purposes does not include the provision for a mini water park. If feedback for the play space and its location was favourable, electric BBQ facilities would have been considered for inclusion.

12. With no parking near by, would it be possible to add parallel parking on the southern side of Glen Eagles Way and move the footpath south of the parking spots. (see map). As Glen Eagles Way is the closest road to the park, it is envisaged most people will try and park there anyway and will take up the quite narrow road or park up on the side of the parkland there.

Also if the footbridge to the south of the park be updated as it is quite unsteady.

It could also be a consideration to put a walk bridge across the creek to facilitate houses to the east of the park to walk to the park.

Response

Feedback and recommendations in relation to the insufficient parking on offer, to support the Joira Oval play space is noted. Council intended that the space could be quite easily accessed through the existing pedestrian path system and surrounding residential off street parking. The current budget identified for the Joira Oval play space does not include provision for further inclusion or upgrades to off street parking. If the plan was heavily supported, further parking opportunities would have been investigated to support the demand of the space with funding opportunities sought.

13. I note that the development application for Joira Parklands Area is now out for public submission. It is good to see council installing more parkland and play areas for residents, but at the same time the current infrastructure needs to be kept up to date for the rising demand.

With the new residential developments in the Grangewood/Kintyre areas in the last seven years, the population and subsequent traffic using Joira and Blackbutt Roads in West Dubbo has increased significantly. As well as vehicular traffic there has been a large increase in the number of people walking, running and cycling along these roads.

Why was the development and upgrading of these main access roads not included in any development application?

I believe there is also an application before council, for the residential development of the block of land on the southern side of Blackbutt Road. Again this will add to the

already high vehicular usage of both Blackbutt and Joira Roads, further increasing the risk to other road users.

Both roads need to be upgraded and widened to include a cycle lane on each side, for the safety of pedestrians and cyclists. There is no shoulder at all on either road at present, and the edges are quite rough and uneven in some sections. Near the top of Joira Road, the drainage is appalling. Big gullies have been gouged into the eastern side, again why was not a proper drainage system required as part of any development application in the area?

Another cheaper option would be to construct a separate shared use path along the eastern side of Joira and Blackbutt Roads. This doesn't need to be an expensive concrete path, as a smooth crushed granite surface would suffice. The southern end of Joira road has some very nice cypress pine trees to provide shade and shelter for path users. This could all be integrated into the proposed Joira Parklands and the new adjoining residential estate very nicely.

Response

Noted. The Joira Oval play space is an initiative of Dubbo Regional Council's strategic management of Recreation and Open Space, identified within the Dubbo Open Space Master Plan. Within the plan Joira Oval is identified within a high growth area situated within the South Western sector of Dubbo, and is classified as a prioritised "future supply" asset. To meet the demand of the population growth of Dubbo, especially within this area, further provision for recreational facilities and increasing of service levels will positively attribute to fulfilling the plan.

The play space design and location was placed on public exhibition following a commitment identified within Council's approved Playground Improvement Program 2019 to seek feedback from the community on the play space design and its location within Joira Oval.

Feedback received in relation to recommended upgrades and improvements to the adjoining road and cycling network do not form part of this public exhibition request, however, these will be forwarded onto the Infrastructure Division for consideration and follow up.

14. We are excited to see the proposed JOIRA OVAL PLAY SPACE DRAFT MASTERPLAN for our area. In assessing the development please can the council consider the following;

When deciding trees and shrubs, please choose allergy friendly plants which includes ones that aren't wind pollinating.

<https://asthma.org.au/blog/low-allergen-gardening/>

Please consider getting advice on this matter.

Provision for pop up coffee/food shop, food van should be included. This could also be utilised when the oval is developed.

The plan does not include carparking so I hope vehicle access will be via Joria Road? If not I am concerned about the amount of additional car traffic for streets in close proximity.

Thank you

Response

Noted.

Feedback and recommendations in relation to the insufficient parking on offer, to support the Jora Oval playspace is noted.

Council intended that the space could be quite easily accessed through the existing pedestrian path system and surrounding residential off street parking. Unfortunately, the current budget identified for the Jora Oval play space does not currently include provision for further inclusion or upgrades to off street parking. If the plan was heavily supported, further parking opportunities would have been investigated to support the demand of the space with funding opportunities sought. It should also be noted, Council encourages all potential food and coffee van vendors to apply for approval to sell food in a public place from a vehicle or article.

15. Looking at this plan further, I don't see any parking anywhere? Lots of parents will have to drive to this new area, but where will they park their car? And even parents close by will be too lazy to walk down to the park with their kids.
Also there are no toilets shown? Most other playground areas have nearby toilets, why not here? The same thing has happened at the BBQ area at the end of Tamworth Street. Nice area with tracks everywhere, but the nearest toilet is quite a distance away.

Response

Feedback and recommendations in relation to the insufficient parking and toilet facilities on offer, to support the Jora Oval playspace is noted.

Council intended that the space could be quite easily accessed through the existing pedestrian path system and surrounding residential off street parking. Unfortunately, the current budget identified for the Jora Oval play space does not include provision for further inclusion or upgrades to off street parking. If the plan was heavily supported, further parking opportunities would have been investigated to support the demand of the space with funding opportunities sought.

16. Jora Oval Playground Draft Plan. With the large increase in residents in this area, will Jora Road itself be upgraded to cater for the higher usage by the increased population? This road continues to have a large increase in traffic, but in addition there is a large increase in the number of people walking, running, walking their dogs and bike riding.

There is no shoulder and it is becoming increasingly dangerous for this type of use. There is no other place for people to exercise or to get to a properly developed road. Joira Road and Blackbutt Road both need to be upgraded with a cycle lane on each side, or at least a broad shoulder for the safety of pedestrian and cyclist use.

Response

Feedback received in relation to recommended upgrades and improvements to the adjoining road and cycling network do not form part of this public exhibition request, however, these will be forwarded onto the Infrastructure Division for consideration and follow up.

17. It would be good to understand how people access the playground other than by walking to it, there is little room for parking on Glen eagles way, it would also be good to see how the existing path network will/should be extended south into the grange estate and grangewood drive to facilitate walkers and cyclists to access the path, there is a reasonable drain that runs through the site that will need to be addressed. I like the natural look and the schematics have it in a bush setting, which is not what is there now. Will the surrounding area be vegetated or just become sportgrounds, if just large areas of grass this will detract form the amenity of a nature style playground. Also needs a drinking fountain and dog poo station.

Response

Council intended that the space could be quite easily accessed through the existing pedestrian path system and surrounding residential off street parking. Unfortunately, the current budget identified for the Joira Oval play space does not include provision for further inclusion or upgrades to off street parking and extensions to paths. If the plan was heavily supported, further parking and connections to the existing path system to connect other open space areas and path systems would have been further investigated, with funding opportunities sought.

18. Can you please explain exactly where this proposed complex will be situated. The very vague map attached shows it on Joira Road somewhere.

This is the vital part of information that is missing.

Any maps that are provided, should always show North at the top of the map to avoid any confusion.

Response

Thank you for your enquiry in regards to providing a submission for the Joira Oval playground master plan.

An aerial image of Joira Oval and the playground location within the site is posted on our website <https://www.Dubbo.nsw.gov.au/public-exhibition/joira-oval-playground-draft-plan> To assist you, I have included a snippet below.

If you require further information to assist you with making an informed decision and a submission, please feel free in calling but can I ask that if you wish to make a submission, can you please write in or recomplete another online, so that the information and all submissions stay together on our end.

Regards

19. This area is the wrong choice for a playground in west.

The park/nature strip in Delroy park with the duck pond would be a much more suitable choice.

It is close to existing amenities at the shopping centre, there is some available parking which can be expanded.

There is existing shade and space to include a well designed playground for a well used area.

A playground in the Delroy park duck pond nature strip has been suggested by many other residents in the area and around town.

Joiria oval is an extremely poor choice, location is unsafe due to traffic, dust bowl of an area, it's out of the way- and will most definitely not be used by locals to the best of its ability because of a poor location.

Response

The Joira Oval play space is an initiative of Dubbo Regional Councils, strategic management of Recreation and Open Space, highlighted within the Dubbo Open Space Master Plan. Joira Oval is identified within a high growth area situated within the South Western sector of Dubbo, and is classified as a prioritised "future supply" asset. To meet the demand of the population growth of Dubbo, especially within this area, further provision for recreational facilities and increasing of service levels will positively attribute to fulfilling the plan.

20. Looks great. Love the natural playground where kids can learn to problem solve through natural life play.

Can there be a separate area added for bikes and scooters? A real life road set up? Stop/give way signs, lights, crossings, roundabouts etc.

Response

Unfortunately, the current budget identified for the Joira Oval play space, does not include provision for the inclusion of a separate toddler learn to ride/drive area. If the play space and its location was heavily supported, Council would have considered this component in future development within the area if heavily supported by the community.

21. Concerns around where will the parking be - not shown on the plan above. Loch Lammond is a narrow street already causing traffic congestion. Can you please contact to discuss further

Preferred contact method is by phone [REDACTED]

Response

Council intended that the space could be quite easily accessed through the existing pedestrian path system and surrounding residential off street parking. Unfortunately, the current budget identified for the Joira Oval play space, does not include provision for further inclusion or upgrades to off street parking and extensions to paths. If the plan was heavily supported, further parking and connections to the existing path system to connect other open space areas and path systems would have been further investigated, with funding opportunities sought.

22. We live at Loch Lomond Way and I believe the park will be located across the road. Whilst we think a playground for the local children is a good idea I am a bit baffled as to the location. The demographic around this area is mainly empty nesters and retirees. A more suitable location would be closer to "The Grange" which seems to have a lot more young families.

The other issue is parking - I note the Council wants people to use the existing walkways. Again whilst this is a good idea in theory, human nature dictates that people will drive to the closest entry point to the park which will be in front of residents homes. The streets in this area are not very wide as the only people who use these streets are the residents - it is not a drive through area.

When I spoke to Ben Pilon, I asked why the playground could not be built closer to Joira Road with a dedicated parking area. He advised that Joira Road was a very busy road and the Council did not like to put a play area too close to the road. What about the water park in Dubbo. I would consider this to be a much busier area than Joira Road and this seems to work.

There is also the issue of anti social behavior of a night. This is a very quiet area and one of the reasons we purchased here when we moved from out of town 2 years ago. How is the Council going to manage this?

I hope the Council will take all the issues on board, especially the parking issue. Playing Devils advocate, how would the Councilors feel if they had purchased in this area because of the quiet rural outlook and are now presented with the potential of having vehicles and people all over their front lawns.

Response

The Joira Oval play space is an initiative of Dubbo Regional Councils' strategic management of Recreation and Open Space which is highlighted within the Dubbo Open Space Master Plan. Joira Oval is identified within a high growth area situated within the South Western sector of Dubbo, and is classified as a prioritised "future supply" asset. To meet the demand of the population growth of Dubbo, especially within this area, further provision for recreational facilities and increasing of service levels will positively attribute to fulfilling the plan.

Council intended that the space could be quite easily accessed through the existing pedestrian path system and surrounding residential off street parking. Unfortunately, the current budget identified for the Joira Oval play space, does not include provision for further inclusion or upgrades to off street parking. If the plan was heavily supported, further parking opportunities would have been further investigated, with funding opportunities sought.

Council combats anti-social behaviour through implementing safety by design principles during designing public open spaces which is inclusive of play spaces. In addition, Council has a close working relationship with local Police in identification and managing such behaviour.

If any member of the public notices or witnesses anti-Social behaviour in any public place, they are strongly encouraged to report such behaviour to the local Police authorities and to Council for suitable follow up.

23. To whom it may concern,

Submission re. Joira Oval Playground Draft Plan

I am writing in relation the Joira Oval Playground Draft Plan, which was announced by Dubbo Regional Council on 8 February 2021. As a local resident living in close proximity to the proposed playground, I commend the Council for recognising that the area of Delroy Park/ Grangewood is lacking facilities for children to play. However, I have some concerns around the proposed location of the playground:

- Access to the park – while Council have identified in their media release that they “are encouraging nearby residents to access this considered equipment via the existing pedestrian path infrastructure that connects the neighbourhood”, they have also said that they will identify safe areas where families can park motor vehicles. Car parking is not addressed in the draft plan. There is no provision for parking on Joira Road or the provision of a walking track to the proposed play space from Joira Road, so people driving to use the park will be required to park in Pebble Beach Drive, Glen Eagles Way, Loch Lomond Way and potentially Merion Way. These streets are narrow, only wide enough for 2 vehicles to pass. If parking by users of the park is on these streets, it will increase traffic in their area and make it impossible for local residents to enter and exit their driveways safely.

- The draft plan does not identify if there will be any lighting in the play space. The location of the proposed play space may entice anti-social behaviour in the park and

therefore in the surrounding areas. While there are some houses around, the lack of lighting may encourage people to 'hang out' at the play space after hours, with little to no surveillance or deterrent available (ie. lighting, neighbourhood surveillance) to deter anti-social behaviour.

- There are no proposed toilet facilities at the park. The closest public toilet would require patrons of the park to travel at least 700 metres to Delroy Park Shops. Will the council be proposing to put toilets into the park at some point in the future? If so, they should be included in the proposal.

- The Joira Oval Playground Draft Plan identifies that "Joira Oval is a 4.69-hectare undeveloped open grassland area". What is the Councils plan for the remaining open space? I believe that the plan should encompass the whole space and not just the proposed play space. Dubbo Regional Council appear to be planning the development on an 'ad hoc' basis. What happened to the previous oval concept that was initially outlined in the original Master Plan for the Estate? Is it still the plan of the Council to have this area as an oval? If so, what form will this oval take (square, rectangle etc., parking, facilities etc.)

Further consultation should be made by Dubbo Regional Council on the development, including a timeframe, so residents, both existing and future, can have an understanding of how the whole space is proposed to be utilised.

I am happy to discuss any of the above.

Response

Council intended that the space could be quite easily accessed through the existing pedestrian path system and surrounding residential off street parking. Unfortunately, the current budget identified for the Joira Oval play space, does not include provision for further inclusion or upgrades to off street parking. If the plan was heavily supported, further parking opportunities would have been further investigated, with funding opportunities sought.

Council combats anti-social behaviour through implementing safety by design principles during designing public open spaces which is inclusive of play spaces. In addition, Council has a close working relationship with local Police in identification and managing such behaviour.

If any member of the public notices or witnesses anti-Social behaviour in any public place, they are strongly encouraged to report such behaviour to the local Police authorities and to Council for suitable follow up.

The Joira Oval play space design, as submitted for public consultation purposes, does not include the provision for a supportive oval. In addition, the budgeted amount identified towards the proposed play space is not adequate to support the inclusion of such facility. If the play space were to progress and the public demand was high, Council would consider such request to determine the feasibility but the intent of this consultation was on the proposed design and locality of the play space.

24. Good evening, Please accept my submission regarding the Joira Oval Playground, I have been away due to a funeral and a soccer carnival and have missed the due date for submission. Please accept my objection to the development of a playground at Joira Oval, my objection is as follows:

I am a recent new resident and rate payer to Pebble Beach Drive, and a major reason for purchasing this house in this street is how quiet the street is. A playground at the end of the street will bring vastly more traffic to Pebble Beach Drive, Loch Lomond, and Merion Way, and all of these vehicles will require parking of which there is none, which is wonderful just as it is. The increase in vehicles and people to the neighbourhood will result in a lot more cars in my street, and I purchased the house largely due to the traffic situation being so quiet, along with the feeling of safety with there being very little foot and vehicle traffic.

Also, a playground will attract non-residents to the neighbourhood, changing the dynamic, currently it is only people and vehicles local to Pebble Beach, Loch Lomond and Merion Way, who use these streets, and everyone feels safe knowing that only residents are in the area.

Please accept my objection to a playground at Joira Oval, and I am happy to be contacted to discuss further.

Thanks



Response

Noted The Joira Oval play space is an initiative of Dubbo Regional Councils' strategic management of Recreation and Open Space which is highlighted within the Dubbo Open Space Master Plan. Joira Oval is identified within a high growth area situated within the South Western sector of Dubbo, and is classified as a prioritised "future supply" asset. To meet the demand of the population growth of Dubbo, especially within this area, further provision for recreational facilities and increasing of service levels will positively attribute to fulfilling the plan.

25. Confidential submission

Response

The Joira Oval play space is an initiative of Dubbo Regional Councils' strategic management of Recreation and Open Space which is highlighted within the Dubbo Open Space Master Plan. Joira Oval is identified within a high growth area situated within the South Western sector of Dubbo, and is classified as a prioritised "future supply" asset. To meet the demand of the population growth of Dubbo, especially within this area, further provision for recreational facilities and increasing of service levels will positively attribute to fulfilling the plan.


Council intended that the space could be quite easily accessed through the existing pedestrian path system and surrounding residential off street parking. Unfortunately, the current budget identified for the Joira Oval play space, does not include provision for further inclusion or

upgrades to off street parking. If the plan was heavily supported, further parking opportunities would have been further investigated, with funding opportunities sought.

Council combats anti-social behaviour through implementing safety by design principles during designing public open spaces which is inclusive of play spaces. In addition, Council has a close working relationship with local Police in identification and managing such behaviour.

If any member of the public notices or witnesses anti-Social behaviour in any public place, they are strongly encouraged to report such behaviour to the local Police authorities and to Council for suitable follow up.

Appendices:

[1](#)  Public Submissions - Joira Road Playground

Submission 1

Benjamin Pilon

From: comms@dubbo.nsw.gov.au
Sent: Monday, 8 February 2021 8:08 PM
To: Dubbo Regional Council
Subject: Submission - Joira Oval Playground Draft Plan

[EXTERNAL Message: Be cautious of clicking on links or opening attachments.]

The following information has been submitted from the Dubbo Regional Council:

First name:	[REDACTED]
Surname:	[REDACTED]
Email:	
Contact telephone:	[REDACTED]
Submission:	<p>Hi</p> <p>I'm all for the expansion of green spaces and playgrounds for children but my concern is that council continue to request developers to create green spaces and approve these green spaces but once council is required to maintain these areas they are understaffed and don't have the workforce or equipment to maintain these areas to a level that is satisfactory. At the moment where this playground is designated for the grass is knee-high, there are major washouts along the creek that need to be stabilized.</p> <p>Councils efforts in this particular parkland have been pathetic over the last 2 years, we as residents deserve better.</p> <p>Let's hope that if this playground and oval go-ahead that it's maintained satisfactorily.</p> <p>cheers</p>
File Upload if required:	

Submission 2

Benjamin Pilon

From: comms@dubbo.nsw.gov.au
Sent: Monday, 8 February 2021 6:41 PM
To: Dubbo Regional Council
Subject: Submission - Joira Oval Playground Draft Plan

[EXTERNAL Message: Be cautious of clicking on links or opening attachments.]

The following information has been submitted from the Dubbo Regional Council:

First name: [REDACTED]

Surname: [REDACTED]

Email: [REDACTED]

Contact telephone: [REDACTED]

Submission: I am in receipt of a letter from the council setting out the "Master Plan" for Joira Oval, West Dubbo. The problem is the plan fails to indicate where the Joira Oval is located. It is not listed on any Council Map. I do notice that it comes off Joira Road somewhere, there is no indication where off Joira Road it is. It would be good to know exactly where the oval is so I can make an informed decision of what is proposed. Is council resuming homes for this proposed development, is it current vacant land. The document goes into great detail but tells me absolutely nothing. Does it border where I have a home?

File Upload if required:

Submission 3

Benjamin Pilon

From: comms@dubbo.nsw.gov.au
Sent: Monday, 8 February 2021 5:34 PM
To: Dubbo Regional Council
Subject: Submission - Joira Oval Playground Draft Plan

[EXTERNAL Message: Be cautious of clicking on links or opening attachments.]

The following information has been submitted from the Dubbo Regional Council:

First name: [REDACTED]
Surname: [REDACTED]
Email: [REDACTED]
Contact telephone: [REDACTED]

Submission: I think it is a great initiative the design looks terrific and a good use of outdoor space. However it is still a good distance from the main area of Grangewood and its ever expanding developments on Lakeside and Lincoln Parkway plus the expanding development of Kintyre. There is a space at Kintyre at the top of Grangewood Cnr of Ballindoch and Glenabbey -32.269648, 148.570371 that needs a development like this. This site you suggest is still very close to Delroy Park and Balbeatie Crescent Play area and Dog Park.

File Upload if required:

Submission 4

Benjamin Pilon

From: comms@dubbo.nsw.gov.au
Sent: Monday, 8 February 2021 3:38 PM
To: Dubbo Regional Council
Subject: Submission - Joira Oval Playground Draft Plan

[EXTERNAL Message: Be cautious of clicking on links or opening attachments.]

The following information has been submitted from the Dubbo Regional Council:

First name: [REDACTED]

Surname: [REDACTED]

Email: [REDACTED]

Contact telephone: [REDACTED]

Submission: I think this is an excellent concept, but in the wrong place. This is a destination development. People will drive there to enjoy the facilities. I am the owner of [REDACTED] and I see the current activity in the area. people drive and park in the cul-de-sac to go for a walk. Increasing the popularity in the area will create a traffic hazard. Glen Eagles Way is only 5.8m wide. There is limited parking places. Your information pamphlet shows a building which, I imagine, is a toilet block but your legend doesn't disclose this.

You are promoting this as a child entertainment Centre with Covered picnic tables. If this is the case toilet facilities are essential.

I think a better place for this facility is near the duck pond where there is more open space and more practical for young children.

File Upload if required:

Submission 5

Benjamin Pilon

From: comms@dubbo.nsw.gov.au
Sent: Monday, 8 February 2021 2:19 PM
To: Dubbo Regional Council
Subject: Submission - Joira Oval Playground Draft Plan

[EXTERNAL Message: Be cautious of clicking on links or opening attachments.]

The following information has been submitted from the Dubbo Regional Council:

First name: [REDACTED]

Surname: [REDACTED]

Email: [REDACTED]

Contact telephone: [REDACTED]

Submission:

I have lots of consultation with Ben Pilon

since this proposal was posted on the

council web site last year

The proposal looks amazing, but the origin draft stated there was

'Ample Parking' in Pebble Beach Drive ??

I'm the last house in [REDACTED]

There is only a turning circle, and the only parking is in front

of the residents houses

Where will the parking be for the cars that visit the proposed
playground

[REDACTED]

**File Upload if
required:**

Submission 6

Benjamin Pilon

From: [REDACTED]
Sent: Monday, 8 February 2021 12:36 PM
To: Dubbo Regional Council

[EXTERNAL Message: Be cautious of clicking on links or opening attachments.]

Re the proposed redevelopment at joira rd oval
As there is a large amount of residents who walk their dogs along the existing pathways adjacent to the oval it would be an opportunity to build a leash free area for dogs.
It could be an area parallel to the existing waterway.
This would only need to be approximately 20 mtrs wide and run from the current pathway to joira rd.
A large leash free area is essential in this area as the nearest one is too small and not in a suitable area.
I am sure if you did a survey on this proposal you would get a huge response.

Sent from my Samsung Galaxy smartphone.

Submission 7

Benjamin Pilon

From: comms@dubbo.nsw.gov.au
Sent: Tuesday, 9 February 2021 6:09 PM
To: Dubbo Regional Council
Subject: Submission - Joira Oval Playground Draft Plan

[EXTERNAL Message: Be cautious of clicking on links or opening attachments.]

The following information has been submitted from the Dubbo Regional Council:

First name: [REDACTED]
Surname: [REDACTED]
Email: [REDACTED]
Contact telephone: [REDACTED]
Submission: yes
File Upload if required:

Submission 8

Benjamin Pilon

From: comms@dubbo.nsw.gov.au
Sent: Tuesday, 9 February 2021 6:07 PM
To: Dubbo Regional Council
Subject: Submission - Joira Oval Playground Draft Plan

[EXTERNAL Message: Be cautious of clicking on links or opening attachments.]

The following information has been submitted from the Dubbo Regional Council:

First name: [REDACTED]
Surname: [REDACTED]
Email: [REDACTED]
Contact telephone: [REDACTED]
Submission: YES
File Upload if required:

Submission 9

Benjamin Pilon

From: comms@dubbo.nsw.gov.au
Sent: Tuesday, 9 February 2021 6:07 PM
To: Dubbo Regional Council
Subject: Submission - Joira Oval Playground Draft Plan

[EXTERNAL Message: Be cautious of clicking on links or opening attachments.]

The following information has been submitted from the Dubbo Regional Council:

First name: [REDACTED]
Surname: [REDACTED]
Email: [REDACTED]
Contact telephone: [REDACTED]
Submission: Yes
File Upload if required:

Submission 10

Benjamin Pilon

From: [REDACTED]
Sent: Tuesday, 9 February 2021 2:55 PM
To: Dubbo Regional Council
Subject: Joira Oval master plan

[EXTERNAL Message: Be cautious of clicking on links or opening attachments.]

Attn Ben Pilon
Open Space Coordinator
Dubbo Regional Council

Re: Joira Road Master Plan

I live at [REDACTED] and welcome the proposed development of Joira road oval.
I would like to suggest that the council please consider the inclusion of public toilets to this proposal. I have 6 grand children and they will certainly enjoy that space when they visit. As you may know little children only tell you they require a toilet at the last minute. I am sure all parents and anyone else visiting that area would welcome the inclusion of toilets.

I understand it is a cost and maintenance issue but with controls on opening times I am sure the costs and maintenance could be kept to a minimum.

Regards
[REDACTED]

Submission 11

Benjamin Pilon

From: comms@dubbo.nsw.gov.au
Sent: Wednesday, 10 February 2021 9:07 PM
To: Dubbo Regional Council
Subject: Submission - Joira Oval Playground Draft Plan

[EXTERNAL Message: Be cautious of clicking on links or opening attachments.]

The following information has been submitted from the Dubbo Regional Council:

First name: [REDACTED]

Surname: [REDACTED]

Email: [REDACTED]

Contact telephone: [REDACTED]

Submission: A mini water park for the little kids would also be amazing and a couple of barbecues. Please no sand.

File Upload if required:

Submission 12

Benjamin Pilon

From: comms@dubbo.nsw.gov.au
Sent: Thursday, 11 February 2021 2:06 PM
To: Dubbo Regional Council
Subject: Submission - Jora Oval Playground Draft Plan
Attachments: 0_110677_11Feb2021140428_Joria Oval.JPG

[EXTERNAL Message: Be cautious of clicking on links or opening attachments.]

The following information has been submitted from the Dubbo Regional Council:

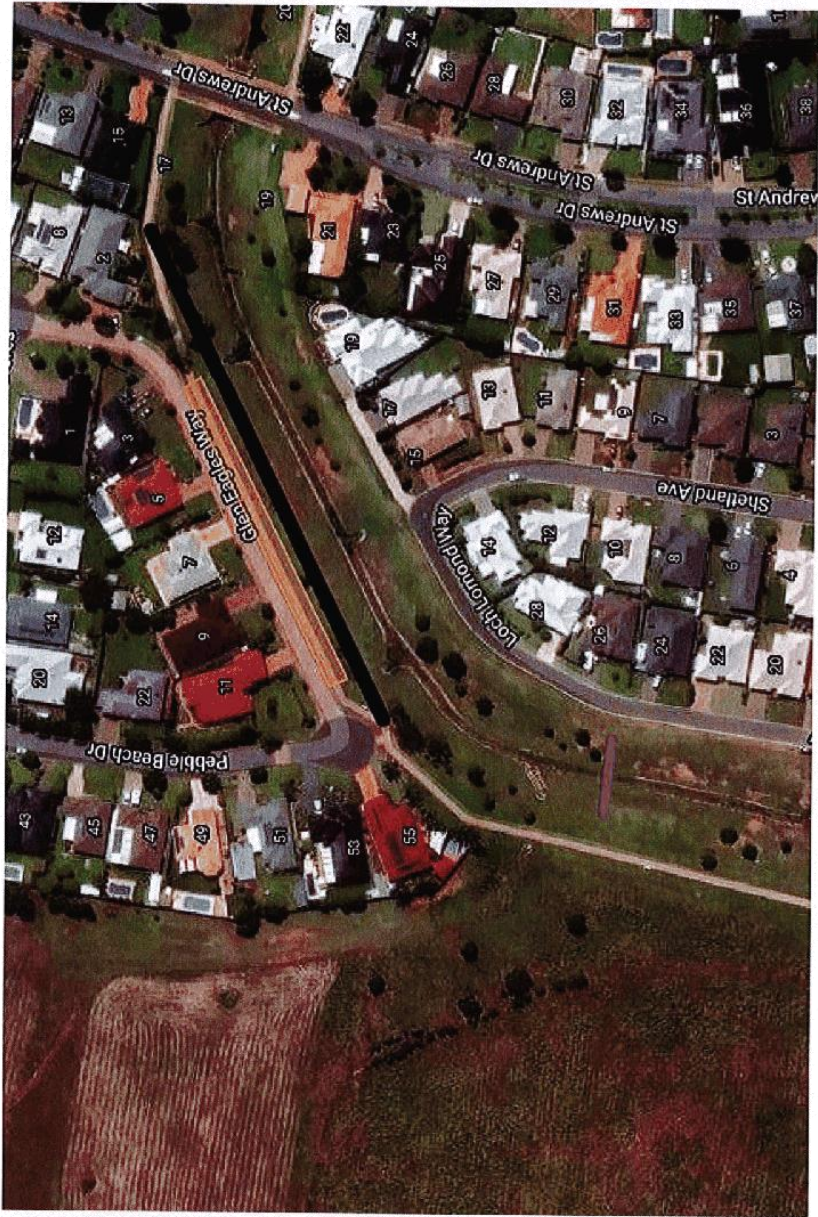
First name: [REDACTED]
Surname: [REDACTED]
Email: [REDACTED]
Contact telephone: [REDACTED]

Submission: With no parking near by, would it be possible to add parallel parking on the southern side of Glen Eagles Way and move the footpath south of the parking spots. (see map). As Glen Eagles Way is the closest road to the park, it is envisaged most people will try and park there anyway and will take up the quite narrow road or park up on the side of the parkland there.

Also if the footbridge to the south of the park be updated as it is quite unsteady.

It could also be a consideration to put a walk bridge across the creek to facilitate houses to the east of the park to walk to the park.

File Upload if required: 0_110677_11Feb2021140428_Joria Oval.JPG



Submission 13

Benjamin Pilon

From: [REDACTED]
Sent: Friday, 12 February 2021 12:45 PM
To: Dubbo Regional Council
Subject: Development of Joira Parkland Area in West Dubbo

[EXTERNAL Message: Be cautious of clicking on links or opening attachments.]

The Director of DRC,

I note that the development application for Joira Parklands Area is now out for public submission. It is good to see council installing more parkland and play areas for residents, but at the same time the current infrastructure needs to be kept up to date for the rising demand.

With the new residential developments in the Grangewood/Kintyre areas in the last seven years, the population and subsequent traffic using Joira and Blackbutt Roads in West Dubbo has increased significantly. As well as vehicular traffic there has been a large increase in the number of people walking, running and cycling along these roads.

Why was the development and upgrading of these main access roads not included in any development application?

I believe there is also an application before council, for the residential development of the block of land on the southern side of Blackbutt Road. Again this will add to the already high vehicular usage of both Blackbutt and Joira Roads, further increasing the risk to other road users.

Both roads need to be upgraded and widened to include a cycle lane on each side, for the safety of pedestrians and cyclists. There is no shoulder at all on either road at present, and the edges are quite rough and uneven in some sections. Near the top of Joira Road, the drainage is appalling. Big gullies have been gouged into the eastern side, again why was not a proper drainage system required as part of any development application in the area?

Another cheaper option would be to construct a separate shared use path along the eastern side of Joira and Blackbutt Roads. This doesn't need to be an expensive concrete path, as a smooth crushed granite surface would suffice. The southern end of Joira road has some very nice cypress pine trees to provide shade and shelter for path users. This could all be integrated into the proposed Joira Parklands and the new adjoining residential estate very nicely.

Yours Sincerely



Submission 14

Benjamin Pilon

From: comms@dubbo.nsw.gov.au
Sent: Saturday, 13 February 2021 5:54 PM
To: Dubbo Regional Council
Subject: Submission - Joira Oval Playground Draft Plan

[EXTERNAL Message: Be cautious of clicking on links or opening attachments.]

The following information has been submitted from the Dubbo Regional Council:

First name: [REDACTED]
Surname: [REDACTED]
Email: [REDACTED]
Contact telephone: [REDACTED]

Submission: We are excited to see the proposed JOIRA OVAL PLAY SPACE DRAFT MASTERPLAN for our area. In assessing the development please can the council consider the following;

-When deciding trees and shrubs, please chose allergy friendly plants which includes ones that aren't wind pollinating.

<https://asthma.org.au/blog/low-allergen-gardening/>

Please consider getting advise on this matter.

-Provision for pop up coffee/food shop, food van should be included. This could also be utilised when the oval is developed.

-The plan does not include carparking so I hope vehicle access will be via Joria Road? If not I am concerned about the amount of additional car traffic for streets in close proximity.

Thank you

[REDACTED]

File Upload if required:

Submission 15

Benjamin Pilon

From: comms@dubbo.nsw.gov.au
Sent: Saturday, 13 February 2021 11:42 AM
To: Dubbo Regional Council
Subject: Submission - Joira Oval Playground Draft Plan

[EXTERNAL Message: Be cautious of clicking on links or opening attachments.]

The following information has been submitted from the Dubbo Regional Council:

First name: [REDACTED]
Surname: [REDACTED]
Email: [REDACTED]
Contact telephone: [REDACTED]

Submission: Looking at this plan further, I don't see any parking anywhere? Lots of parents will have to drive to this new area, but where will they park their car? And even parents close by will be too lazy to walk down to the park with their kids.

Also there are no toilets shown? Most other playground areas have nearby toilets, why not here? The same thing has happened at the BBQ area at the end of Tamworth Street. Nice area with tracks everywhere, but the nearest toilet is quite a distance away.

File Upload if required:

Submission 16

Benjamin Pilon

From: comms@dubbo.nsw.gov.au
Sent: Friday, 12 February 2021 12:11 PM
To: Dubbo Regional Council
Subject: Submission - Joira Oval Playground Draft Plan

[EXTERNAL Message: Be cautious of clicking on links or opening attachments.]

The following information has been submitted from the Dubbo Regional Council:

First name: [REDACTED]
Surname: [REDACTED]
Email: [REDACTED]
Contact telephone: [REDACTED]

Submission: Joira Oval Playground Draft Plan. With the large increase in residents in this area, will Joira Road itself be upgraded to cater for the higher usage by the increased population? This road continues to have a large increase in traffic, but in addition there is a large increase in the number of people walking, running, walking their dogs and bike riding. There is no shoulder and it is becoming increasingly dangerous for this type of use. There is no other place for people to exercise or to get to a properly developed road. Joira Road and Blackbutt Road both need to be upgraded with a cycle lane on each side, or at least a broad shoulder for the safety of pedestrian and cyclist use.

File Upload if required:

Submission 17

Benjamin Pilon

From: comms@dubbo.nsw.gov.au
Sent: Friday, 12 February 2021 8:57 AM
To: Dubbo Regional Council
Subject: Submission - Joira Oval Playground Draft Plan

[EXTERNAL Message: Be cautious of clicking on links or opening attachments.]

The following information has been submitted from the Dubbo Regional Council:

First name: [REDACTED]

Surname: [REDACTED]

Email: [REDACTED]

**Contact
telephone:** [REDACTED]

Submission: It would be good to understand how people access the playground other than by walking to it, there is little room for parking on Glen eagles way, it would also be good to see how the existing path network will/should be extended south into the grange estate and grangewood drive to facilitate walkers and cyclists to access the path, there is a reasonable drain that runs through the site that will need to be addressed. I like the natural look and the schematics have it in a bush setting, which is not what is there now. Will the surrounding area be vegetated or just become sportgrounds, if just large areas of grass this will detract form the amenity of a nature style playground. Also needs a drinking fountain and dog poo station.

**File Upload if
required:**

Submission 18

Benjamin Pilon

From: comms@dubbo.nsw.gov.au
Sent: Friday, 12 February 2021 8:31 AM
To: Dubbo Regional Council
Subject: Submission - Joira Oval Playground Draft Plan

[EXTERNAL Message: Be cautious of clicking on links or opening attachments.]

The following information has been submitted from the Dubbo Regional Council:

First name: [REDACTED]
Surname: [REDACTED]
Email: [REDACTED]
Contact telephone: [REDACTED]

Submission: Can you please explain exactly where this proposed complex will be situated. The very vague map attached shows it on Joira Road somewhere.

This is the vital part of information that is missing.

Any maps that are provided, should always show North at the top of the map to avoid any confusion.

File Upload if required:

Submission 19

Benjamin Pilon

From: comms@dubbo.nsw.gov.au
Sent: Friday, 19 February 2021 8:34 AM
To: Dubbo Regional Council
Subject: Submission - Joira Oval Playground Draft Plan

[EXTERNAL Message: Be cautious of clicking on links or opening attachments.]

The following information has been submitted from the Dubbo Regional Council:

First name: [REDACTED]

Surname: [REDACTED]

Email: [REDACTED]

**Contact
telephone:**

Submission: This area is the wrong choice for a playground in west.

The park/nature strip in Delroy park with the duck pond would be a much more suitable choice.

It is close to existing amenities at the shopping centre, there is some available parking which can be expanded.

There is existing shade and space to include a well designed playground for a well used area.

A playground in the Delroy park duck pond nature strip has been suggested by many other residents in the area and around town.

Joira oval is an extremely poor choice, location is unsafe due to traffic, dust bowl of an area, it's out of the way- and will most definitely not be used by locals to the best of its ability because of a poor location.

**File Upload if
required:**

Submission 20

Benjamin Pilon

From: comms@dubbo.nsw.gov.au
Sent: Thursday, 18 February 2021 12:26 PM
To: Dubbo Regional Council
Subject: Submission - Joira Oval Playground Draft Plan

[EXTERNAL Message: Be cautious of clicking on links or opening attachments.]

The following information has been submitted from the Dubbo Regional Council:

First name: [REDACTED]

Surname: [REDACTED]

Email: [REDACTED]

**Contact
telephone:**

Submission: Looks great. Love the natural playground where kids can learn to problem solve through natural life play.

Can there be a separate area added for bikes and scooters? A real life road set up? Stop/give way signs, lights, crossings, roundabouts etc.

Thanks

**File Upload if
required:**

Submission 21

Benjamin Pilon

From: comms@dubbo.nsw.gov.au
Sent: Thursday, 4 March 2021 2:19 PM
To: Dubbo Regional Council
Subject: Submission - Joira Oval Playground Draft Plan

[EXTERNAL Message: Be cautious of clicking on links or opening attachments.]

The following information has been submitted from the Dubbo Regional Council:

First name: [REDACTED]
Surname: [REDACTED]
Email: [REDACTED]
Contact telephone: [REDACTED]
Submission: Concerns around where will the parking be - not shown on the plan above. Loch Lammond is a narrow street already causing traffic congestion. Can you please contact to discuss further

Preferred contact method is by phone [REDACTED]
File Upload if required:

Submission 22

Benjamin Pilon

From: comms@dubbo.nsw.gov.au
Sent: Sunday, 7 March 2021 12:20 PM
To: Dubbo Regional Council
Subject: Submission - Joira Oval Playground Draft Plan

[EXTERNAL Message: Be cautious of clicking on links or opening attachments.]

The following information has been submitted from the Dubbo Regional Council:

First name: [REDACTED]

Surname: [REDACTED]

Email: [REDACTED]

Contact telephone: [REDACTED]

Submission: We live at [REDACTED] and I believe the park will be located across the road. Whilst we think a playground for the local children is a good idea I am a bit baffled as to the location. The demographic around this area is mainly empty nesters and retirees. A more suitable location would be closer to "The Grange" which seems to have a lot more young families.

The other issue is parking - I note the Council wants people to use the existing walkways. Again whilst this is a good idea in theory, human nature dictates that people will drive to the closest entry point to the park which will be in front of residents homes. The streets in this area are not very wide as the only people who use these streets are the residents - it is not a drive through area.

When I spoke to Ben Pilon, I asked why the playground could not be built closer to Joira Road with a dedicated parking area. He advised that Joira Road was a very busy road and the Council did not like to put a play area too close to the road. What about the water park in Dubbo. I would consider this to be a much busier area than Joira Road and this seems to work.

There is also the issue of anti social behavior of a night. This is a very quiet area and one of the reasons we purchased here when we moved from out of town 2 years ago. How is the Council going to manage this?

I hope the Council will take all the issues on board, especially the parking issue. Playing Devils advocate, how would the Coucillors feel if they had purchased in this area because of the quiet rural outlook and are now presented with the potential of having vehicles and people all over their front lawns.

Regards



File Upload if required:



Submission 23

Benjamin Pilon

From: comms@dubbo.nsw.gov.au
Sent: Friday, 5 March 2021 4:27 PM
To: Dubbo Regional Council
Subject: Submission - Joira Oval Playground Draft Plan
Attachments: 0_110677_05Mar2021162540_Dubbo - Joira Road Development.pdf

[EXTERNAL Message: Be cautious of clicking on links or opening attachments.]

The following information has been submitted from the Dubbo Regional Council:

First name: [REDACTED]
Surname: [REDACTED]
Email: [REDACTED]
Contact telephone: [REDACTED]
Submission: Please see attachment
File Upload if required: 0_110677_05Mar2021162540_Dubbo - Joira Road Development.pdf

[REDACTED]
[REDACTED]
Dubbo NSW 2830
[REDACTED]

Dubbo Regional Council
Cnr Church & Darling Streets
Dubbo NSW 2830

5 March 2021 [REDACTED]

To whom it may concern,

Submission re. Joira Oval Playground Draft Plan

I am writing in relation the Joira Oval Playground Draft Plan, which was announced by Dubbo Regional Council on 8 February 2021. [REDACTED]

As a local resident living in close proximity to the proposed playground, I commend the Council for recognising that the area of Delroy Park/ Grangewood is lacking facilities for children to play. However, I have some concerns around the proposed location of the playground:

1. Access to the park – while Council have identified in their media release that they “are encouraging nearby residents to access this considered equipment via the existing pedestrian path infrastructure that connects the neighbourhood”, they have also said that they will identify safe areas where families can park motor vehicles. Car parking is not addressed in the draft plan. There is no provision for parking on Joira Road or the provision of a walking track to the proposed play space from Joira Road, so people driving to use the park will be required to park in Pebble Beach Drive, Glen Eagles Way, Loch Lomond Way and potentially Merion Way. These streets are narrow, only wide enough for 2 vehicles to pass. If parking by users of the park is on these streets, it will increase traffic in their area and make it impossible for local residents to enter and exit their driveways safely.
2. The draft plan does not identify if there will be any lighting in the play space. The location of the proposed play space may entice anti-social behaviour in the park and therefore in the surrounding areas. While there are some houses around, the lack of lighting may encourage people to ‘hang out’ at the play space after hours, with little to no surveillance or deterrent available (ie. lighting, neighbourhood surveillance) to deter anti-social behaviour.
3. There are no proposed toilet facilities at the park. The closest public toilet would require patrons of the park to travel at least 700 metres to Delroy Park Shops. Will the council be proposing to put toilets into the park at some point in the future? If so, they should be included in the proposal.
4. The Joira Oval Playground Draft Plan identifies that “Joira Oval is a 4.69-hectare undeveloped open grassland area”. What is the Councils plan for the remaining open space? I believe

the [redacted] should encompass the whole space and not just the proposed play space.
[redacted] Council appear to be planning the development on an 'ad hoc' basis. What
happened to the previous oval concept that was initially outlined in the original Master Plan
for the site? [redacted] it still the plan of the Council to have this area as an oval? If so, what form
will this oval take (square, rectangle etc., parking, facilities etc.).

Further consultation should be made by Dubbo Regional Council on the development, including a
timeframe, so residents, both existing and future, can have an understanding of how the whole
space is proposed to be utilised.

I am happy to discuss any of the above. I can be contacted [redacted]

[redacted]

[redacted]

[redacted]

Submission 24

Benjamin Pilon

From: [REDACTED]
Sent: Saturday, 13 March 2021 8:02 PM
To: Dubbo Regional Council
Subject: Joira Oval Playground

[EXTERNAL Message: Be cautious of clicking on links or opening attachments.]

Good evening,

Please accept my submission regarding the Joira Oval Playground, I have been away due to a funeral and a soccer carnival and have missed the due date for submission.

Please accept my objection to the development of a playground at Joira Oval, my objection is as follows: I am a recent new resident and rate payer to Pebble Beach Drive, and a major reason for purchasing this house in this street is how quiet the street is. A playground at the end of the street will bring vastly more traffic to Pebble Beach Drive, Loch Lomond, and Merion Way, and all of these vehicles will require parking of which there is none, which is wonderful just as it is. The increase in vehicles and people to the neighbourhood will result in a lot more cars in my street, and I purchased the house largely due to the traffic situation being so quiet, along with the feeling of safety with there being very little foot and vehicle traffic.

Also, a playground will attract non-residents to the neighbourhood, changing the dynamic, currently it is only people and vehicles local to Pebble Beach, Loch Lomond and Merion Way, who use these streets, and everyone feels safe knowing that only residents are in the area.

Please accept my objection to a playground at Joira Oval, and I am happy to be contacted to discuss further.

Thanks

[REDACTED]

Submission 25

From: [Redacted]
Subject: Fwd: Objection to Joira Oval Playground
Date: 25 Feb 2021 at 16:47:52
To: [Redacted]

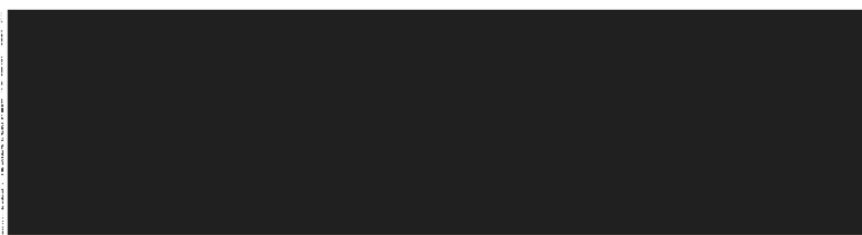
Sent from my iPad

Begin forwarded message:

From: [Redacted]
Date: 25 February 2021 at 10:34:34 AEDT
To: [Redacted]
Subject: Fwd: Playground proposed Joira Road Delroy

RECEIVED
23 FEB 2021
BY: [Signature]
DUSSEY REGIONAL COUNCIL
ACTIONED TO: [Signature]
- 2 MAR 2021
CONTAINER # [Signature]

To Mr Ben Pilon:



[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

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[REDACTED]

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[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

*****THIS LETTER IS NOT FOR PUBLICATION, NOR NAME OR ADDRESS....THIS IS STRICTLY CONFIDENTIAL.*****

[REDACTED]
[REDACTED]

Dubbo

sent from my iPad



REPORT: Draft MRL Strategic Plan and Delivery Program 2021/2022-2023/2024, Draft Budget 2021/2022, Draft Fees & Charges 2021/2022 and Draft Annual Operational Plan 2021/2022

AUTHOR: Manager Macquarie Regional Library
REPORT DATE: 31 May 2021
TRIM REFERENCE: ID21/902

EXECUTIVE SUMMARY

The Macquarie Regional Library (MRL) draft Strategic Plan 2021/2022-2023/2024 (**Appendix 1**), and complementary planning documents guide library actions and initiatives for the next three years. The document suite includes the draft Annual Operational Plan 2021/2022 (**Appendix 2**), draft Delivery Program 2021/2022-2023/2024 (**Appendix 3**), draft Fees and Charges 2021/2022 (**Appendix 4**), and draft 2021/2022-2023/2024 Budget forecast (**Appendix 5**).

The draft planning documents were recently placed on public exhibition for a minimum of 28 days during May 2021. The documents were on display at the 10 MRL branches and service points, the library website and member councils' Dubbo Regional Council, Narromine Shire Council and Warrumbungle Shire Council websites.

The public exhibition period closed on 28 May 2021. No written submissions were received during the exhibition period.

The MRL draft planning documents are recommended for adoption and commencement from 1 July 2021.

FINANCIAL IMPLICATIONS

The draft Budget 2021/2022 and draft Fees and Charges 2021/2022 provides detailed financial information and user fees and charges. The MRL member council contribution rate, currently 3%, may require review in 2021/2022 to ensure the library service's sustainability and a balanced budget in future years.

POLICY IMPLICATIONS

The MRL Annual Contributions will be reviewed in 2021/2022 to ensure a sustainable and balanced budget; underpinned by the DRC Community Strategic Plan for community service provisions, including:

- 5.1.2 The community participates in community/volunteer programs that build social connections and improve the amenity of our neighbourhoods
- 5.2.2 The needs of older people and people with a disability are monitored to ensure appropriate services and facilities are available in the region
- 5.3.2 A variety of youth activities and entertainment is available
- 5.3.3 The health, education and socio-economic status of the Aboriginal community is improved
- 5.7.4 The community has access to a high standard of library services and facilities

RECOMMENDATIONS

1. **That the report of Manager Macquarie Regional Library, dated 31 May 2021, be noted.**
2. **That the draft 2021/2022 - 2023/2024 Macquarie Regional Library Strategic Plan and Delivery Program, draft Budget 2021/2022, the draft Fees and Charges 2021/2022 and draft Annual Operational Plan 2021/2022, be adopted.**

Kathryn McAlister
Manager Macquarie Regional Library

REPORT

The Strategic Plan and Draft Delivery Program outline library service strategies, performance targets and actions. The draft Annual Operational Plan outlines the key performance activities for the 2021/2022 year. These documents support the financial forecasts set out in the 2021/2022 draft Budget and draft Fees and Charges 2021/2022.

The Macquarie Regional Library Agreement provides for Macquarie Regional Library (MRL) member council Annual Contributions to support a balanced budget. The 2021/2022 financial year reflects a 3% increase in Annual Contribution on the previous year. Member council contributions must provide for the sustainability of the library service to member councils' communities.

- The budget provides a contribution rate of 3% in the short term and reflects the COVID-19 pandemic conditions.
- A 3% increase is a short term rate when combined with the agreed 15% book vote contribution
- The contribution rate will be reviewed in 2021/2022, as a continuation at this rate will be detrimental to the service in the medium to long term.
- 3% does not provide for any additional unanticipated expenditure or cost increases.

NSW Public Library Funding Strategy

The NSW Public Library Funding Strategy provides subsidy funding payments to NSW councils for public libraries via the State Library of NSW. The funding for 2021/2022 is yet to be released but is similar to 2020/2021, as shown in Table 1 below.

The per capita subsidy amount will increase annually from the current \$2.55 per head and reach \$2.85 per head by 2022/2023.

Table 1.

Financial Year	Per capita amount
2020/2021	\$2.55
2021/2022	\$2.65
2022/2023	\$2.85

In addition to the per capita payment, a Subsidy Adjustment is provided and comprises a flat rate allocation of funds to councils. A portion of the funding is allocated based on need, identified using the Socio-Economic Indexes for Areas scale (SEIFA) developed by the ABS.

In 2020/2021, the model comprised a flat rate payment of \$50,000 per council, with the remainder of the funds allocated with reference to the SEIFA score.

Table 2 - 2020/2021 Library Subsidy Payments

Local Government Area	ABS Population 30 June 2019	\$2.55 per capita	Subsidy Adjustment		Total 2020/2021	Total per capita
			Flat rate \$50k	SEIFA (\$1,197k)		
Dubbo Regional	53,719	\$ 136,983	\$ 50,000	\$ 8,521	\$ 195,504	\$ 3.64
Narromine	6,517	\$ 16,618	\$ 50,000	\$ 12,987	\$ 79,606	\$ 12.22
Warrumbungle Shire	9,278	\$ 23,659	\$ 50,000	\$ 14,430	\$ 88,089	\$ 9.49

Annual Book Vote

The estimated number of items purchased annually is directly related to the amount allocated for the purchase of resources in the Library Book Vote in the draft Budget. The book vote allocation proposed for 2021/2022 continues to be 15% of the member councils' Annual Contribution. Dubbo Regional Council provides additional funding for the purchase of resources for the Dubbo and Wellington branch libraries.

Fees and Charges

The draft Fees and Charges 2021/2022 reflect the operational service provisions. Opportunities to attain additional revenue include value-added services of laminating, word processing, photocopying and scanning facilities, sale of library merchandise, the provision of digital images and information research services.

Strategic Planning for Dubbo Branch Library Building Renewal/Future Proofing

GHD has been engaged to undertake desktop analysis, demographic profile review, real estate assessment and community engagement. This is intended to ascertain the best location (including evaluation of the existing site) for a regional branch library, with destination architectural features, contemporary lifelong learning features, as well as a range of multiuse options, taking account of Smart City aspirations and the greater western NSW catchment area. It is also intended to enable grant and philanthropic financial leveraging.

SUMMARY

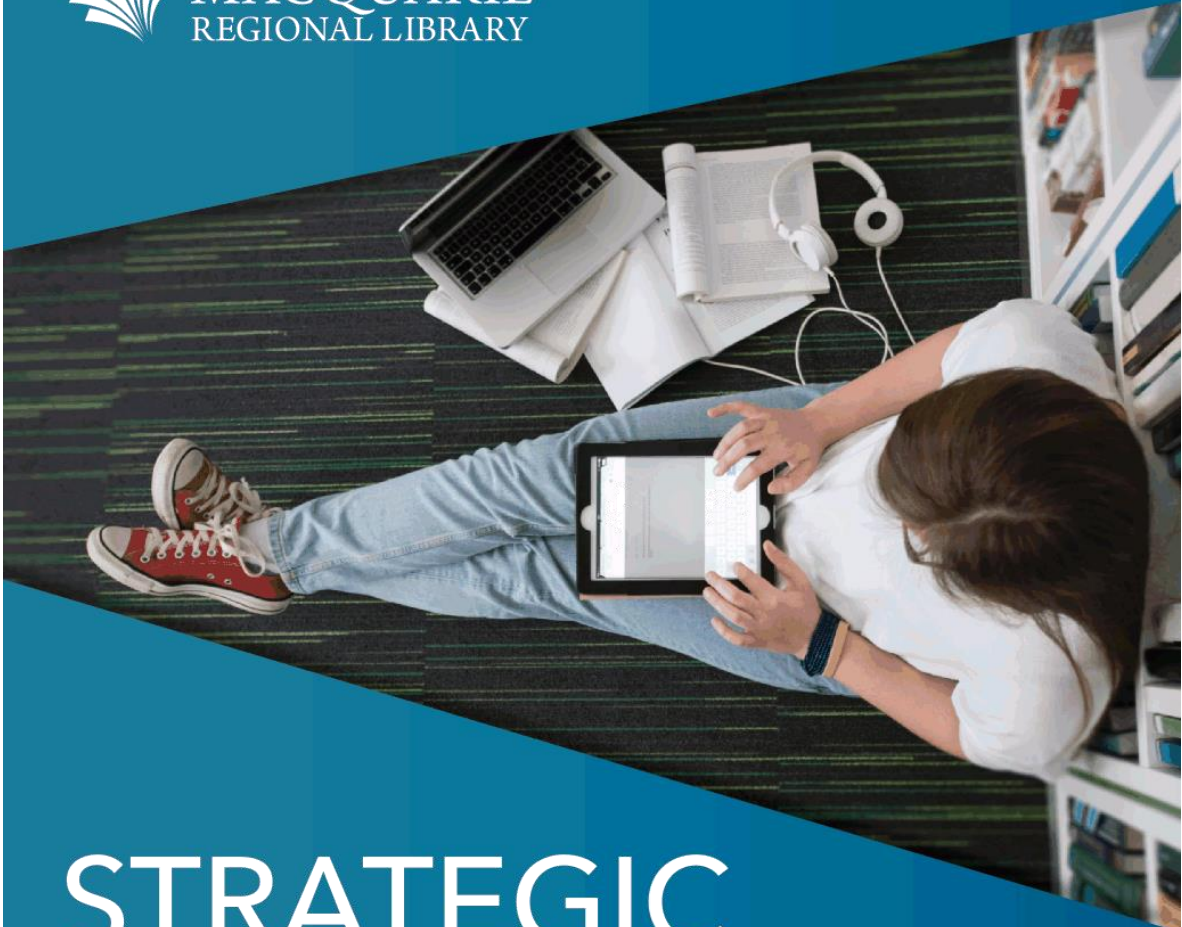
The MRL draft Strategic Plan and Delivery Program 2021/2022-2023/2024, draft Budget 2021/2022 - 2023/2024, draft Fees & Charges 2021/2022 and the draft Annual Operational Plan 2021/2022 were publicly exhibited for a minimum of 28 days during May 2021. The library did not receive any written public submissions. Subsequently, a minor amendment was made to the draft MRL Strategic Plan.

The MRL draft planning documents are now submitted for formal adoption by council for commencement on 1 July 2021.

Appendices:

- 1 [↓](#) MRL draft Strategic Plan 2021-2024
- 2 [↓](#) MRL draft Operational Plan 2021/2022
- 3 [↓](#) MRL draft Delivery Program 2021-2024
- 4 [↓](#) MRL draft Fees and Charges 2021/2022
- 5 [↓](#) MRL draft Budget 2021-2025

DRAFT



STRATEGIC PLAN 2021-2024

Dubbo Regional Council
Narromine Shire Council
Warrumbungle Shire Council

“Libraries are more than just stores of books and knowledge. They are the cornerstone of neighbourhoods and communities”

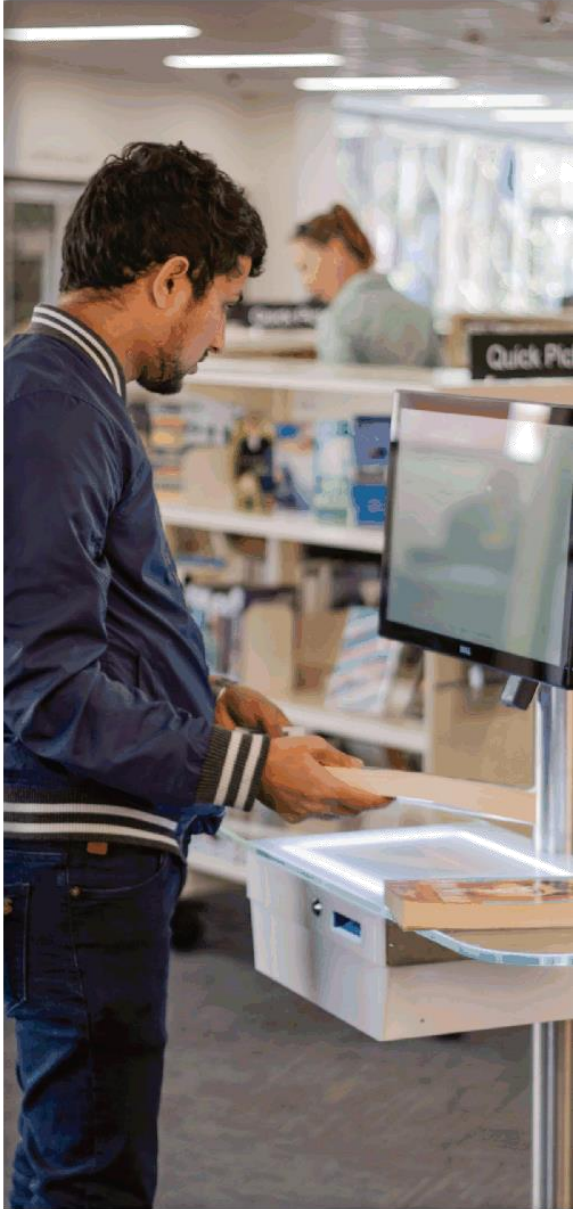
Tanner Colby

Strategic Plan Project Team

- Kathryn McAlister, Manager Macquarie Regional Library
- Ken Klippel, Library Services and Collections Coordinator
- Melissa Tong, Dubbo Libraries Coordinator
- Anne Barwick, Technical Services Coordinator
- Helen Thompson, Technical Services Cataloguer

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Acknowledgement of Country

MRL acknowledges the Traditional Owners of Country in our region and their continuing connection to land, culture, and community. We pay our respects to Elders past, present and future.

Sustainable Development Goals

The Library supports the global United Nations Sustainable Development Goals, a collection of 17 independent but interconnected goals designed as a call to action to end poverty, protect the planet and ensure that all people enjoy peace and prosperity.



The Library Strategic Plan 2021-2024 acknowledges the following documents:

- Community Strategic Plans (MRL member Councils)
- United Nations Sustainable Development Goals
- State Library of NSW Strategic Plan 2019-2023
- IFLA Trends Report 2019
- State Library of NSW Compliance Report (2019)
- Library user-non user survey (2019)
- Library Staff Planning Workshop 2020
- Dubbo Regional Council Cultural Plan 2020-2025
- Dubbo Regional Council Disability Inclusion Action Plan
- Australian Library and Information Association (ALIA)
- A Framework for Australian Public Libraries (ALIA: APLA)
- NSW Cultural Infrastructure Plan 2025+



Public Libraries Framework

COMMUNITY ENGAGEMENT	PUBLIC LIBRARIES			INDIVIDUAL and COMMUNITY OUTCOMES
	SERVICE MANAGEMENT	SERVICE OFFERING	SERVICE DELIVERY	
<p>Public libraries work actively with their communities to provide services that are responsive to service needs and build individual and community capacity</p> <p>Engage community in shaping library services</p> <p>Reflect community needs and aspirations</p> <p>Ensure universal access to library services</p> <p>Champion the community's unique cultural identity</p> <p>Create and nurture partnerships that build community and individual resilience and capacity</p>	<p>Governance</p> <ul style="list-style-type: none"> Strategic decision-making Strategic planning Advocacy <p>Management</p> <ul style="list-style-type: none"> Policy and planning Human resources management Financial and asset management Technology management Public relations and promotions Monitoring and evaluation 	<p>Content/Collections</p> <ul style="list-style-type: none"> General and specialist Local studies, heritage, culture Digital <p>Information and reference services</p> <p>Programs</p> <ul style="list-style-type: none"> Literacy Learning Creative, cultural Digital literacy <p>Technology access</p> <ul style="list-style-type: none"> Computers Internet and wifi <p>Place (physical and digital)</p> <ul style="list-style-type: none"> Read and relax Study and work Meet and connect Collaborate and create <p>Targeted services (e.g.)</p> <ul style="list-style-type: none"> Children and youth Older people and seniors Cultural groups Indigenous 	<p>Service points</p> <ul style="list-style-type: none"> Branches (incl. opening hours) Mobile libraries Website and online services Outreach services <p>Staffing</p> <ul style="list-style-type: none"> Staffing levels Skills, qualifications <p>Funding</p> <ul style="list-style-type: none"> Operating Capital Sustainability <p>Partnership and collaboration</p> <ul style="list-style-type: none"> Community Government Education and business Library sector Volunteers <p>Customer service</p>	<p>Effective library programs and services help individuals to increase their knowledge and skills and communities to be more inclusive, productive and creative</p> <p>Literacy and lifelong learning</p> <p>Digital inclusion</p> <p>Personal development and wellbeing</p> <p>Economic and workforce development</p> <p>Stronger and more creative communities</p> <p>Informed and connected citizens</p>

Source: Standards and Guidelines for Australian Public Libraries, 2020

Vision and Mission Statement

Vision

To engage and empower people and communities

Mission

Provide contemporary library and information services that support learning, cultural and social needs



Our Commitment



ENGAGE

Connect and engage with our community in social, recreational, creative and learning experiences.

We will:

- Provide welcoming and inviting spaces
- Form partnerships with relevant stakeholders
- Ensure our customers have a positive experience
- Provide and promote services to all members of the community
- Explore opportunities to increase community participation
- Acknowledge and support the cultural diversity of our communities



EMPOWER

Empower people to enrich their lives and participate fully in the community.

We will:

- Support lifelong learning and discovery
- Provide information and resources that meet our communities' needs and preferences
- Deliver programs that develop and support literacies
- Provide opportunities for people to enhance their participation in the community
- Support local economies and employment



INNOVATE

Embrace innovative practices and technologies to improve library services continually.

We will:

- Nurture a culture of continuous improvement
- Optimise existing and emerging technologies
- Provide new and inspiring user experiences
- Proactively respond to trends in public libraries
- Build staff capacity to develop, implement and evaluate new ideas and services

Regional Overview

Macquarie Regional Library (MRL) is a consortium of three local government areas, Dubbo Regional Council, Warrumbungle Shire Council and Narromine Shire Council, providing library and information services to residents and visitors. Under a Library Service Agreement, Dubbo Regional Council is the delegated Executive Council.

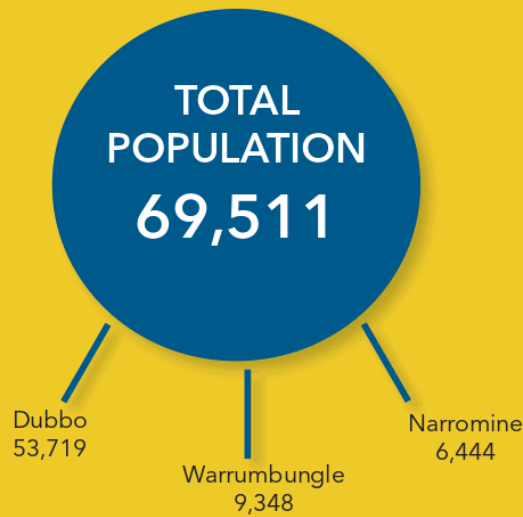
Member Councils make an annual contribution based on an agreed funding formula. Additionally, a State Government annual library subsidy is paid to each Council and transferred to MRL for library service operations. Each member Council is responsible for building and maintaining the libraries and service points in their Local Government Area.

The Library serves a population of 69,511 (ABS, 2021) across 25,180 square kilometres. The Library is well positioned to cater for people’s needs at all ages and life stages, providing a wide range of programs and services for a diverse clientele spread across a wide geographical area.



Figure 1: Macquarie Regional Library Service Area
 Source: www.olg.nsw.gov.au/programs-and-initiatives/joint-organisations/

Regional Demographics



AGE GROUPS

0-4 years	6.84%
5-9 years	7.21%
10-19 years	12.28%
20-29 years	12.11%
30-39 years	11.59%
40-49 years	12.11%
50-59 years	13.44%
60-69 years	12.04%
70-79 years	7.82%
80-89 years	3.80%
90-99 years	0.73%
100 & over	0.04%

Residents who speak languages other than English at home



2,798 - 4.02% of total population

Residents with internet access at home



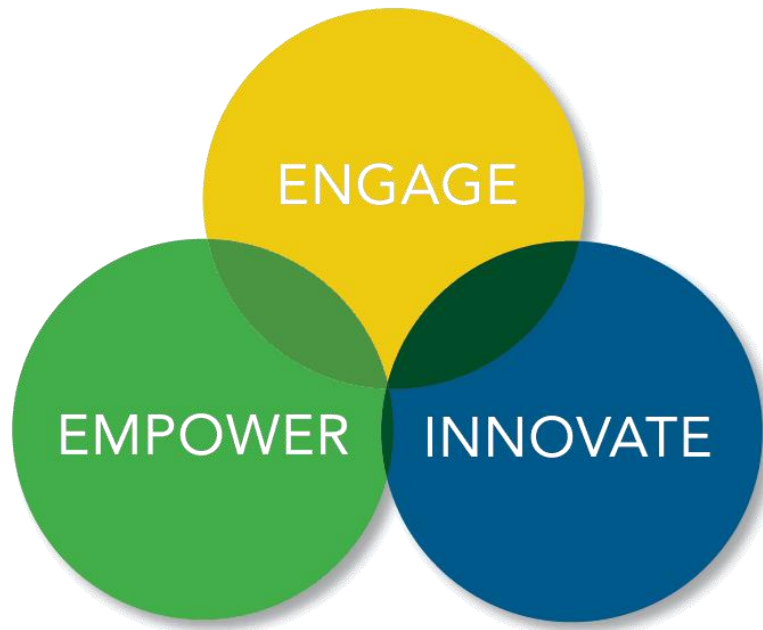
51,539 - 74.14% of total population

Strategic Outlook

The Library is highly valued and integral to the lives of individuals and communities. This plan aims to support and enrich communities' well-being and aspirations. Three strategic priorities emerged following consultation with the community and staff across the region to identify future service delivery needs. The Library's priorities reflect the demand for innovative library spaces, services and programs. The member Councils' Community Strategic Plans coupled with industry best-practice and legislative requirements underpin these priorities.

The plan drives capacity building at regional and local levels, supported by member Councils' leadership and commitment to service delivery excellence.

Influenced by technological, social, and demographic changes, our libraries will continue to evolve to meet community needs and expectations.



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TRENDS

- Flexible library spaces
- Social cohesion and inclusion
- Community demand for personal experiences and services
- Increase in demand for digital resources
- Co-location and integration of libraries with community, Council, and commercial facilities
- Rapid change and development of new technologies
- Increasing need for digital literacy in the community
- Focus on sustainability in the delivery of library services
- Evolving roles of library staff

INFLUENCES

- Need for high visibility and accessibility
- Financial capacity of state and local government funding models
- Pressure for value-added services and income generation
- Demographic changes within the populations of member Councils
- Changes in community demand and expectation
- Introduction of new technologies

OPPORTUNITIES

- Strategic joint partnership and sponsorship opportunities to provide services, programs and facilities
- New library buildings and spaces
- A destination library
- Embrace retail and business strategies
- Increase role of libraries as community hubs
- Harnessing innovative technology
- Support educational needs in the community
- Customer enhanced technologies to effectively deliver services and information access
- Partnership opportunities within the Public Library Network
- Grow the Library Service region



Operational Overview

The way MRL is governed and managed has a significant impact on capacity to efficiently and effectively achieve community-focused goals.

This relationship requires capabilities, capacity and attributes, which include:

- Leadership, strategic planning and advocacy
- Policy development
- Management of human resources, finance, facilities, capital assets and technology
- Marketing and promotion
- Monitoring and evaluation

Measuring Our Performance

Customer Service Excellence

95% of customers view their library as satisfactory

High quality staff training & development program

Visits to the Library per capita**

Resources and Collections

Physical and online resources budget fully expended*

Increase in the use of online resources*

Percentage of the physical collection purchased within the last five years**

Use of the Library website*

Community Engagement & Participation

Library members as a percentage of the population**

Increase target & diversity group programs*

Social media engagement*

Customer satisfaction with programs and events

Operating Performance

Library expenditure per capita**

Library materials expenditure per capita**

* Baseline MRL 2018-2019 performance

** Standards and Guidelines for NSW Public Libraries 2020

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50 Years of Macquarie Regional Library 1970 - 2020

Macquarie Regional Library has expanded in the past 50 years from serving a population of approximately 28,700 with two branch libraries in 1970, to catering for nearly 70,000 in 2020, with ten branches and service points, in three local government areas.

Established by the councils of the City of Dubbo and the Shires of Talbragar and Wellington in an agreement signed on 24 October 1969, Macquarie Regional Library commenced operation on 1 January 1970, with branch libraries in Dubbo and Wellington.

On 1 January 1975, the Municipality Council of Narromine and the Shire of Timbregongie joined, with libraries in Narromine and Trangie. On 1 January 1987, the Shire of Coonabarabran also joined, with libraries in Coonabarabran, Baradine, and Binnaway. Following the amalgamation of Coonabarabran Shire Council and Coolah Shire Council to form Warrumbungle Shire Council, the library service area expanded on 1 July 2005 to include libraries at Coolah, Dunedoo, and Mendooran.

Macquarie Regional Library has embraced technological and demographic changes over the past 50 years to ensure its role and services remain significant for current and future generations. Over time, catalogue cards and date due stamps have been replaced with online computer catalogues and loan systems. Collections have expanded beyond traditional books, magazines, and newspapers to include CDs, DVDs and a wide range of digital resources, including eBooks, eAudiobooks, eFilms, eMagazines, eNewspapers, and online databases, accessible 24/7.



Library Assistant Anne Soper (Barwick) and Mrs. Dorothy Miller, a Library Link volunteer, at Dubbo Branch Library in 1984

During 2020, the COVID-19 pandemic changed the way people interacted with library services. New services flourished with a range of customised offerings providing access to library services and resources from home. New services included: online Storytime and Maker Monday sessions, online author talks, Book Express, and PressReader and NewsBank subscriptions with access to thousands of online magazines and newspapers.

2021/2022 OPERATIONAL PLAN DRAFT

PRINCIPAL ACTIVITY: Macquarie Regional Library

BUSINESS: Library Services

Responsible Officer: Manager - Macquarie Regional Library
Kathryn McAlister

Business Objectives: *Provide quality services to Macquarie Regional Library communities*

Activity	Actions	Performance Targets/ Service Levels
1. Management Services	1.1.3 Review the <i>Narromine Local History Room Memorandum of Understanding</i>	MRL Service delivery model is considered appropriate, and agreed levels of service are provided
	1.1.4 Produce an MRL Annual Report including the audited statement of accounts	Annual performance can be assessed
	1.2.1 Submit draft budget to MRL member councils	The annual General Rate variation % sets Council contributions as a minimum
	1.2.2 Undertake quarterly budget reviews	
	1.2.3 Seek grant and subsidy opportunities to obtain full benefits for the Library Service	Maximise grant and subsidy opportunities
	1.2.4 Review MRL Revenue Policy [Fees and Charges]	Income from value-added services increases by 2.5% p/a
	1.3.2 Develop MRL Annual Operational Plan	MRL has appropriate planning documents to support delivery and access to quality services for the Member Council communities
	1.3.3 Complete annual SLNSW Public Libraries Statistical Return	
	1.3.5 Review MRL policies for consistency with policy, legislation, and best practice	

2. People Management	2.1.1 Develop annual staff training program	The staff have access to training and staff development programs
	2.1.2 Conduct an all staff development and training day	
3. Services & Programs	3.1.2 Review member database annually	Membership numbers maintained according to SLNSW guidelines
	3.1.3 Collate visitation and attendance at programs and events at each branch and service point	Visitation numbers are maintained in accordance with SLNSW standards and guidelines
	3.1.4 Review provision of services, programs and collections, particularly for target and diversity groups	Community needs are met in accordance with Strategic Plan, policies and industry guidelines
	3.1.5 Undertake a biennial community user and non-user survey	
	3.1.6 Review biennially Local and Family History Services	
	3.1.7 Review MRL website and branding	Member Councils can assess MRL's performance
	3.1.8 Produce comprehensive quarterly statistical reports on library activities at branches and service points	
	3.1.9 Compile a quarterly overview report on programs, services and special events	Member Councils can assess MRL's performance
4. Collections	4.1.1 Undertake analysis and report on annual statistics, collection profiles and usage	MRL's performance meets community needs
	4.1.3 Review shelf-ready services biennially	Shelf-ready resources meet specifications and industry standards
5. Marketing	5.1.1 Review and develop an annual Marketing Plan	Marketing & promotional plans are developed to promote library services & resources to councils and communities
6. Information Technology	6.1.1 Undertake a comprehensive review of the Library Management System	Staff and customers have access to appropriate information technology resources and information services
	6.1.2 Report annually on current and future information technology needs	
	6.1.3 Undertake a biennial review of the Information Technology Plan	

6. Information Technology	6.1.4 Review business continuity, technology plans and strategies	Staff and customers have access to appropriate information technology resources and information services
7. Library Spaces	7.1.1 Undertake annual inspections of buildings to ensure compliance with Work Health Safety (WHS) requirements	100% of buildings and conditions are appropriate to policy and SLNSW standards and guidelines
	7.1.2 Review equipment requirements for branches and service points	
	7.2.1 Undertake biennial review of MRL Emergency & Disaster Response Plans	
8. Sustainability	8.1.1 The Library supports sustainability	The Library undertakes appropriate sustainability initiatives

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DELIVERY PROGRAM 2021 - 2024

PRINCIPAL ACTIVITY: MACQUARIE REGIONAL LIBRARY 2021-2024

Objective			
<i>Provide quality services to Macquarie Regional Library communities</i>			
Key Measures of Success			
<ul style="list-style-type: none"> • 95% of customers view their library as satisfactory • Percentage of registered users to the total population • Visits to the library per capita • Number of transactions (loans and reference enquiries) • Operating expense per transaction (loans and reference enquiries) 			
Action	Target	Date	Responsible Officer
Strategy			
1. Governance			
1.1 Governance procedures for provision of professional and effective services are appropriate			
1.1.1 Review the regional service delivery model to ensure that the most appropriate level of service is delivered	MRL Service delivery model is considered appropriate, and agreed levels of service are provided	March 2023	MMRL
1.1.2 Review the MRL Service Agreement		March 2023	MMRL
1.1.3 Review the <i>Narromine Local History Room Memorandum of Understanding</i>		April 2022	LSCC/TSC
1.1.4 Produce an MRL Annual Report including the audited statement of accounts	Annual performance can be assessed	September Annually	MMRL
1.2 Financial resources for provision of professional and effective services are sufficient			
1.2.1 Submit draft budget to MRL member councils	The annual General Rate variation % sets Council contributions as a minimum	April Annually	MMRL
1.2.2 Undertake quarterly budget reviews		Quarterly	MMRL
1.2.3 Seek grant and subsidy opportunities to obtain full benefits for the Library Service	Maximise grant and subsidy opportunities	Ongoing	MMRL
1.2.4 Review MRL Revenue Policy [Fees and Charges]	Income from value added services increases by 2.5% p/a	March Annually	MMRL
1.3 Evaluation and planning for strategically managed services			
1.3.1 Review the MRL 2021-2024 Strategic Plan and Delivery Program	MRL has appropriate planning documents to support delivery and access to quality services for the Member Council communities	March 2024	MMRL
1.3.2 Develop MRL Annual Operational Plan		March Annually	MMRL
1.3.3 Complete annual SLNSW Public Libraries Statistical Return		September Annually	TSC
1.3.4 Complete the biennial report against the <i>SLNSW Living Learning Libraries: Standards & Guidelines</i> for the MRL Service		November 2022	TSC

1.3.5 Review MRL policies for consistency with policy, legislation, and best practice		March Annually	MMRL
Strategy			
2. PEOPLE MANAGEMENT			
2.1 Professional and effective services delivered by skilled and informed staff			
2.1.1 Develop annual staff training program	The staff have access to training and staff development programs	September Annually	DLC
2.1.2 Conduct an all staff development and training day		November Annually	LSCC/DLC
2.1.3 Review the MRL organisational structure	The staffing levels are appropriate to meet organisational needs and SLNSW guidelines	March 2023	MMRL
2.1.4 Review and report biennially on the Operational Capability [staff numbers and staff hours]		October 2023	MMRL
Strategy			
3. SERVICES & PROGRAMS			
3.1 Customers have access to a full range of high-quality programs and services			
3.1.1 Review the opening hours of all branches/ service points biennially	100% of residents have ready access to library services	October 2023	MMRL
3.1.2 Review member database annually	Membership numbers maintained according to SLNSW guidelines	July Annually	TSC
3.1.3 Collate visitation and attendance at programs and events at each branch and service point	Visitation numbers are maintained in accordance with SLNSW standards and guidelines	Monthly	BLC
3.1.4 Review provision of services, programs and collections, particularly for target and diversity groups	Community needs are met in accordance with Strategic Plan, policies and industry guidelines	September Annually	LSCC
3.1.5 Undertake a biennial community user and non-user survey		May 2022	LSCC
3.1.6 Review biennially Local and Family History Services		May 2022 May 2024	LSCC
3.1.7 Review MRL website and branding		December Annually	LSCC
3.1.8 Produce comprehensive quarterly statistical reports on library activities at branches and service points		Member Councils can assess the MRL's performance	Quarterly
3.1.9 Compile a quarterly overview report on programs, services and special events	Member Councils can assess the MRL's performance	Quarterly	TSC/ASO
Strategy			
4. COLLECTIONS			
4.1 Customers have access to current and relevant library collections			
4.1.1 Undertake analysis and report on annual statistics, collection profiles and usage	MRL's performance meets community needs	August Annually	LSCC

4.1.2 Review Library Management System and database integrity biennially	Database records conform to recognised bibliographic and industry standards	June 2023	TSC
4.1.3 Review shelf-ready services biennially	Shelf-ready resources meet specifications and industry standards	March 2022 March 2024	TSC
4.1.4 Review the MRL Collection Management Policy biennially	MRL Collection Development Policy and processes are considered appropriate to provide relevant collections to meet customer needs	April 2023	LSCC
4.1.5 Complete collection stocktake	Database records conform to recognised industry standards	April 2024	LSCC
Strategy			
5. MARKETING			
5.1 Customers have access to current services, programs and resources			
5.1.1 Review and develop an annual Marketing Plan	Marketing & promotional plans are developed to promote library services & resources to councils and communities	December Annually	LSCC/BLC
Strategy			
6. INFORMATION TECHNOLOGY			
6.1 Information technology enables staff and customers to access required information and library processes			
6.1.1 Undertake a comprehensive review of the Library Management System	Staff and customers have access to appropriate information technology resources and information services	April 2022	TSC
6.1.2 Report annually on current and future information technology needs		November Annually	ITC
6.1.3 Undertake a biennial review of the Information Technology Plan		November 2021 November 2023	ITC
6.1.4 Review business continuity, technology plans and strategies		April Annually	TSC/DLC
Strategy			
7. LIBRARY SPACES			
7.1 Service points are welcoming, safe, accessible, vibrant, and responsive to community needs and NSW building standards & guidelines			
7.1.1 Undertake annual inspection of buildings to ensure compliance with Work Health Safety (WHS) requirements	100% of buildings and conditions are appropriate to policy and SLNSW	October Annually	MMRL/ASO

7.1.2 Review equipment requirements for branches and service points	standards and guidelines	October Annually	TSC
7.1.3 Undertake a comprehensive review of MRL buildings against SLNSW building standards and guidelines		October 2023	MMRL
7.2 Branches & Service Points have current Emergency & Disaster Response Plans			
7.2.1 Undertake a biennial review of the MRL Emergency & Disaster Response Plans	100% of buildings and conditions are appropriate to policy and SLNSW standards and guidelines	April 2022 2024	MMRL/DLC
Strategy			
8. SUSTAINABILITY			
8.1 Services meet sustainability needs of the community			
8.1.1 The Library supports sustainability	The library undertakes appropriate sustainability initiatives	Ongoing	MMRL/LC

Legend: Responsible Officer

Manager - Macquarie Regional Library	MMRL
Library Services & Collections Coordinator	LSCC
Dubbo Libraries Coordinator	DLC
Technical Services Coordinator	TSC
MRL Library Coordinators (all)	LC
Branch Library Coordinators (all)	BLC
Information Technology Coordinator	ITC
Administration Services Officer	ASO



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Name	Year 20/21 Last YR Fee (incl. GST)	Year 21/22 GST	Year 21/22 Fee (incl. GST)	GST	Fee type	GST Code
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MACQUARIE REGIONAL LIBRARY

Pricing Policy

FCR – Full Cost Recovery

Price set to recover the full cost of providing the goods/services. In determining whether this principle is appropriate consideration is given to whether there are community service obligations or equity issues that would warrant an alternative pricing principle.

IS – Industry Standard

Price is set to an industry standard.

MB – Market Based

Price is set by reference to local market prices. Fees are set to be competitive with local service providers.

NC – No Charge

No price charged for the service.

PCR – Part Cost Recovered

Price is discounted to below the full cost of providing the goods/services in recognition of a community service obligation. Funding for these services is sourced from other revenue and by charging a nominal fee to help offset the cost of providing the services.

MACQUARIE REGIONAL LIBRARY

Macquarie Regional Library fees and charges are set in recognition of - (1) cost is discounted to below the full cost in recognition of community service obligations - partial cost recovery [PCR] (2) price is set to an industry standards [IS] (3) fees are set to be not competitive with local service providers - market based [MB] (4) where possible, in consideration of the above, full cost recovery [FCR] (5) price is set by regulation/statute [S]

Reservation Fee	\$1.50	\$0.00	\$1.50	N	PCR	GST Exempt
An exemption applies to reservations placed under the following member categories: Hospital/Retirement Homes; Book Club; Inter Library Loans; Home Library Borrower; Honorary Members; Branch Libraries/Sections; Home Library Borrower with Family.						
Overdue Fees – item per week	\$1.00	\$0.00	\$1.00	N	PCR	GST Exempt
An exemption applies to overdue items placed under the following member categories; Hospital/Retirement Homes; Book Club; Inter Library Loans; Home Library Borrower; Honorary Members; Branch Libraries/Sections; Home Library Borrower with Family.						
Overdue Fees – Amnesty	\$0.00	\$0.00	\$0.00	N	FCR	N/A

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Name	Year 20/21 Last YR Fee (incl. GST)	Year 21/22 GST	Year 21/22 Fee (incl. GST)	GST	Fee type	GST Code
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MACQUARIE REGIONAL LIBRARY [continued]

Item Replacement – Library purchase cost			At cost	N	PCR	10%
Item Replacement – processing charge – per item	\$10.00	\$0.00	\$10.00	N	FCR	GST Exempt

PHOTOCOPYING AND PRINTOUTS

B&W – per A4 sheet	\$0.30	\$0.03	\$0.30	Y	PCR	10%
B&W – per A3 sheet	\$0.60	\$0.05	\$0.60	Y	PCR	10%
Colour copy – per A4 sheet	\$1.00	\$0.09	\$1.00	Y	PCR	10%
Colour copy – per A3 sheet	\$2.00	\$0.18	\$2.00	Y	PCR	10%
3D Printing – not including materials – per hour	\$5.00	\$0.45	\$5.00	Y	PCR	10%
3D Printing – not including materials – per 15 minutes	\$1.25	\$0.11	\$1.20	Y	PCR	10%

LAMINATING

A4 – per page	\$1.50	\$0.14	\$1.50	Y	PCR	10%
A3 – per page	\$3.00	\$0.27	\$3.00	Y	PCR	10%

EQUIPMENT USAGE

Charge includes also using the Branch photocopier to scan documents.

Word Processing Scanner – per hour	\$6.40	\$0.58	\$6.40	Y	PCR	10%
Word Processing Scanner – 15 minutes	\$1.60	\$0.15	\$1.60	Y	PCR	10%

INTER LIBRARY LOANS

Per Item Loan	\$7.00	\$0.65	\$7.20	Y	FCR	10%
Possible additional fee from other libraries	\$28.50	\$2.68	\$29.50	Y	FCR	10%

Name	Year 20/21 Last YR Fee (incl. GST)	Year 21/22 GST	Year 21/22 Fee (incl. GST)	GST	Fee type	GST Code
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FAX SERVICES

The fax service charges are based on the current Australia Post *Fax Post Service* charges.

Fax, outgoing (Aust.) – first page	\$5.00	\$0.47	\$5.20	Y	MB	10%
Fax, outgoing (Aust.) – additional pages	\$1.25	\$0.12	\$1.30	Y	MB	10%
Fax, outgoing (O/S), first page	\$11.00	\$1.00	\$11.00	Y	MB	10%
Fax, outgoing (O/S), additional pages	\$2.50	\$0.24	\$2.60	Y	MB	10%
Fax, incoming (all) – first page	\$5.00	\$0.47	\$5.20	Y	MB	10%
Fax, incoming (all) – additional pages	\$1.30	\$0.12	\$1.30	Y	MB	10%

LOCAL AND FAMILY HISTORY RESEARCH

per hour	\$30.00	\$4.55	\$50.00	Y	PCR	10%
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INFORMATION RESEARCH

Community – per hour	\$30.00	\$4.55	\$50.00	Y	PCR	10%
Commercial – per hour	\$60.00	\$6.36	\$70.00	Y	FCR	10%

DIGITAL IMAGE SERVICE

Single TIFF/JPG 300 dpi image on CD (Private Use) – Cost includes CD	\$16.00	\$1.49	\$16.40	Y	FCR	10%
Postage & Handling (if required)	\$11.00	\$1.03	\$11.30	Y	FCR	10%
Single JPG 300 dpi image via email	\$12.00	\$1.12	\$12.30	Y	FCR	10%
Single TIFF/JPG 300 dpi image on CD (Commercial Use) – Cost includes CD	\$53.00	\$4.94	\$54.30	Y	FCR	10%
Postage & Handling – if required	\$11.00	\$1.03	\$11.30	Y	FCR	10%

WORKSHOPS

Workshops – per participant (external service provider)	\$10.00	\$0.91	\$10.00	Y	PCR	10%
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Name	Year 20/21 Last YR Fee (incl. GST)	Year 21/22 GST	Year 21/22 Fee (incl. GST)	GST	Fee type	GST Code
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WORKSHOPS [continued]

Events – Special – per participant (external service provider)	\$5.00	\$0.91	\$10.00	Y	PCR	10%
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MEETING ROOMS**Meeting Room Facilities - Dubbo Branch Library only.**

Fees are applicable to commercial/for profit organisations. No fees are applied to 'not for profit' organisations/groups - service groups, charities and cultural organisations.

Meeting Room (Small) – hourly rate	\$20.00	\$2.27	\$25.00	Y	MB	10%
Meeting Room (Large) hourly rate	\$50.00	\$5.00	\$55.00	Y	MB	10%

LIBRARY BAGS

Nylon with the Macquarie Regional Library Logo	\$3.00	\$0.27	\$3.00	Y	FCR	10%
Drawstring Bag	\$5.00	\$0.45	\$5.00	Y	PCR	10%
Tote Bag – cotton	\$8.00	\$0.82	\$9.00	Y	PCR	10%

BOOK CLUB SUBSCRIPTIONS

MRL Library Book Clubs – Annual			No Charge	N		
Community Book Clubs – Annual	\$80.00	\$7.45	\$82.00	Y	PCR	10%

EARPHONES

per set Earphones	\$2.50	\$0.24	\$2.60	Y	FCR	10%
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USB THUMB DRIVES

per USB Thumb Drive	\$8.00	\$0.75	\$8.20	Y	FCR	10%
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Name	Year 20/21 Last YR Fee (incl. GST)	Year 21/22 GST	Year 21/22 Fee (incl. GST)	GST	Fee type	GST Code
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BOOK SALE

Adult/Junior/Large Print/Non-Fiction – soft cover	\$1.00	\$0.09	\$1.00	Y	PCR	10%
Adult/Junior/Large Print/Non-Fiction – hard cover	\$1.50	\$0.14	\$1.55	Y	PCR	10%
Box of Books – large	\$10.00	\$0.93	\$10.25	Y	PCR	10%
Box of Books – small	\$5.00	\$0.47	\$5.15	Y	PCR	10%

PC COMPUTERS (MRL DECOMMISSIONED)

PC Computers – MRL Decommissioned			Market Price	N	MB	N/A
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MERCHANDISING

Book Light	\$10.00	\$1.00	\$11.00	Y	PCR	10%
Keep Cup	\$14.00	\$1.36	\$15.00	Y	PCR	10%
Miscellaneous Items			At market price	Y	PCR	10%

CAR PARKING LEASE – MACQUARIE REGIONAL LIBRARY – DUBBO BRANCH

Car Parking Lease – Macquarie Regional Library – Dubbo Branch	\$0.00	\$102.27	\$1,125.00	Y	PCR	10%
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Macquarie Regional Library
Estimated - Detailed Financial Statements

	2021/2022 Budget	2022/2023 Forecast	2023/2024 Forecast	2024/2025 Forecast
Operating				
Income				
Contributions - Annual				
Dubbo Regional Council	-878,627	-904,986	-932,136	-960,100
Narromine Shire Council	-118,699	-122,260	-125,928	-129,706
Warrumbungle Shire Council	-196,255	-202,143	-208,207	-214,453
Contributions - Annual Total	-1,193,581	-1,229,389	-1,266,271	-1,304,259
Contributions - Books				
Dubbo Regional Council	-191,794	-195,748	-199,820	-220,793
Narromine Shire Council	-19,879	-22,861	-26,290	-30,234
Warrumbungle Shire Council	-32,868	-37,798	-43,468	-49,988
Contributions - Books Total	-244,541	-256,407	-269,578	-301,015
Contributions - Salary				
Dubbo Regional Council	-946,488	-986,714	-1,027,659	-1,070,301
Narromine Shire Council	-261,274	-272,378	-283,681	-295,452
Warrumbungle Shire Council	-344,573	-359,217	-374,124	-389,647
Contributions - Salary Total	-1,552,335	-1,618,309	-1,685,464	-1,755,400
Library Council Subsidy				
Dubbo Regional Council	-157,202	-161,132	-165,160	-169,289
Narromine Shire Council	-35,111	-35,989	-36,889	-37,811
Warrumbungle Shire Council	-42,741	-43,810	-44,905	-46,028
Library Council Subsidy Total	-235,054	-240,931	-246,954	-253,128
Local Priority Project - Book Vote				
Dubbo Regional Council	-24,580	-24,580	-24,580	-24,580
Narromine Shire Council	-26,454	-26,454	-26,454	-26,454
Warrumbungle Shire Council	-27,061	-27,061	-27,061	-27,061
Local Priority Project - Book Vote Total	-78,095	-78,095	-78,095	-78,095
Local Priority Special Projects				
Dubbo Regional Council	-17,556	-17,556	-17,556	-17,556
Narromine Shire Council	-18,896	-18,896	-18,896	-18,896
Warrumbungle Shire Council	-19,329	-19,329	-19,329	-19,329
Local Priority Special Projects Total	-55,781	-55,781	-55,781	-55,781
Other Income				
Interest on Investments	-8,891	-8,891	-8,891	-8,891
Sundry Income	-500	-509	-519	-530
Other Income Total	-9,391	-9,400	-9,410	-9,421
Value Added Income				
Document Delivery	-800	-1,000	-1,025	-1,051
Fees & Charges	-40,095	-50,120	-52,561	-55,359
Value Added Income Total	-40,895	-51,120	-53,586	-56,410
Income Total	-3,409,673	-3,539,432	-3,665,139	-3,813,509

Macquarie Regional Library
Estimated - Detailed Financial Statements

	2021/2022 Budget	2022/2023 Forecast	2023/2024 Forecast	2024/2025 Forecast
Expenditure				
Depreciation				
Furniture & Fittings	7,823	7,823	7,823	7,823
Information Technology Equipment	72,587	72,587	72,587	72,587
Collections	295,509	295,509	295,509	295,509
Depreciation Total	375,919	375,919	375,919	375,919
Information Technology				
Executive Council IT Support	9,201	9,385	9,573	9,812
Hardware Maintenance	1,088	1,115	1,143	1,172
Other Minor Equipment	4,613	4,728	4,846	4,967
Software Licences	29,018	29,743	30,487	31,249
Spydus Library Management System	59,079	60,556	62,070	63,622
Wan Charges	33,719	34,562	35,426	36,312
Information Technology Total	136,718	140,089	143,545	147,134
Library Services & Collections				
Children & Youth Services	8,984	9,189	9,398	9,612
Document Delivery	418	428	439	450
On-Line Licences & Subscriptions	10,000	10,200	10,404	10,612
e-Collection Development	81,000	82,620	84,272	85,957
Marketing & Promotions	21,277	21,702	22,137	22,664
Databases	60,000	61,400	62,834	64,300
Serials	26,135	26,789	27,459	28,146
Summer Reading Club	4,100	4,203	4,308	4,416
Web Page Maintenance	4,000	4,100	4,203	4,308
Library Services & Collections Total	215,914	220,631	225,454	230,465
Management Services				
Audit Fees	3,000	3,075	3,152	3,231
Bank Charges	308	316	324	332
Executive Council Administrative Expenses	91,751	94,045	96,396	98,806
Freight	22,447	22,896	23,354	23,938
Fringe Benefits Tax	2,500	2,563	2,627	2,693
Insurances	11,959	13,514	15,406	17,717
Memberships	5,000	5,125	5,253	5,384
Minor Equipment and Furniture	9,550	9,764	9,984	10,209
Postage	4,151	4,255	4,361	4,470
Printing & Stationery	20,000	20,500	21,013	21,538
Rental Work Area	6,022	6,173	6,327	6,485
Radio Frequency Identification (RFID)	5,000	5,000	5,000	5,000
Staff Training	15,000	15,000	15,000	15,000
General Expenses	21,599	22,137	22,689	21,875
Telephone	16,236	16,643	17,060	17,486
Vehicle Expenses	11,570	11,913	12,270	12,641
Management Services Total	246,093	252,919	260,216	266,805

Macquarie Regional Library
Estimated - Detailed Financial Statements

	2021/2022 Budget	2022/2023 Forecast	2023/2024 Forecast	2024/2025 Forecast
Salaries & Overheads				
Dubbo Regional Council	946,488	986,714	1,027,659	1,070,301
Narromine Shire Council	261,274	272,378	283,681	295,452
Warrumbungle Shire Council	344,573	359,217	374,124	389,647
Regional Office	931,310	973,477	1,018,123	1,065,447
Salaries & Overheads Total	2,483,645	2,591,786	2,703,587	2,820,847
Technical Services				
Book Maintenance	15,655	16,046	16,447	16,858
Libraries Australia	3,383	3,468	3,555	3,644
Technical Services Total	19,038	19,514	20,002	20,502
Expenditure Total	3,477,327	3,600,858	3,728,723	3,861,672
Operating Total	67,654	61,426	63,584	48,163
Capital				
Income				
Depreciation (Capital Recovery)				
Information Technology Equipment	-72,587	-72,587	-72,587	-72,587
Collections	-295,509	-295,509	-295,509	-295,509
Motor Vehicle	-7,823	-7,823	-7,823	-7,823
Depreciation (Capital Recovery) Total	-375,919	-375,919	-375,919	-375,919
Proceeds from Sale of Assets				
Motor Vehicles	-15,677	0	0	0
Proceeds from Sale of Assets Total	-15,677	0	0	0
Income Total	-391,596	-375,919	-375,919	-375,919
Expenditure				
Acquisition of Assets - Collections				
Collection Development - Dubbo Regional Council	216,374	220,328	224,400	230,010
Collection Development - Narromine Shire Council	44,259	44,793	45,343	46,477
Collection Development - Warrumbungle Shire Council	65,000	66,625	68,291	69,998
e-Lending Collections	0	0	0	0
Acquisition of Assets - Collections Total	325,633	331,746	338,034	346,485
Acquisition of Assets - Other				
Computer Equipment	46,055	46,355	46,663	46,978
Furniture and Fittings	47,000	47,925	48,874	49,846
Makerspace Program & Kits	5,000	5,000	5,000	5,000
Motor Vehicle	35,431	0	0	0
Other Equipment	10,000	10,000	10,000	10,000
Acquisition of Assets - Other Total	143,486	109,280	110,537	111,824
Expenditure Total	469,119	441,026	448,571	458,309
Capital Total	77,523	65,107	72,652	82,390

Macquarie Regional Library
Estimated - Detailed Financial Statements

	2021/2022 Budget	2022/2023 Forecast	2023/2024 Forecast	2024/2025 Forecast
Available Funds Movement Prior to Restricted Asset Funding	145,177	126,533	136,236	130,553
Restricted Assets				
Restricted Assets - Internally Restricted Assets				
Makerspace Program & Kits	-2,000	-2,000	-2,000	-2,000
Motor Vehicle Replacement	-14,754	5,000	5,000	5,000
Operating Surplus	-112,923	-114,033	-123,736	-118,678
Computer & Equipment Upgrade	-3,500	-3,500	-3,500	-2,875
Local Studies Contribution	0	0	0	0
Book Purchases	-12,000	-12,000	-12,000	-12,000
Summer Reading Club	0	0	0	0
Restricted Assets - Internally Restricted Assets Total	-145,177	-126,533	-136,236	-130,553
Funds Available to (-), or Required From Library Operations	0	0	0	0



DUBBO REGIONAL
COUNCIL

REPORT: 2022-2025 Dubbo Regional Council Disability Inclusion Action Plan

AUTHOR: Community Development Officer -
Seniors and Disability

REPORT DATE: 7 June 2021

TRIM REFERENCE: ID21/931

EXECUTIVE SUMMARY

In 2014, the NSW Parliament passed the Disability Inclusion Act, which sets out the need for the NSW Disability Inclusion Plan and the need for each government department, agency and local Council to develop a Disability Inclusion Plan. The 2017-2020 Dubbo Regional Council Disability Inclusion Action Plan endeavours to assist in the removal of barriers so that people with a disability have a better opportunity to live a meaningful life and enjoy the full benefits of membership in the community within the constraints of what Council is able to provide. The 2022-2025 Dubbo Regional Council Disability Inclusion Action Plan be placed on public exhibition for 28 days for community consultation.

This Plan has been developed through feedback and consultation with communities in the Dubbo Regional Council area.

FINANCIAL IMPLICATIONS

The Disability Inclusion Action Plan is aligned with the Disability Access Infrastructure Replacement fund, as well as the projects of the Community Development Officer – Seniors and Disability.

POLICY IMPLICATIONS

The 2022-2025 Dubbo Regional Council Disability Inclusion Action Plan is consistent with the Community Strategic Plan 2040, particularly Infrastructure 2.3 “Infrastructure meets the current and future needs of our community”; Liveability 5.1 “Our city, town and villages are well-maintained, welcoming, showcase their heritage and what they have to offer”; Liveability 5.2 “The health of the community is maintained and enhanced”; and 5.3 “The lifestyle and social needs of the community are supported”.

RECOMMENDATION

- 1. That the report from the Community Development Officer – Seniors and Disability dated 7 June 2021 be noted.**
- 2. That the 2022-2025 Dubbo Regional Council Disability Inclusion Action Plan be placed on public exhibition for 28 days.**

Christy White

Community Development Officer - Seniors and Disability

BACKGROUND

In 2014, the NSW Parliament passed the Disability Inclusion Act, which sets out the need for the NSW Disability Inclusion Plan and the need for each government department, agency and local Council to develop a Disability Inclusion Plan. The 2017-2020 Dubbo Regional Council Disability Inclusion Action Plan endeavours to assist in the removal of barriers so that people with a disability have a better opportunity to live a meaningful life and enjoy the full benefits of membership in the community within the constraints of what Council is able to provide.

This Plan has been developed through feedback and consultation with communities in the Dubbo Regional Council area.

REPORT

The purpose of this report is to gain approval to have the attached document *2022 – 2025 Dubbo Regional Council Disability Inclusion Action Plan (DIAP)* placed on exhibition for community consultation.

Council's current DIAP 2017 – 2020 was extended until 2021 due to the changed social and community environment, impacted by COVID – 19. All councils are required to have a current and working four-year DIAP in place by the beginning of 2022.

NSW Local Government and Disability and Inclusion, Department of Community and Justice have requested that updated DIAP's be ready for review by September 2021.

The draft information contained in the attached document was tabled at the most recent Disability Inclusion Advisory Panel committee, 15th March 2021. It is the expectation of the panel that this document be presented for public exhibition, enabling community consultation and feedback.

The attached document is council's updated plan, which includes ongoing and new actions covering all four strategies:

- Developing positive community attitudes towards people with disability
- Creating a more liveable community for people with disability
- Providing equal access to employment within Council for people with disability
- Providing appropriate service information for people with disability

Updated statistics and listings of all disability related services in our region are included as appendices.

This document is to be viewed as a living and working document, a framework that encompasses all workings of Council. In keeping with this intent of the document, throughout the four years there will be further additions and changes to actions that are listed. The document is designed to consider changing and inclusive needs of our community.

Appendices:

1 [↓](#) Draft - 2022-2025 Dubbo Regional Council Disability Inclusion Action Plan

2022 - 2025 DUBBO REGIONAL COUNCIL DISABILITY INCLUSION ACTION PLAN



DUBBO REGIONAL COUNCIL DISABILITY INCLUSION PLAN

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2. Overview and Vision
3. Policy and Legislative Context
4. Community Profile
5. Strategies and Actions
6. Appendix
 - a. Council Staff Abbreviations
 - b. Disability Statistics
 - c. Definitions
 - d. Services and facilities



DUBBO REGIONAL COUNCIL DISABILITY INCLUSION PLAN

PUBLIC STATEMENT OF COMMITMENT TO DISABILITY INCLUSION

Dubbo Regional Council (DRC) through the provision of the 2017-2020 and the 2022 - 2025 Dubbo Regional Council Disability Inclusion Action Plan has been committed to striving for an inclusive society and region and advocating for equal rights for all within our communities. People with a disability participate and make a positive contribution to the region and it is Council’s responsibility to facilitate the ongoing contribution through the services we provide.

It is our hope that the functions and outcomes of this plan will improve awareness of access needs within our community related to Council and broader community access and wellbeing. Council’s goal is to ensure that all our services, outcomes and facilities along with those activities we partner in are delivered inclusively.

It is the commitment of all Council staff to execute this Plan.

This Plan was developed through feedback and consultation with communities in the Dubbo Regional Council area.



DUBBO REGIONAL COUNCIL DISABILITY INCLUSION PLAN

OVERVIEW AND VISION FOR THE DOCUMENT

1. Mission Statement

Dubbo Regional Council through the provision of the 2022 - 2025 Dubbo Regional Council Disability Inclusion Action Plan is committed to striving for an inclusive society and advocating for equal rights for all within our communities.

2. Goals of the Disability Inclusion Action Plan

The goals included in this Plan are:-

- Developing positive community attitudes towards people with disability
- Creating a more liveable community for people with disability
- Providing equal access to employment within Council for people with disability
- Providing appropriate service information for people with disability

This Plan focuses on the services and facilities provided by Dubbo Regional Council and the actions which can contribute towards the goals of the Plan.



DUBBO REGIONAL COUNCIL DISABILITY INCLUSION PLAN

POLICY AND LEGISLATIVE CONTEXT

In August 2014 the NSW Government assented the Disability Inclusion Act which related to the accessibility of mainstream services and facilities. Promoting community inclusion and providing access to funding and support services for those with disability.

It is a requirement of all public authorities to have a Disability Inclusion Action Plan. This plan is relevant to its functions and it illustrates what measures are in place so that people with disability can access services and supports to fully participate within the community. (*Disability Inclusion Act 2014 No 41 [NSW] Part 2 Disability planning, pp. 7*).

It is the above Act and previous legislations, such as; the NSW Government Disability Policy Framework in 1998, which recommended that all Local Government Areas (LGAs) should develop and implement their own individual Disability Policy and Action Plans. The objectives of Dubbo Regional Council's Disability Inclusion Action Plan are consistent with the objectives of the following government regulations and policies:

UN Convention on the Rights of Persons with Disabilities

Recognises the rights of people with disability, including the right to respect for their inherent dignity and autonomy and to non-discrimination.

National Disability Strategy 2010-2020

The National Disability Strategy 2010-2020, developed in partnership by the Commonwealth, State, Territory and Local Governments, sets out a national plan for improving life for Australians with disability, their families and carers, to support the commitment made to the United Nations Convention on the Rights of Persons with Disabilities Actions in the Implementation Plan that involve councils include improving Web Content accessibility, access to infrastructure, recreation, employment and community participation.

Commonwealth Disability Discrimination Act 1992

- i. Aims to eliminate as far as possible, discrimination against persons on the grounds of disability; and
- ii. Ensures that people with a disability have the same rights to equality as the rest of the community.

Environmental, Planning and Assessment Act 1979

- i. Defines when approval is needed for an activity

DUBBO REGIONAL COUNCIL DISABILITY INCLUSION PLAN

Human Rights and Equal Opportunity Commission Act 1986

- i. Aims to develop a declaration on the rights of the child, the rights of people with a mental or physical disability and the elimination of all forms of intolerance and discrimination based on religion or belief; and
- ii. Aims to develop an international covenant on Civil and Political rights and the rights of the child.

NSW Disability Services Act 1993

- i. Requires most State Government agencies to develop Disability Action Plans.
- ii. To design and administer programs to achieve positive outcomes for persons with a disability including increased independence, employment opportunities and integration into the community.

Building Code of Australia

- i. Defines access requirements for people with disabilities; and
- ii. Includes Australian Standard 1428.x - Design for access and mobility, hearing, transport etc.

NSW Anti-Discrimination Act 1977

- i. Aims to make discrimination on the grounds of disability (along with other grounds) unlawful.

Local Government Act 1993

- i. Provides the legal framework for an effective, efficient, environmentally responsible and open system of Local Government in New South Wales; and
- ii. Requires Council to provide appropriate services and facilities for the community.

NSW Government State Plan 2006

- i. Under Fairness and Opportunity is the goal "Opportunity and Support for the Most Vulnerable" including "Increased employment and community participation for people with Disabilities".

Anti-Discrimination, Harassment and Equal Opportunity Policy Nov 2016

In addition the Dubbo Regional Council has an Anti-Discrimination, Harassment and Equal Opportunity Policy November 2016 which aims to provide an environment where employees

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and others in the workplace are treated fairly and with respect, and are free from unlawful discrimination, harassment, vilification and victimisation. Council aims to ensure that in the application of all human resource policies, practices and procedures, no unlawful discrimination takes place and that all workers enjoy equal access to opportunities within Council. Council also aims to create a work environment which promotes positive working relationships.



COMMUNITY PROFILE

Dubbo Regional Council

Dubbo Regional Council Local Government Area was founded in May 2016 and is a vast geographical region of over 7,500 square kilometres. There are over 51,000 people in the region which is centred on Dubbo and includes the town of Wellington and a number of smaller communities. People in the region view Dubbo as their centre for a range of services including business, medical, educational and recreational but each centre also has a range of services available to their inhabitants and visitors. Dubbo Regional Council is responsible for maintaining and improving services for people right across the region.

Disability

In 2018, 17.7% of all Australians had disability, which is 4.4 million Australians (ABS, last updated 24 October 2019).

The NSW Disability Inclusion Act of 2014 defines disability as:



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“... in relation to a person, includes a long-term physical, psychiatric, intellectual or sensory impairment that, in interaction with various barriers, may hinder the person’s full and effective participation in the community on an equal basis with others. (Disability Inclusion Act 2014 No 41 [NSW] Part 1 Preliminary, pp. 4)

Disability may be acquired at birth or early in life, or may be the result of accident, illness or injury throughout life or as a result of getting older. People experience a range of impacts due to their disability. In 2018, 5.7% of all Australians had a profound or severe disability.

There are around 2,908 people (see Appendix which is for statistics on Dubbo regional Council local government area) who have profound disability in the Dubbo Region. In addition 11.9% of the Dubbo Regional population are carers for those living with disability. The prevalence of disability increases with age. One in four of the population over the age of 65 years live with disability.

Access to Premises

The Disability (Access to Premises - Buildings) Standards 2010 (Premises Standards) commenced on 1 May 2011. These standards mean that buildings must comply with regulations under the Building Code of Australia. New buildings or those undergoing significant refurbishment or alteration must be made accessible, unless giving access would impose an unjustifiable hardship. Building designers, builders, owners, lessees and users of premises also have responsibilities and rights under the Disability Discrimination Act 1992.

Accessible Bus Stops

The Disability Standards for Accessible Public Transport (DSAPT) require all transport infrastructure (including bus stops, ferry wharves) to be fully accessible by 2022. Councils are responsible for some of these facilities. The provision of fully accessible bus stops may reduce the risk of potential claims to the Australian Human Rights Commission and demonstrates a council's commitment to providing liveable communities.



Figure 1 Warning: Image of deceased person

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Pedestrian Access and Mobility

Councils have a responsibility to provide safe, convenient and connected pedestrian routes, which encourage people to walk rather than use their cars. Many councils prepare (hyperlink) [Mobility Maps \(PDF, 870KB\)](#) which identify safe walking routes in their area. Roads and Maritime Services offers several funding programs for NSW Councils to assist them.

Inclusive Society

Each person should have the right to full and effective participation in an inclusive society. An inclusive society benefits the whole community not just people with a disability. Inclusion reduces disadvantage, isolation and discrimination. It also has positive impacts across all aspects of life, including health, welfare, education and employment.

Need for a Disability Inclusion Plan

In 2014, the NSW Parliament passed the *Disability Inclusion Act*, which sets out the need for the NSW Disability Inclusion Plan and the need for each government department, agency and local council to develop a Disability Inclusion Plan. The 2017-2020 was the first Disability Inclusion Action Plan for Dubbo Regional Council. The 2020-2024 Disability Inclusion Action Plan endeavours to continue to assist in the removal of barriers so that people with a disability have a better opportunity to live a meaningful life and enjoy the full benefits of membership in the community.

Services in the Dubbo Regional Council Area

In the Dubbo Regional Council area there are over 13 services that are dedicated to provide assistance to approximately 2,900 people with a profound disability and many others with less severe disabilities. It is therefore vital that Council and the community, as well as community-based organisations cater for the needs of people with disability. (Full list of regional services that can assist in all areas of living with disability is in Appendix 2).

Better Access to Council Services

Through the development and application of this plan, Council will continue to improve the situation of people with disability in the Dubbo Regional Council area. We hope people will be more aware of the services that are available to them and make more use of them. We also expect more feedback so we can improve the services and make them more inclusive.

Improving Access

One of the outcomes of the Plan will be to improve access to council facilities and services. Those who benefit most from making our community more accessible are people with disability, parents with prams, delivery people, business owners, shopkeepers, emergency



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services, cleaners, maintenance staff, tourist operators, carers and many others. In reality, the whole community benefits from good access to community facilities and services.

Disability and Tourism

As a major regional hub and a tourist destination, the Dubbo Regional Council area has over 1 million visitors per year. Given the percentages, well over 100,000 would have some form of disability. It is important therefore for the local tourist operators and attractions to provide high quality accessible and inclusive services. Fortunately, the Dubbo Regional Council area is well served by hotels, motels, food outlets shopping malls and parks where people with disability can take advantage of the facilities to make their trips more pleasant. Dubbo Regional Council has a major role to play in providing good facilities but also encouraging businesses in the city to maintain their facilities at a high level.



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STRATEGIES AND ACTIONS

Strategy	Actions (Statement of Means)	By When	Responsibility – see Appendix 1 for Abbreviations	Actions Taken
The community has positive community attitudes towards people with disability.	Dubbo Regional Council created a new position in the organisational structure: Community Development Officer- Seniors and people with disability	July 2019	MCS	
	Dubbo Regional Council to promote positive attitudes through website and social media and council publications	Ongoing	MCS CDO	
	Encourage through Interagency meetings for services to update their service profile on the Human Services Network (HSNET)	Ongoing	MCS CDO	
	Dubbo Regional Council to promote benefits of a Dementia Friendly Community to local businesses and organisations. Provide links and opportunities with Dementia Australia	December 2022	CDO	
	Support and promote various community events for people with disability. <ul style="list-style-type: none"> Active Inclusion Sports Day through Sports NSW 	Ongoing	MCS CDO RC	

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Strategy	Actions (Statement of Means)	By When	Responsibility – see Appendix 1 for Abbreviations	Actions Taken
	Council to provide a representative at each interagency network meeting across the local government area	Ongoing	MCS CDO YDO ALO	
	Investigate options for the Dubbo Chamber of Commerce to introduce a Rhino Award for the business with best improvement in disability access.	Ongoing	MCS	
	Conduct an annual audit of Council car parks to ensure they are appropriately located and accessible.	December each year	MTE	
	Council to investigate a local business accessible checklist to promote through business chambers	June 2022	CDO	
Dubbo Regional Council area is a more liveable community for people with disability.	Council to ensure that it's cultural and art facilities are accessible and inclusive.	Ongoing	MDRTCC MDRTCC MWPC	
	Dubbo Regional Council to provide a Disability funding budget for works and projects to improve inclusion and accessibility in the region.	December 2022	MCS CDO MISD	

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Strategy	Actions (Statement of Means)	By When	Responsibility – see Appendix 1 for Abbreviations	Actions Taken
	Dubbo Regional Council to work towards becoming a Dementia Friendly organisation. Process of accreditation to be investigated with Dementia Australia. All aspects of Council to be included and agreed on.	Sept 2022	CDO	
	Improve access and safe continuous flow of pedestrians in the Dubbo and Wellington CBD's and high traffic areas. Such as Visitors Information centres, library and shopping precincts. (recommendations from external audits completed)	Ongoing	MISD MCS CDO	
	Provide DA applicants with relevant information concerning Disability Discrimination legislation and the Liveable Housing Australia Guidelines.	Ongoing	MBDS	
	Continue to provide annual financial assistance to the Orana Early Intervention Centre.	July each year	MCS	
	Conduct an annual review of the Development Control Plan (DCP) – Design for Access and Mobility to ensure it is relevant and up to date and meeting the needs of people with a disability.	December each year	MBDS	

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Strategy	Actions (Statement of Means)	By When	Responsibility – see Appendix 1 for Abbreviations	Actions Taken
	Ensure signage within Council buildings is accessible, clear and easy to read. Promote projects such as Access At A Glance	Ongoing Completed AAAG 2020	Asset owners	
	Review pedestrian crossing points on high traffic streets in Dubbo and Wellington.	December each year	TE	
	Ensure all new footpath developments include the latest in pedestrian accessibility aids including tactile sensors and gutter ramps.	Ongoing	MTE	
	Investigate funding opportunities to enhance Council playgrounds to include accessible equipment.	Ongoing	MROS	
	Investigate funding opportunities to enhance accessibility of outdoor sporting and passive areas.	Ongoing	MROS	
	Encourage all activities conducted at the Dubbo Aquatic Leisure Centre, Wellington Pool and Geurie Pool are inclusive.	Ongoing	MROS	
	Pool facilities to be accessible (toilets, change rooms, showers, swimming pool)	Completed 2019 & 2021	MROS	

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Strategy	Actions (Statement of Means)	By When	Responsibility – see Appendix 1 for Abbreviations	Actions Taken
	Conduct a biannual survey of service providers to people with disability to garner information on issues in the LGA.	July 2022	MCS CDO	
	Relevant discrimination legislation to be included in EEO Policy, Staff Induction and Recruitment Training.	Ongoing	MPCS	Information provided.
	Investigate modifications of Council buildings to make them accessible for staff with disability. Upgrade of customer experience areas in council administration buildings in Dubbo & Wellington. Inclusive and accessible.	Completed June 2020	MPA	
Equal access to employment within Council for people with disability	Investigate options for Council to provide assistance to services providing employment for people with disability.	Ongoing	MPCS MCS CDO	
	Investigate options for Council to provide work experience for people with disability.	Ongoing	MPCS MCS CDO	
	Investigate how Regional Development Australia/Economic Development Branch can encourage new business, which employs people with disability.	Ongoing	MEDM MCS CDO	

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Strategy	Actions (Statement of Means)	By When	Responsibility – see Appendix 1 for Abbreviations	Actions Taken
	Ensure information concerning public toilet locations is available for people with disability.	ongoing	MCS CDO OSC	
Appropriate service information for people with disability is provided	Ensure information concerning accessible public transport including Community Transport is readily available.	Ongoing	MCS CDO	
	Complete production of a Mobility Maps for Dubbo & Wellington	May 2021	MCS CDO	
	Assist in planning processes that can facilitate allocation of more resources for education, early intervention and childcare for children with a disability.	Ongoing	MCS	
	Ensure information is available for users of scooters and electric wheelchairs on footpaths. Pedestrian safety information should also be made available. <ul style="list-style-type: none"> • Collaboration with NSW Health in provision of community Falls Prevention education programs such as Stepping Om • Provision of annual NSW Seniors Festival events 	Ongoing	RSO CDO	

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Strategy	Actions (Statement of Means)	By When	Responsibility – see Appendix 1 for Abbreviations	Actions Taken
	Maintain a level of suitable resources is available to meet demand. Continue to conduct the Home Library Service (HLS).	Ongoing	MMRL	
	Discuss with the Dubbo Youth Council and Wellington Community Services Interagency any ideas they may have for young people with disability.	Ongoing	YDO CDO	
	Review customer service procedures to identify barriers to access and communication.	Ongoing	MCSC	
	Review and update websites and social media pages, so they meet inclusion and access standards Web Content Accessibility Guidelines (WCAG2.1)	Ongoing	CDO CIC MCS	

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APPENDIX

a. Council Staff

Throughout this Plan some abbreviations have been used for the titles of Council staff. The following are these abbreviations and their full wording:-

MEDM	Manager Economic Development & Marketing
ALO	Aboriginal Liaison Officer
CDO	Community Development Officer
MBDS	Manager Building and Development Services
MTE	Manager Transport & Emergency
MPCS	Manager People Culture & Safety
MROS	Manager Recreation & Open Space
MCS	Manager Community Services
MDRTCC	Manager Dubbo Regional Theatre and Convention Centre
MISD	Manager Infrastructure Strategy & Design
OPC	Open Space Coordinator
RSO	Road Safety Officer
TE	Traffic Engineer
YDO	Youth Development Officer
MPA	Manager Property Assets
MCSC	Manager Customer Service Centres
MMRL	Manager Macquarie Regional Library

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b. Disability Statistics

Statistics for people with disability in 2018 Dubbo Regional Council Local Government Area, compared to National statistics

- Australian Bureau Statistics – Community Profile (Updated October 2019)

<https://www.communityprofile.com.au/dubbo regional council/wellbeing/seifa#!seifa#;j=0>

Description of Statistic	Explanation of statistic	DRC	National Figures
Total Population	The whole of the Dubbo Regional Council Local Government Area & Australia	53,240 (DRC website)	24.99 M (ABS 2018)
% Population of people with disability	Calculation of the National population with disability		17.7% (ABS 2018)
Total population of people with disability	Calculation of National population of those with disability		4.4M
% of Population needing assistance with core activities	People needing help or assistance in one or more of the three core activity areas of self-care, mobility and communication due to disability which are considered profound or severe	5.5% (Calculated from DRC Website)	5.7% (ABS 2018)

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Description of Statistic	Explanation of statistic	DRC	National Figures
Total Population for people needing assistance with core activities	People needing help or assistance in one or more of the three core activity areas of self-care, mobility and communication due to disability living in community	2,952 (DRC website)	1.4M Calculated from (ABS 2018)
Total population who are identified as a carer	National number for the whole population of Australia		2.56 M (ABS 2018)
Unpaid domestic work. 15 yrs and over.	Includes unpaid work for themselves, family, others. Carers included. Over 30 hrs per week	3,921 (DRC website)	
Volunteers 15 yrs and over	Unpaid activities identifying as characteristics of carers	7,966 (DRC website)	
% of people with disability over age of 65 yrs	National percentage taken from the 4.4 M with disability		44.5% (ABS 2018)
Total number of all people aged over 65 yrs	Calculation of population from the ages of 65 years through to over 100 years of age	17,961 (DRC Website)	3.8 M (2017)
Fastest growing cohort since 2011 census	Age group that has shown the largest increase since 2011 till 2018	60-69 yrs Increase of 19.8%	



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Description of Statistic	Explanation of statistic	DRC	National Figures
Total number of all people aged 15 years and over	Calculation of all people aged over 15 years of age	49,849 (DRC website)	15.9 M (ABS 2016)
Total number of people aged 0 – 60 yrs	Calculation of all people aged from 0 years to 60 years of age	39,200 (DRC Website)	
% of people with disability having needs meet	Calculation of population with disability who have had their needs of assistance fully met		59.7% (ABS 2018)
% of people with disability that had experienced discrimination	Calculation of population with disability who had experience discrimination within a 12 month period. Over the ag of 15 yrs		9.6% (ABS 2018) An increase since 2015 8.6%
% Labour force participation rate for people with disability	Calculation of people with disability within the ages of 15- 64 yrs who are in the work force		53.4% (ABS 218) Unchanged since 2015
% Labour force participation rate for people without disability	Calculation of people without disability within the ages of 15- 64 yrs who are in the workforce		84.1% (ABS 2018)

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Description of Statistic	Explanation of statistic	DRC	National Figures
% of people with disability completed Year 12 equivalent	Calculation of people with disability aged 15 years and over had completed year 12 or equivalent		33.4% (ABS 2018) Increase since 2015 31.4%
% of people with disability completed Bachelor degree or above	Calculation of people with disability over the age of 15 yrs that has completed a Bachelor degree or above		16.1% (ABS 2018) Increase since 2015 14.9%
% of people with disability main income government allowance or pension	Calculation of population with disability aged between 15 – 64 years stated main source of income from government pension or allowance		37.9% (ABS 2018) Decrease since 2015 41.9%



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c. Definitions

i. Disability

The Commonwealth Disability Discrimination Act 1992 (DDA) defines disability to include physical, intellectual, psychiatric, sensory, neurological and learning disabilities. It also includes physical disfigurement and the presence in the body of disease-causing organisms, such as the HIV virus.

This definition is meant to ensure everyone with a disability is protected by the legislation.

The DDA covers a disability which people have now, have had in the past, may have in the future or are believed to have.

ii. Discrimination

Discrimination occurs when a person with a disability is treated less fairly than a person without a disability. It also happens when someone is treated less fairly because they are a relative, friend, carer, co-worker or associate of a person with a disability.

iii. Equitable Access

The DDA Legislation required all organisations to provide equitable access to goods and services and to premises used by the public. Provision applied to a wide range of life activities including

- Access to premises used by the public
- Education
- Provision of goods and services
- Employment
- Administration of Commonwealth laws and programs

This ensures that all members of the Dubbo Regional community will be able to utilise services and facilities provided by Council. This must be provided in an equitable and dignified manner.

iv. Services and Facilities

The effects of the DDA includes all services provided by Council, including those that are part funded but delivered by other organisations. The term facilities, refers to all physical facilities provided or managed by Council, including open space areas.

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Appendix D: Disability Services List – Dubbo Regional Local Government Area

Created by Ability Links in August 2019.

Service Provider	Region	Address	Phone
Aboriginal Ability Links	All Areas (through Orange and Broken Hill offices)		(02) 6361 0561 - Orange, (08) 8087 7413 - Broken Hill
Aboriginal Employment Strategy	Dubbo (unsure of coverage)	244 Macquarie Street	(02) 6882 8100
Aboriginal Family Health Service DNC	Dubbo	1/80 Gipps Street	(02) 6882 2100
Aidacare	Regional	1/12-16 Ash Street, Orange	1300 216 898/0437 134 295
Amelia Woolfe	Dubbo	N/A	0438 039 401
Apollo House	Dubbo	9 Collins Avenue	(02) 6881 8756
Australian Unity	Nyngan (covers Nyngan, Cobar, Burke and Warren)	Pangee Street	1300 295 806
Baptist Care	Dubbo	179 Brisbane Street	(02) 6884 6595
Baptist Care - Social Group	Dubbo		
Benevolent Society - Dubbo	Dubbo	1/70 Talbragar Street	1800 236 762
Brain Injury Rehabilitation Program - Lordes Hospital	Dubbo	4 Tony McGrane Place	(02) 6881 8559

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Service Provider	Region	Address	Phone
Breakthru	Coonabarabran, Dubbo,	35 Cowper Street (Coonabarabran), 136 Darling Street (Dubbo)	1800 767 212
CatholicCare	Dubbo	1/2 62 Wingewarra Street	(02) 6883 4600
CatholicCare - Centacare	Cobar	9a Barton Street	(02) 6836 2172
Centacare	Dubbo	28 Cobra Street	(02) 6885 0277
Centrelink - Community Engagement Officer	Western NSW	64 Wingewarra Street - Dubbo	6826 9044
Cerebral Palsy Alliance	Dubbo	140 Gipps Street	(02) 6882 1077
Challenge Community Services	Dubbo	80 Gipps Street	1800 952 939
Child and Adolescent Mental Health Unit	Dubbo	41 Bultje Street	6881 4000
Children Committee Meeting	Wellington	various locations	02 68401734
Community Health	Dubbo	2 Palmer Street	(02) 6885 8999
Community Mental Health	Dubbo (outreach)	41 Bultje Street	6881 4000
Community Transport - Live Better	Dubbo	Live Better Office	
Compass Housing	Dubbo	Erskine Street	1300 333 733
Connecting Community Services (Dubbo Neighbourhood Centre)	Dubbo	Gipps Street - Neighbourhood centre	1800 319 551
Country CareLink	Sydney		(02) 8382 6434 or 1800 806 160

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Service Provider	Region	Address	Phone
Dubbo Area Base Hospital Social Workers	Dubbo	Myall Street	6809 6601
Dubbo Area Nursing Service	Dubbo	80B Talbragar Street	6885 6407
Dubbo Stroke Support Group	Dubbo	Lourdes Hospital	0437 890 095
ECEI - Mission Australia	Dubbo	Macquarie Street - Mission Australia	1800 932 118
Emmanuel Care Dubbo	Dubbo	177 Brisbane Street	6882 6755
Family Referral Service	Western NSW (Broken Hill, Coonamble, Dubbo etc)	213 Brisbane Street	6885 8888
First People Disability Network (listed in MALAS as Aboriginal Disability Network)	Dubbo (unsure of coverage)	PO BOX A2265	02 9267 4195
Flourish	Dubbo	167 Brisbane Street (Ground Floor Suite 2)	(02) 9393 9555
Gagamin Aboriginal Men's Group	Dubbo	Mission Australia	
Guide Dogs Australia	Dubbo		(02) 5823 4010
Headspace	Dubbo and region	23 Church Street, Dubbo	(02) 5852 1900
House with No Steps	Western NSW (Forbes, Orange, Dubbo, Parkes and surrounds)		1300 538 746
Housing NSW	All Areas	37 - 39 Carrington Avenue	(02) 6885 7111
Housing Plus	Dubbo		1800 603 300

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Service Provider	Region	Address	Phone
Huntington's NSW/ACT	All Areas	Sydney based - Westmead Hospital	8890 6544
IDEAS	All Areas	Sydney Based	1800 029 904
Interrelate	Dubbo and outreach (call to confirm)	138 Darling Street	1300 473 528
Job Link Plus	Dubbo	138 Talbragar Street	(02) 6841 6300
Legal Aid	Dubbo (call for outreach information)	64 Talbragar Street - Dubbo	(02) 6885 4233
Life Line	Dubbo	Unit 2, 148 Brisbane Street	1300 798 258
Life Without Barriers	Dubbo	11/36 Darling Street	(02) 6809 9500
Live Better	All Areas		1800 580 580
Lourdes Hospital	Dubbo & some region	4 Tony McGrane Place	6841 8500
Macquarie Health Collective	Dubbo	42 Bultje Street	6815 9900
Macquarie Home stay	Dubbo	1 Tony McGrane Place, Dubbo	(02) 6885 4663
Marathon Health	Dubbo, Coonabarabran (Telehealth)	106 Talbragar Street	(02) 6826 5200
Marrabinya	Dubbo	Gipps Street - Neighbourhood centre	1800 319 551
Meals on Wheels	Dubbo	Mount Batten Drive	6882 4083
Mission Australia	Dubbo	110 - 114 Macquarie Street	6884 8526
NDCO	Regional	227 Howick Street, Bathurst NSW	0458 489 597

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Service Provider	Region	Address	Phone
NDIS	All regions	Wingewarra Street, Dubbo	1800 800 110
On the Move Rehab	Dubbo	4/57 Douglas Mawson Road	0409 777 089
Opportunity Pathways	Dubbo		1800 940 409
Orana Early Childhood Intervention	Dubbo	74 Baird Drive	6882 0599
Orange Support Homelessness Service	Dubbo	Suite 2 31 - 37 Macquarie Street	(02) 1800 353 199
Partners in Recovery	Dubbo (possibly outreach not sure)	106 Talbragar Street	(02) 6826 5200
Rural and Mental Health Program	Statewide	Bloomfield Hospital Forest Road Orange	02 6363 8444
Rural Financial Counselling Service - Central Region	Dubbo - does do outreach	1st Floor, Suite 5 139 Macquarie Street	1800 940 940
Salvation Army	Dubbo	110 Gipps Street, Dubbo	(02) 6881 8280
Schools As Communities (SACC)	Dubbo	Bunninyong Public School	(02) 688 44988
Schools As Communities (SACC)	Dubbo	West Dubbo	(02) 688 24689
Social Futures	Dubbo - does do outreach	Brisbane Street	1800 522 679
Synapse (Brain Injury Association of NSW)	Sydney - expanding	3 Carlingford Road	9868 5619
TAFE West Region Customer & Stakeholder relations	All regions	Myall Street	(02) 68420 704

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Service Provider	Region	Address	Phone
Uniting Dubbo	Dubbo and outreach (call to confirm)	146 Talbragar Street (across several offices in Dubbo)	1800 864 864
Verto	Dubbo	37 Cobbora Road Dubbo	1300 483 786
Walter and Eliza Hall Foundation	Sydney - expanding	250 Pitt Street, Sydney	(02) 9264 9480
Western NSW Local Health District	All Areas	29 Hawthorn Street, Dubbo	(02) 6809 8600
Westhaven	Dubbo and outreach (call to confirm)	475 Wheelers Lane	(02) 6882 7188

