

DUBBO REGIONAL COUNCIL Final Report

How to read this report:

This heading is a theme of the Towards 2040 Community Strategic Plan

This heading is the 2040 Community Strategic Plan objective

Code	4 Year Focus	1 Year Focus	Status	Progress	Comments	Responsible Officer
	This is the description of the strategy as it appears in the Delivery Program	This is the description of the action as it appears in the Operational Plan	A traffic light is provided to show the status of the action	This indicates the progress of the action	This provides an update on the progress of the action, including details of any milestones, highlights, issues or changes	This is the position title of the person who is responsible for this action

Status Option	Definition	Legend
Completed	Action completed for the year and there will be no further resources needed to deliver it	
On Target	Action underway and is progressing as planned	
Off Target	There is an issue that has delayed progress with this action, or it has not started due to an issue	
Not due to start	This action is not scheduled to start until later in the year and can be updated in the relevant quarter	
Cancelled/deferred	Action will not happen this year	
Not updated	No update has been made for this action	

Theme 1: Housing

1.1: Housing meets the current and future needs of our community

Code	4 Year Focus	1 Year Action	Status	Progress	Comments	Responsible Officer
1.1.1	A variety of housing types and densities are located close to appropriate services and facilities	Assess applications for residential housing in a timely manner		100%	Applications for residential housing are assessed in a timely manner, noting an increase in the numbers of applications lodged compared to previous years. This is an ongoing matter.	3-MBDS Mgr Building & Development Services
		Prepare information that improves design outcomes for diverse and infill housing		100%	A number of Development Control Plans across residential areas of Dubbo are at various stages of Council preparation and consideration, including the Southlakes Estate, Miriam Estate, Central West Urban Release Area and North-West Urban Release Area.	3-MGP Manager Growth Planning
1.1.2	Housing is affordable and secure	Undertake regular engagement with stakeholders to monitor issues impacting housing affordability and choice		100%	Meeting undertaken with the Dubbo Residential Housing Supply Reference Group in November 2022 and in June 2023. A Mayoral Developers Forum was undertaken in March 2023. The next Mayoral Developers Forum will be held in September 2023.	3-MGP Manager Growth Planning
		Incorporate safer-by-design principles into Council planning decisions		100%	Safer by Design Principles are incorporated into existing and new (when made) land use strategies and planning controls. A number of staff have undertaking training with specific regard to these principles.	3-MBDS Mgr Building & Development Services
		Investigate mechanisms to incentivise the development and release of new residential zoned land to assist the timely release of new housing supply		100%	The Dubbo Regional Housing Roadmap continues to be implemented. The North- West Precinct Master Plan and Development Control Plan was adopted by Council at the June 2023 Council meeting and is now on public display. In addition, further Precinct planning activities are currently being undertaken. Works have been progressing on a range of planning items in the Central West Urban Release Area towards residential and employment land development in the Precinct. Preliminary works have also commenced including project scoping for	3-MGP Manager Growth Planning

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					further strategic work at Montefiores at Wellington.	
1.1.3	Urban renewal occurs in the Dubbo Central Business District and Wellington Town Centre	Review planning controls to ensure residential development is promoted in the Dubbo CBD and the Wellington Town Centre		100%	The success or otherwise of the planning and development controls in the Wellington Town Centre and the Dubbo Central business District continue to be monitored. The Dubbo Central Business District now has a number of active development approvals for multi- storey residential and tourist and visitor accommodation.	3-MGP Manager Growth Planning
1.1.4	Public and social housing are integrated into residential areas	Advocate to the State Government and developers to increase the level of public and social housing		100%	Council as part of examining housing options will be investigating build to rent as a housing mechanism in the new Financial Year. In addition, Council through work with the Energy Corporation of NSW and renewable energy proponents has developed a scheme to assist to incentivise community housing development in the Local Government Area. Further information in respect of this scheme will be available to Community Housing Providers in Quarter 2 of the 2023/2024 Financial Year.	3-MCMS Manager Community Services
1.1.5	Development opportunities are communicated to the community	Undertake regular engagement and education programs with stakeholders to communicate development trends, permissibility of residential development, and processes		100%	The most recent change has been the introduction of electronic application lodgement (Planning Portal). Council has provided information to the industry stakeholders and the general public in relation to this matter. The next major step within the Planning Portal will be generation of development consents via the Portal which was to commence on 1 July 2023. The Department of Planning have adopted a temporary measure due to difficulties with the software. There is an internal service review being undertaken with regard to Subdivision Certificate processing. Additionally, Council has been engaging with the wider public especially with regard to	3-MBDS Mgr Building & Development Services

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					throughout 2023, including the Housing Reference Group.	

1.2: An adequate supply of land is located close to community services and facilities

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1.2.1	Land is suitably zoned, sized and located to facilitate a variety of housing types and densities	Prepare a structure plan for land in the North- West Residential Urban Release Area		100%	The Master Plan and Development Control Plan 1 for the North West Urban Release Area were adopted for the purposes of public consultation at the June Ordinary Council meeting. Both documents are now on public display with the results of this consultation to be considered by Council in due course. Further planning activities continue in the area, including works towards Planning Proposals and infrastructure and constraints planning.	3-MGP Manager Growth Planning
		Prepare a structure plan for land in the South- West Residential Urban Release Area		15%	Council Staff continue to discuss the required strategic body of work with a development proponent, however further work on this Structure Plan is currently beyond resources due to other priorities. Any further opportunities for funding will be considered to further this project moving forward.	3-MGP Manager Growth Planning
		Prepare a R5 Large Lot Residential Strategy		60%	This project has not been furthered based on the staff time required to progress items including the North West Urban Release Area and the Central West Urban Release Area. Further work will be undertaken in Quarter's 1 and 2 of the 2023/2024 Financial Year, including finalisation of a draft Issues Paper, consultation with State Government and Councillor Workshop.	3-MGP Manager Growth Planning
		Consider planning proposals in a timely manner		100%	Three Planning Proposals were gazetted during the 2022/2023 Financial Year. A total of four Planning Proposals have been publicly exhibited and are at various stages of the Planning Proposal process.	3-MGP Manager Growth Planning

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		Review and make submissions on proposed changes to the Environmental Planning & Assessment Act, associated regulations and planning policies as opportunities arise		100%	The Building & Development Services Branch regularly makes submissions on proposed changes to the Act, Regulations and numerous other planning legislation as opportunities arise.	3-MGP Manager Growth Planning
		Investigate rezoning and minimum lot size changes to land in Keswick Estate to encourage a variety of housing types and densities		0%	Master planning has been initiated for Keswick Estate South. Marketing has been undertaken whilst registration of blocks remains outstanding.	3-MPLD Manager Property & Land Development
		Maintain and monitor a residential land supply pipeline		100%	Council continues to work collaboratively with the State Government and developers to ensure issues and barriers to residential land supply are understood and monitored.	3-MGP Manager Growth Planning
1.2.2	Adequate land is available in the villages for development	Prepare an Issues Paper to guide the future strategic direction of the villages		50%	Council Staff provided a presentation to the Dubbo Village Committee meeting in May 2023. Council will be moving forward with the preparation of a Village Place Plan as a pilot with Stuart Town and Mumbil in the 2023/2024 Financial Year.	3-MGP Manager Growth Planning
		Prepare a Rural Land Strategy for land in the former Wellington Local Government Area		0%	Due to a reprioritisation of resources, preparation of a Rural Land Strategy for Wellington has been deferred.	3-MGP Manager Growth Planning
		Review the supply of open space in the villages		100%	Supply was reviewed in early 2022 as part of the Plans of Management for Crown Land managed by Dubbo Regional Council. All villages apart from Brocklehurst were identified as having sufficient open space for the foreseeable future. A new playground has been opened in Brocklehurst (April 2023) on Council Owned land.	3-MROS Manager Recreation & Open Space
1.2.3	Development is supported by a strategic and affordable infrastructure framework	Develop and maintain a Developer Contributions and Planning Agreements Register		100%	A register of Planning Agreements is publicly available on Council's website, this includes details of the funds to be payed to Council, purpose of the funds and length of Agreement. In addition, explanatory information is available regarding each Planning Agreement.	3-MGP Manager Growth Planning

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		Assess requests to enter into Planning Agreements and Works-In-Kind Agreements in a timely manner		100%	Staff are assessing five requests to enter into Voluntary Planning Agreements, which will be reported to Council and placed on public exhibition in accordance with Legislation. The draft Planning Agreement for the Spicers Creek Wind Farm was approved by Council for the purposes of public and stakeholder consultation at the April 2023 Ordinary Meeting. This draft Planning Agreement is currently on public display. The results of the public exhibition process will be reported to Council in due course.	3-MGP Manager Growth Planning
		Prepare a new Developer Servicing Plan for Water and Sewer infrastructure		0%	Preparation of this Plan is delayed pending completion of the new Integrated Water Cycle Management Strategy for the Dubbo Regional Local Government Area.	3-MGP Manager Growth Planning
		Prepare a new Roads, Traffic Facilities and Car Parking developer contributions plan for Dubbo		75%	Staff are working with a consultant in preparation of the draft Plan. This has also included undertaking further traffic modelling to assist in understanding the traffic and movement requirements of the City moving forward with development of the North West and the Central West Urban Release Area	3-MGP Manager Growth Planning
1.2.4	Rural and productive agricultural land is managed sustainably	Advocate to the State Government to ensure development in the Central-West Orana Renewable Energy Zone is compatible with the agricultural and primary land uses		100%	Council meets with Energy Co frequently to discuss and raise issues of concern. This includes issues in respect of housing, road infrastructure, employment and training. In addition, Council meets with the Department of Planning and Environment regularly to raise any concerns in the assessment of State Significant Development Applications.	3-MGP Manager Growth Planning
		Implement the State Government Planning Reforms - Agritourism into Council's planning controls and strategies		100%	The reforms commenced operation in December 2022. Staff will continue to monitor the reform implementation to understand if any amendment to the Dubbo Regional Local Environmental Plan 2022 is required to assist implementation and to aid in understanding of the reforms for our community.	3-MGP Manager Growth Planning

Code 4	4 Year Focus	1 Year Action	Status	Progress	Comments	Responsible Officer
		Investigate funding and smart technology opportunities to expand the Urban Salinity Monitoring Network		100%	Various funding sources and mechanisms continue to be explored for this body of work. Council maintains data from an extensive salinity monitoring bore network in Dubbo. This data is publicly available.	3-MGP Manager Growth Planning

1.3: Short-term and emergency accommodation is available

Code	4 Year Focus	1 Year Action	Status	Progress	Comments	Responsible Officer
1.3.1	Short-term accommodation is available for the workforce associated with significant infrastructure, major projects and employment generators	Advocate to the State Government to ensure short term accommodation is available to support the Central-West Orana Renewable Energy Zone and other industry needs		100%	Input provided to the review on the Accommodation Employment Strategy for various green energy projects within the Central-West Orana REZ. Discussions continue with REZ proponents to continue to understand needs and timelines. Regular contact is maintained with EnergyCo as the project continues to identify changing requirements or new concerns. Additional discussions with Council's Strategic Planning team to consider options in Wellington that may provide accommodation options to meet the needs for REZ infrastructure projects in the Wellington region.	3-MSPI Mgr Strategic Partnerships & Investment
		Prepare a Short-Term Accommodation Position Paper for Dubbo and Wellington to identify short- term accommodation needs as a result of the Central-West Orana Renewable Energy Zone, major projects and other industries		100%	Short Term Worker Accommodation Study considered by Council, Options and initiatives includes in this work to now be furthered as part of a schedule of works. Part of these works will be included in the new Operational Plan for the 2023/2024 Financial Year, which was adopted by Council at the June Ordinary Council Meeting.	3-MGP Manager Growth Planning
1.3.2	Crisis and emergency accommodation supports the needs of the community	Advocate to the State Government and developers to increase the level of crisis and emergency accommodation available		100%	Council has undertaken a wide range of advocacy activities in the period regarding accommodation issues across the Local Government Area. Particularly in respect of Dubbo, Council undertakes consultation with a number of Community Housing Providers and groups through the Dubbo Supply Reference Group, Interagency networks and	3-MCMS Manager Community Services

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					with the State Government Department of Communities and Justice. In addition, Council through the development of the Central West and Orana Renewable Energy Zone undertake regular consultation with the Energy Corporation of NSW in respect of housing issues associated with short term worker accommodation and the impacts this may have on the availability of motel accommodation in Wellington and Dubbo. Council is also working actively with proponents of renewable energy projects to understand how Council can best facilitate further expansion of crisis and emergency accommodation provision across the Local Government Area as part of Council's ongoing commitment to ensuring the correct policy environment is in place to facilitate a range of housing options for our community.	
		Investigate alternative infrastructure contribution schemes for operators of affordable, crisis and emergency accommodation		100%	Investigations have primarily focused on how funding from renewable energy projects, including wind and solar farms can assist to incentivise social and affordable housing. Council now has two renewable energy proponents that will be providing funding to Council's Community Housing Incentivisation Scheme. Both Planning Agreements will be placed on public display early in Quarter 1 of the 2023/2024 Financial Year. In addition, Council continues to explore further ways of assisting in the incentivisation of housing including policy and other means.	3-MGP Manager Growth Planning

Theme 2: Infrastructure

2.1: The road transportation network is safe, convenient and efficient

Code	4 Year Focus	1 Year Action	Status	Progress	Comments	Responsible Officer
2.1.1	Traffic management facilities enhance the safety and efficiency of the road transport network	Establish an ongoing program to identify the need for additional traffic management facilities		100%	The needs are identified within the current Dubbo and Wellington Pedestrian Access Mobility Plans. Priorities are refined with data from customer requests and additional project specific studies.	3-MISD Mgr Infrastructure Strategy & Design
		Implement the road safety strategy in conjunction with Transport for NSW		70%	Deferred Action. A draft Road Safety Strategy has been prepared for internal consultation. Due to the rapid growth of development in Dubbo, the Traffic team's priorities have shifted to the ongoing review of major developments and capital works projects, as well as the updating of the Dubbo traffic model to assess future infrastructure needs.	3-MISD Mgr Infrastructure Strategy & Design
		Prepare and implement an annual road safety action plan		20%	Deferred Action. Internal review of the draft Road Safety Strategy is in progress. Once the Road Safety Strategy has been reviewed, finalised and adopted, a road safety action plan will be prepared based on the findings of the strategy. The Road Safety Strategy has not progressed further due to a shift in priorities for the Traffic team. Rapid growth of development in Dubbo, means the Traffic team have been focusing their efforts on the review of major development proposals, as well as updating traffic models and strategies for Dubbo to determine infrastructure needs in growth areas. A focus on major capital works projects this year has also required the attention of the Traffic team.	3-MISD Mgr Infrastructure Strategy & Design
		Maintain existing traffic management facilities in a safe and effective operational condition		100%	The maintenance of the traffic management facilities is undertaken throughout the year based on proactive inspections and requests received from community members.	3-MISD Mgr Infrastructure Strategy & Design

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2.1.2	The road network meets the needs of users in terms of traffic capacity, functionality and economic and social connectivity	Implement a rural road sealing program		100%	 Ballimore Road Stage 1 - Project at 100% completion which involved the sealing of the gravel road between the Windora Road intersection and Wongajong Lane intersection. Eulalie Lane stage 1 - Survey and Design completed, Review of Environmental Factors and geotechnical investigations are in progress. Procurement of pre-cast concrete products has been secured. Project development continuing and to be constructed in the 2023/2024 financial year. 	3-MID Manager Infrastructure Delivery
		Update and maintain Council's Roads Asset Management Plan to inform future road programs		100%	The Transport Asset Management Plan has been drafted using NAMs+ and is expected to be finalised in the 2023/2024 financial year.	3-MID Manager Infrastructure Delivery
		Undertake regular inspections to identify road defects and prioritise, schedule, and complete maintenance activities		100%	Inspections of the road network is undertaken on a scheduled basis, with road condition assessments and defect recording being listed in the "Reflect" database at Wellington and Dubbo. Maintenance activities like grading unsealed rural roads, gravel resheeting, pavement heavy patching were all completed for the 2022/2023 financial year.	3-MID Manager Infrastructure Delivery
		Investigate opportunities to monitor the condition of the road network through smart technology		100%	Portable dash cameras have been installed in two Council vehicles. This will be evaluated in the 2023/2024 financial year to determine the functionality of these for road condition assessments.	3-MID Manager Infrastructure Delivery
		Undertake road infrastructure planning for the Dubbo Urban Release Areas		100%	This is an ongoing activity. Council is developing road strategies for upcoming new urban release areas in the North West, Central West, South West and South East of Dubbo. This includes the preparation of concept road alignments, acquisition of land for future road alignments and the development of a new contributions plan. Council is also updating to the Dubbo traffic model to reflect the impact of major developments currently under assessment	3-MISD Mgr Infrastructure Strategy & Design

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					by Council. This updated model will help determine infrastructure needs for these future growth areas. A detailed design for River Street West Stage 1 is underway, which will assist with enabling new development in the North West precinct. A detailed design is also currently underway for the Blueridge Link Road, which will enable a change in haulage route for the major quarry and cement works developments in South East Dubbo.	
		Undertake road infrastructure planning for the Central West Orana Renewable Energy Zone		100%	Council will continue to facilitate meetings, review designs and infrastructure proposals put forward by developments in the Central West Orana Renewable Energy Zone.	3-MISD Mgr Infrastructure Strategy & Design
		Conduct a service review of rural road maintenance and use recommendations to help inform business improvement and decision making		15%	Deferred Action. Service review of the rural network has not progressed, with attention being given to the recovery of the road network. This will continue into the new financial year.	3-MID Manager Infrastructure Delivery
2.1.3	Additional flood-free road access over the Macquarie River at Dubbo is provided	Prepare a detailed business case, including strategic plans, for an additional southern crossing of the Macquarie River in Dubbo		85%	Deferred Action. Council has adopted the 2020 Dubbo Transportation Strategy which supports and advocates for a South Bridge. Strategic concepts and a strategic business case were prepared for four south bridge alignment options, including costings and a benefit cost analysis for each option. The options were placed on public exhibition in 2021 to obtain community feedback for the options. A final report was presented to Council concerning the four strategic alignments for the South Bridge, and was formerly adopted by Council. In a subsequent meeting, Council resolved to remove the option through Sandy Beach. Other organisational priorities have not allowed for the completion of a detailed business case this year, however a report will be prepared for a Council meeting in the first quarter of 2023/2024 to progress with a	3-MISD Mgr Infrastructure Strategy & Design

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					detailed business case for the identified options.	
2.1.4	Adequate and convenient car parking is available in commercial centres	Undertake regular parking patrols to ensure adequate parking is available in commercial centres		100%	Council has an ongoing contract to provide parking patrols and issue infringements with non-compliant users of the Myer Carpark and Staff Car parking areas. Council is actively engaging with other shopping centres in Dubbo in respect to providing a similar service.	3-MEC Manager Environmental Compliance
		Install and trial parking sensors in and around the Brisbane, Talbragar and Macquarie street shopping precinct		100%	Since the installation of 150 Parking sensors in the CBD area there has been a noticeable increase in the turnover of carparks in the area which means that people have a better chance of getting a park in the CBD and more people can access the shops and services in the area. This also freed up the on foot patrols of the Parking Officers in the areas where the sensors are installed which gives them more time to patrol other areas around Dubbo including school zones.	3-MEC Manager Environmental Compliance
2.1.5	Council works collaboratively with government and stakeholders on transport-	Facilitate Council's Local Traffic Management Committee to monitor traffic related matters		100%	Regular Local Traffic Committee meetings are held throughout the year with the appropriate representation from internal and external stakeholders.	3-MISD Mgr Infrastructure Strategy & Design
	related issues	Pursue opportunities for additional funding of road projects through the State and Federal Government		100%	Funding has been successfully secured in an amount of \$1,523,527 for the replacement of Burrendong Bridge number 1 under the Fixing Country Bridges Program which is administered by the NSW Government. Council will be required to contribute \$507,843 for this project. Funding has been successfully secured in an amount of \$990,066 for the replacement of the bridge on Molong Street, Stuart Town under the Fixing Country Bridges Program which is administered by the NSW Government. Council will be required to contribute \$269,665 for this project.	2-DI Director Infrastructure
					Funding has been successfully secured in	

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					an amount of \$955,707.88 for the repair of potholes on the local and regional road network under the Fixing Local Road Pothole Repair Program which is administered by the NSW Government. This is an unmatched grant that does not require a Council contribution. Funding has been successfully secured in an amount of \$1,432,943 for the sealing of a 1.75km section of Ballimore Road under the Fixing Local Roads Program which is administered by the NSW Government. Council will be required to contribute \$358,235.75 for this project. Funding has been successfully secured in an amount of \$1,075,000 for the replacement of Benolong Bridge under the Bridge Renewal Program which is administered by the Federal Government. Council had previously secured \$1,940,000 under the Fixing Country Bridges Program. Funding has been successfully secured in an amount of \$5,074,270 to undertake priority maintenance on regional and local roads under the Regional and Local Roads Repair Program which is administered by the NSW government. This is an unmatched grant that does not require a Council contribution. This is a total of \$11,051,513.88 for successful grants with \$9,976,513.88 from the State Government and \$1,075,000 from the Federal Government.	
		Collaborate with State and Federal governments in relation to transportation issues and limitations in the Central West Orana Renewable Energy Zone		100%	Multiple meetings have been held with consultants and developers from the Central West Orana Renewable Energy Zones as required to discuss designs and infrastructure needs to support the proposed renewable energy developments.	3-MISD Mgr Infrastructure Strategy & Design

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					Energy Co issued an agreement letter dated 20 March 2023, sent to Council for a grant of \$250,000 to provide technical, advisory and consultation services directly related to development and acceleration of the project. With this funding, council are in the process of recruiting additional staff to assist with the development of necessary infrastructure strategies and design reviews that support these renewable energy projects.	
		Advocate to the State and Federal Government for funding for a business case for the western bypass and distributor road that incorporates a heavy freight route		100%	Multiple meetings have been held with Transport for NSW representatives to discuss the importance of the western bypass. Communications were also provided to Federal and State Members highlighting the importance of progressing a business case, requesting \$100,000 in funding to complete a study for the western distributor. No funding has been received, but Council will continue to advocate for the western distributor and seek funding opportunities to fund a business case.	3-MISD Mgr Infrastructure Strategy & Design
		Advocate to the State Government for additional overtaking lanes on the Mitchell Highway between Dubbo and Wellington		100%	The length of road in the speed zone greater than 90kph between Dubbo and Wellington is approximately 41 kilometres. This includes one overtaking section in the southbound lane (1km) and two overtaking sections in the north bound lane (2.5km). The overtaking lanes in both directions are located between Dubbo and Geurie. Advice has been received that Transport for NSW will investigate an eastbound overtaking lane on the Mitchell Highway just east of Geurie in the 2023/2024 financial year.	2-DI Director Infrastructure
		Collaborate with State and Federal Governments in relation to issues and truck configuration limitations on the Newell, Mitchell and Golden Highways		100%	Informal discussions occurred during the year in relation to truck configurations particularly for future large-scale developments requiring the transportation of over size and over mass componentry	2-DI Director Infrastructure

Code 4 Year Focus **1 Year Action Status Progress Comments** Officer In accordance with Council's Water Supply 3-MWSS | 2.2.1 Water and sewer Supply water to customers in accordance with 100% infrastructure and services Council's adopted service levels and Sewerage Customer Service Plan Manager Council staff continue to maintain water meet the needs of the Water Supply supply services within the defined levels of & Sewerage community service. The levels of service include availability of supply, supply interruptions, notification and response times for supply failures or customer complaints/enquiries. The 2022-2024 Water Supply and Sewerage Customer Service Plan is available for viewing on Council's website www.dubbo.nsw.gov.au under A-Z Plans and Strategies In accordance with Council's Water Supply 3-MWSS | Supply sewerage services to customers in 100% and Sewerage Customer Service Plan accordance with Council's adopted service Manager Council staff continue to respond to sewer Water Supply levels service failures within the defined service & Sewerage levels. The 2022-2024 Water Supply and Sewerage Customer Service Plan is available for viewing on Council's website www.dubbo.nsw.gov.au under A-Z Plans and Strategies. Complete the Integrated Water Cycle 40% Deferred Action. This project has been 3-MSWSS | delayed to significant developer interest in Management Plan Manager West Dubbo, resulting in Council having to Strategy Water Supply re-evaluate its water and sewer servicing & Sewerage strategy for the area. Council has engaged a consultancy firm who are updating hydraulic models for both water supply and sewer in Dubbo. The consultancy firm has also migrated Council's water supply model to a new software platform. Upon completion of modelling works, water supply and sewer services requiring augmentation or upgrades to cater for future population growth will be identified. Augmentation and upgrade works will then be captured in the new Integrated Water Cycle Management Plan which will occur in the 2023/2024 financial year.

2.2: Infrastructure meets the current and future needs of our community

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		Investigate the provision of water and sewerage infrastructure to unserviced villages, and communicate the results to village landowners		0%	Cancelled Action. Investigation into village services was not undertaken due to competing priorities relating to investigations into water treatment plant optimisation. Existing infrastructure planning and optimisation was the priority for the 2022/2023 financial year and will be for the 2023/2024 financial year.	3-MSWSS Manager Strategy Water Supply & Sewerage
2.2.2	Solid waste management services meet the needs of the community	Supply solid waste services to customers in accordance with Council's adopted service levels		100%	Council continues to provide waste services to the community within the adopted service levels. The next annual Bulky waste collection service is confirmed and scheduled for 9 October - 27 November (Community communication and advertisement will commence in September 2023).	3-MRRE Mgr Resource Recovery & Efficiency
		Prepare and adopt a solid waste strategy for the Local Government Area		75%	Council have engaged a consultant to development a Council specific Waste Strategy, which will align with the NetWaste Regional Waste Strategy. The Waste Strategy aims to include all current aspects of Waste Operations that occur within the Councils area (waste generation; waste collection; waste transportation; waste processing; and waste disposal) and what changes will need to be implemented to align with fast-moving changes in policy, regulation and markets within the waste industry. The main sub-themes that will be discussed within the Strategy include: - Education & Community Engagement; - Regional & Local funding Opportunities; - Regional Collaboration (Regional Procurement, Joint Contracts and Projects); - Problem Waste streams; and - Landfill Consolidation (Remediation Rationalisation, Transition to Waste Transfer Stations, and Future Land use). The Waste Strategy aims to guide the delivery of Councils Waste services over the next 5 years, which will sit within a broader	3-MRRE Mgr Resource Recovery & Efficiency

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					20-25-year setting. In addition, the Waste Strategy will explore local transformation of waste rather than its export for processing outside the region, seeking to retain its social, economic, and skills-based benefits locally.	
		Undertake a weekly organic waste service for Dubbo, Wellington, Wongarbon and Geurie		100%	The Food Organics and Garden Organics (FOGO) domestic service is an ongoing service being provided to the residents within the defined collection areas on a weekly basis.	3-MRRE Mgr Resource Recovery & Efficiency
		Undertake regular consultation and information programs on waste collection and facilities in the villages		100%	Council undertook social media, newspaper and radio communications to highlight the annual bulky waste collection that was completed in late 2022. There were also social media posts during this period to encourage residents to use their annual electronic "Tipping Voucher" to bring up to a trailer load of waste to Council's landfills or transfer stations at no charge. Transfer stations continue to operate and provide a waste service to Geurie, Stuart Town, Ballimore, Toongi and Eumungerie.	3-MRRE Mgr Resource Recovery & Efficiency
2.2.3	Urban drainage systems meet the needs of the community	Undertake regular inspections and maintenance of Council's urban drainage systems in accordance with Council's adopted service levels		100%	Council's urban drainage system inspections were undertaken on a schedule and in response to customer requests.	3-MID Manager Infrastructure Delivery
		Investigate the provision of stormwater infrastructure to unserviced villages, and communicate the results to village landowners		100%	This will be an ongoing activity for the Stormwater team. Eumungerie and Geurie flood studies have now been adopted, which includes multiple drainage mitigation options to minimise flooding. A design to mitigate flooding from a leaking dam in Stuart Town was prepared this year. A design for drainage issues at 23 Derribong Street was prepared this year, and funding allocated for construction in the 2023/2024 year. Ballimore flood study is also currently being prepared. This will include a flood risk management plan, with options included to	3-MISD Mgr Infrastructure Strategy & Design

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					mitigate local drainage issues within the village.	
2.2.4	Enhanced telecommunications coverage is available in the region	Advocate to the State and Federal Government and providers for the continued and expeditious roll-out of internet, telecommunications and data services		100%	Aware that there has been a decision prior to the Federal election that funding was available for Nanima village which was shown during COVID to be vulnerable to a lack of services. Discussions with Renewable Energy Zone and other renewable project proponents are continuing with a focus on energy infrastructure also allowing ICT infrastructure to be deployed.	1-CEO Chief Executive Officer
2.2.5	Council maintains infrastructure and delivers services at the adopted service levels as agreed	Adopt and implement an Asset Management Strategy		100%	The Asset Management Strategy was presented to the June 2023 Ordinary Council Meeting and adopted.	3-CFO Chief Financial Officer
	with the community	Prepare and implement detailed Asset Management Plans for each of Council's asset classes		100%	The Asset Management Strategy (incorporating information from the detailed Asset Management Plans for each of Council's asset classes) was presented to the June 2023 Ordinary Council Meeting and adopted.	3-CFO Chief Financial Officer
		Undertake a review of Council's building assets to determine the present and future needs and opportunities for these assets		25%	In consultation with Directors and Flexible Working Group party as well as considering long term organization priorities evaluation of assets and utilisation is in progress. This is looking at a holistic approach and not just one area of function of our administration building assets.	3-MMPD Manager Major Project Delivery
					Work continues on the preliminary stages with staff workshops and draft designs for Staff Accommodation within the Civic Administration Building and Council has resolved to relocate the council chambers to a multipurpose setup which has now been complete with the first Ordinary Council Meeting being held on the 27 July 2023.	
2.2.6	Council utilises a modern and efficient plant fleet that meets operational needs	Review the make-up of the fleet to ensure operational requirements are being met in a cost-effective manner		100%	Low utilised items have been identified and communicated to the relevant managers. This will inform the long term plans for the	3-MFDS Manager Fleet

Code	4 Year Focus	1 Year Action	Status	Progress	Comments	Responsible Officer
					make up of equipment held by Council for its operations.	& Depot Services
		Provide an annual plant report to the CEO		100%	This action has been completed with a report provided to the Chief Executive Officer on 15 July 2022.	3-MFDS Manager Fleet & Depot Services
		Monitor motor vehicle incidents involving Council vehicles and implement appropriate action as required		100%	Accident data is reported to the Director Infrastructure on a monthly basis and to the Chief Executive Officer in the annual plant report.	3-MFDS Manager Fleet & Depot Services
		Provide cost-effective store services		100%	Considerable amount of work has been undertaken to transition the Store with the review of stock levels, contracts established which has resulted in a higher level of service provided to clients and a major review of redundant/obsolete items has been completed.	3-MFDS Manager Fleet & Depot Services
		Prepare and adopt an electric vehicle strategy for Council vehicles		100%	The transition to Zero Emissions Policy was adopted at the Ordinary Council meeting held on 27 October 2022.	3-MFDS Manager Fleet & Depot Services

2.3: The transportation systems support connections within and outside the region

Code	4 Year Focus	1 Year Action	Status	Progress	Comments	Responsible Officer
2.3.1	Appropriate and well- connected rail infrastructure is available	Work with rail authorities to ensure the safety and functionality of existing level crossings		100%	The rail lines are managed by two companies with one being ARTC and the other being UGL Regional Linx. Council staff have developed good working relationships and Council staff continue to work with these two rail managers for rail crossing assessments. Council staff liaise with both ARTC and UGL Regional Linx when rail and road interface issues are identified.	3-MID Manager Infrastructure Delivery
		Advocate to the State Government to improve access and timing for passenger train services to reach major destinations		100%	Communications remain open with the Fast Rail team in Transport for NSW, positioning the region and Council as ready to explore opportunities related to passenger rail improvements.	3-MSPI Mgr Strategic Partnerships & Investment

Code	4 Year Focus	1 Year Action	Status	Progress	Comments	Responsible Officer
		Advocate to the State Government to ensure Dubbo is considered as part of the Fast Rail business case		100%	Discussions have occurred noting the western NSW option has been defined as a lower priority.	2-DI Director Infrastructure
2.3.2	A network of cycleways and pedestrian facilities is provided and maintained	Review and implement the Pedestrian Access and Mobility Plan for Dubbo		80%	Deferred Action. Council has an adopted Pedestrian Access and Mobility Plan for both Dubbo and Wellington. Both plans require a review, however due to the rapid growth of development in Dubbo, the Traffic team are focused on the review of major developments and the development of strategies to determine infrastructure needs in growth areas. The Pedestrian Access Mobility Plans will be reviewed in the 2023/2024 financial year.	3-MISD Mgr Infrastructure Strategy & Design
2.3.3	Public transport services are available in our villages	Collaborate with Transport for NSW as part of the 16 Cities Program to improve public transport services within the region		100%	Council staff members have been attending regular meetings with Transport for NSW (TfNSW) to discuss projects proposed under the 16 Cities Program, including continual review and feedback for bus stop locations proposed around the city of Dubbo. Council staff also facilitated the reporting of proposed bus stop locations to the Local Traffic Committee and Council in May 2023, and will continue to report as required for upcoming projects. The 16 Cities program is ongoing, so Council will continue to collaborate with TfNSW until the program is complete.	3-MISD Mgr Infrastructure Strategy & Design
2.3.4	Our community has convenient air access to a variety of destinations	Establish and maintain partnerships to promote air travel and support route viability and affordability		100%	Ongoing communication with airline operations. Facilitated stakeholder engagement feedback sessions with Qantas, Airlink, Regional Express and Link Airways.	3-MDCRA Mgr Dubbo City Regional Airport
		Seek grant funding to develop a masterplan for the Wellington Aerodrome and Recreation Park		70%	The Rural Fire Service and Dubbo Regional Airport have working in partnership in the past five years to operate a temporary Large Aerial Tanker (LAT) base arrangement and remain committed to the opportunity long term. Successful Business Case and Strategy Development Fund application has resulted in \$98,000 in funding to outline regional, strategic and economic benefits to Dubbo and NSW for the establishment of Dubbo	3-MCOS Manager Commercial Strategy

Code	4 Year Focus	1 Year Action	Status	Progress	Comments	Responsible Officer
					Regional Airport LAT base Runway Lengthening Strengthening and Taxiway Construction.	
		Maintain leases, licenses, fees and charges at the Dubbo Regional Airport and Wellington Aerodrome and Recreation Park in line with facility maintenance and long term development opportunities		60%	The lease for AMSL was finalised and executed at Wellington Aerodrome and their prototype electric aircraft testing program has commenced The Dubbo Regional Airport fuel leases are being renewed for a further two-year period and lease agreements have been provided for signing to the fuel operators. The food and beverage licence for the terminal cafe service has been renewed for a further two years. A five-year car rental licence has been offered to the four car rental operators and new licence agreements are being prepared. Eight hangar leases were due for renewal in this reporting period and 7 of the 8 hangar lease renewals have been agreed. A new hangar development has been proposed in the new General Aviation hangar zone and an agreement has been reached for this development. Lease agreements have been signed by the new lessee. The process of establishing a separate lot on the corner of Mitchell Highway and Correena Road has commenced to facilitate the development of a potential accommodation zone.	3-MCOS Manager Commercial Strategy
2.3.5	Roadside environments and entrance statements are developed and maintained	Develop village maintenance and mowing service levels, including enabling volunteers, and communicate the results to village landowners		100%	A review of volunteer mowing management was commenced to determine best practice principles being implemented across the local government context. Dubbo Regional Council has been working with Camden Council who are widely considered best practice advocates in the management of volunteers. There is now a Service Frequency Plan for mowing of all parks, reserves and sporting fields across the Local Government Area. A vast majority of the village mowing falls into	3-MGSO Manager Greenspace Operations

Code	4 Year Focus	1 Year Action	Status	Progress	Comments	Responsible Officer
					category 3 and 4 with a service frequency of every 4 weeks or 6 weeks in the summer growing season. Greenspace Operations will present the village mowing service frequency plan to the Villages Committee in the 2023/2024 financial year.	
		Advocate to Transport for NSW to establish an ongoing program of environmental rubbish compliance at roadside stops not controlled by Council		100%	Transport for NSW is responsible for maintenance and waste collection at a network of roadside rest areas within the Dubbo Regional Council Local Government Area (LGA). Council Rangers patrol and respond to complaints of illegal dumping of waste at all roadside rest areas. Council and Transport for NSW work together to ensure all waste issues are dealt with in a timely manner and to implement measures in order to reduce illegal dumping incidents occurring in roadside rest areas.	3-MEC Manager Environmental Compliance
		Establish an ongoing program of environmental rubbish compliance at roadside stops controlled by Council		100%	Council Staff undertake regular patrols of rest areas and investigate complaints of illegal dumping. Once an investigation has been completed Council arranges for the materials to be collected and disposed of.	3-MEC Manager Environmental Compliance

Theme 3: Economy

3.1: Visitor economy growth is supported

Code	4 Year Focus	1 Year Action	Status	Progress	Comments	Responsible Officer
3.1.1	3.1.1 Diverse and unique visitor opportunities are explored, developed and supported	Implement Local Government actions in the Country and Outback Destination Management Plan		100%	Input provided to development of new Destination Management Plan. Monthly engagement with Destination Country and Outback continues ensuring activities and partnership opportunities are maximised in line with Destination NSW Strategic Plans. Continued partnership with Taronga Western Plains Zoo in support of the Serengeti Plains infrastructure project. Great Big Adventure Pass program continues with the focus of enhancing the visitor opportunities and experiences in the region.	3-MSPI Mgr Strategic Partnerships & Investment
		Promote the region on destination marketing platforms and collaborative programs		100%	Ongoing collaboration local industry 'Destination Partners' to market the Region through campaigns, publications, Dubbo.com.au website and also social media @Dubbocity. Dubbo.com.au activity in quarter: 96,654 page views and 8.25 event count per user. Dubbo City + Visit Dubbo + Wellington NSW social media activity in April, May and Jun 2023 achieving 134,324 reach, 2,782 visits and 20,850 followers. A print and digital marketing campaign with Australian Traveller magazine commenced in May 2023. Destination Partnership program launched in April with 95 regional organisations committing to partnering with Council via advertising in the 2023/2024 Visitor Guide.	3-MSPI Mgr Strategic Partnerships & Investment
		Operate Visitor Information Centres and provide information to tourists about the region's attractions, maps and other items relevant to tourism		100%	The Dubbo and Wellington Visitor Information Centre's have welcomed 82,371 (DVIC) and 6,375 (WVIC) visitors and responded to 4,166 email enquiries (2,479 Dubbo, 1,687 Wellington). VIC services also include local produce sales and connecting local businesses to our Partnership programs, including the Destination	3-MSPI Mgr Strategic Partnerships & Investment

Code	4 Year Focus	1 Year Action	Status	Progress	Comments	Responsible Officer
					Partnership Program, New Resident Program (and welcome nights), and the Visitors Information Partnership Program. The Dubbo VIC also played a significant role in support accommodation management for the state touch carnival hosted in Dubbo.	
		Prepare and implement Strategic Plans and Internal Business Strategies for the Old Dubbo Gaol		100%	Operational review and planning implementation continued during this period. Capital projects completed during this period include the underground infrastructure project, repointing and plinth storage. The Digital Map project progressed and is due for completion late 2023. An external "Customer Focused Review" has commenced during this period to assist with an action plan to improve the overall visitor experience.	3-MRE Manager Regional Experiences
		Prepare and implement Strategic Plans and Internal Business Strategies for the Wellington Caves		100%	Business strategy continue to be reviewed informed from planning day with Caves staff undertaken in March 2023. Key capital projects completed during this period included Cathedral Cave Floor Platform. Capital Projects continue with Bring back the Bat, Thunder Cave Stairs and Gaden Hand Rails. Strategic Business Review still underway in partnership with the Strategic, Partnerships and Engagement Division	3-MRE Manager Regional Experiences
		Deliver the Destination Dubbo International Ready Project (Heritage Plaza, Wiradjuri Tourism Centre and Macquarie River Precinct) in accordance with approved budgets and timelines		50%	Council gave further consideration to appropriately prioritise project status in alignment with grant funding deeds for the Event Precinct, Heritage Plaza and Wiradjuri Tourism Centre as part of the Destination Dubbo grant funded projects.	3-MRE Manager Regional Experiences

Code	4 Year Focus	1 Year Action	Status	Progress	Comments	Responsible Officer
3.1.2	Events that foster cultural, recreational and community interaction opportunities are supported	Provide funding opportunities for events through Council's Event Assistance Program		100%	Community Events Fund supported five events with \$10,000 and delivering \$8,810 to the local community: Stuart Town Carols by Candlelight, NSW Production Sedan Titles, Global Fusion, Man from Ironbark Festival and Wellington show. Destination Events Fund - Stream 1 supported nine events delivering \$3.2M to the local community: Wellington Vintage Fir, Burrendong Fishing Classic, Easter Showdown, Western District Ladies Golf Tournament, City of Dubbo Eisteddfod, Dubbo Winter Whisky Festival, RSNCA National Finals, Dubbo Motor Fest and PSSA State Cricket. Destination Events Fund - Stream 2 supported eight events delivering \$10M to the local community: Cricket NSW Youth Championships, Athletics NSW Country Championships, Cricket NSW State Carnival, NSW Swimming Championships, Little Athletics NSW Regional 3, NSW Touch Junior State Cup, Little Athletics NSW Combined Carnival and NSW Junior Rugby Championships.	3-MREV Manager Regional Events
		Implement the Event Attraction and Support Strategy		100%	Regional Events has supported cultural events such as the Wellington Vintage Fair and Swap Meet, City of Dubbo Eisteddfod, Global Fusion and Man From Ironbark Festival. Recreational events such as NSW Production Sedan Titles, Burrendong Fishing Classic, RSNCA National Finals and Dubbo Motor Fest have also been supported. The Event Attraction Program secured eight events delivering \$10M into the local economy.	3-MREV Manager Regional Events
		Develop and implement strategic plans for the Dubbo and Wellington showgrounds		75%	Strategic Plan for Dubbo Showground was progressed based on the 2019 Dubbo Showground Masterplan.	3-MREV Manager Regional Events

Code	4 Year Focus	1 Year Action	Status	Progress	Comments	Responsible Officer
					Development of the draft Wellington Showground renewal Plan has been completed. A report and public exhibition period is planned for the 2023/2024 Financial Year.	
		Investigate opportunities to increase cultural and community events at Victoria Park and Cameron Park		100%	Ongoing liaison with event proponents to facilitate and enable events to take place.	3-MREV Manager Regional Events
		Prepare guidelines to support community members to access public spaces for outdoor cultural activities		100%	Market application forms sent to all market owners on Friday 30 June. Events Unit fields numerous requests each week and provides resources from the Event Organiser Toolbox.	3-MREV Manager Regional Events
3.1.3	Visitor accommodation is available	Develop and monitor tourism accommodation visitation reports		100%	Data for the tourism market report is collated monthly and distributed to stakeholders each month. Tourism Market Report outcomes for July 2022 through to June2023: • Dubbo Region occupancy financial year to date - 69% (up from 56% YOY) • Dubbo occupancy financial year to date - 82% (up from 67% YOY) • Wellington occupancy financial year to date - 57% (up from 45% YOY) Great Big Adventure Pass continued to be supported and developed for increased visitor economy growth across the region.	3-MSPI Mgr Strategic Partnerships & Investment
		Maintain and operate the Wellington Caves Holiday Complex		100%	Weather impact damage continue to hinder operations at the Wellington Caves. The Phosphate Mine is still too dangerous to enter with significant ground movement encountered throughout the mine. Cathedral Cave although opened to tours in April, remains at a limited capacity of 20 guests and limited to 2 of the 3 tour levels with the bottom level remaining closed due to safety concerns. Gaden Caves remains at normal operation. A Strategic Review has commenced led by the Division Strategy, Partnerships and	3-MRE Manager Regional Experiences

Code 4 Year Focus	1 Year Action	Status	Progress	Comments	Responsible Officer
				Engagement. The Caravan Park continues normal operations, although a lower-than-expected occupancy is still impacting revenue opportunities.	

3.2: Employment opportunities are available in all sectors of our economy

Code	4 Year Focus	1 Year Action	Status	Progress	Comments	Responsible Officer
3.2.1	Employment and investment opportunities for all sectors of the community are fostered	Develop and maintain strong partnerships with diverse advisory groups, industry representatives and government agencies to encourage economic growth		100%	Strong networks continue with the working groups of Central West Orana Renewables Energy Zone (REZ) Workers and Skills Taskforce initiated through EnergyCo. Continue to build strategic relationships with the proponents, landholders, industry and Government organisations and advocate for local economic outcomes for Dubbo and Wellington in the first REZ in NSW. Discussions continue with private business, government and universities regarding the Green Energy Hub business case and future opportunities. Initiated discussions with QANTAS and possible growth of airline offerings to the Region. Skills Taskforce meetings have resulted in key deliverables through the program including the 'Sisters in Trade' program to continue to build workforce opportunities in the region. Sponsored and supported RDA Orana Resources, Energy and Industry Innovation forum.	3-MSPI Mgr Strategic Partnerships & Investment
		Provide support to stakeholders seeking government funding		100%	Continued the provision of the Dubbo Region and Narromine Grants Hub throughout 2022/2023 and supported a partnered approach with Regional Development Australian Orana branch for 2023/2024. General grants support has been provided to a number of internal and external stakeholders with local businesses, community groups and not-for-profits will continue to benefit from the one-stop-shop grants platform. strategic, date and editorial	3-MSPI Mgr Strategic Partnerships & Investment

Code	4 Year Focus	1 Year Action	Status	Progress	Comments	Responsible Officer
					support provided to a number Council funding applications for various business cases, capital projects and programs. Services to external organisations included support for funding applications for the Regional Investment Activation Fund, Regional Tourism Activation Fund and Renewable Manufacturing Fund. Continued partnership with Taronga Western Plains Zoo on the successful grant application for the New Serengeti Plains Visitor Experience and Eco-Tourism Infrastructure Project, the \$30M project is funded by the NSW Governments Regional Tourism Activation Fund Round 2.	
		Implement purchasing and procurement policies that foster and support the local economy		90%	The Procurement Policy and the Purchasing Procedures are currently in the process of being updated. This will involve strengthening our use of local suppliers for goods and services. Procurement is about to go to market for Prequalified Local Suppliers for all our Trades and Services and this will become policy to use the list of suppliers.	3-MP Manager Procurement
3.2.2	Traineeships and employment pathways are available for all sectors of the community	Advocate and support the employment of youth, Aboriginal, long-term unemployed and people with a disability in major public projects		100%	Participation through the Local Jobs Taskforce (Federal Government) and Jobs Skills Industry Participation Framework (JSIP NSW Government) Framework for the advocation of Indigenous, youth, dis-ability and long term unemployed on major projects such as Mindyarra and also the new \$220m Dubbo Bridge. Advocacy has resulted in successful delivery of the 'Sisters in Trade' program where the construction firm Abergeldie has undertaken all applicants as work experience in a variety of roles.	3-MSPI Mgr Strategic Partnerships & Investment
		Collaborate with local schools, universities and businesses to identify employment pathways and traineeship opportunities		100%	Active participant in NSW Government Jobs and Skills Industry Participation Panel and the Jobs and Skills Taskforce advocating for skills engagement of youth and additional training pathways for trade diversification	3-MSPI Mgr Strategic Partnerships & Investment

Code	4 Year Focus	1 Year Action	Status	Progress	Comments	Responsible Officer
					through the Mindyarra Maintenance Facility. Participation at jobs expos in Dubbo and Western Sydney to provide pathways for students to access employment and traineeship opportunities. GP registrar welcome program in conjunction with School of Rural Health (University of Sydney) is in the planning stages to provide rotational GP registrars an opportunity to establish connections with community for long term location choices.	
3.2.3	The growth, development and diversification of the agricultural industry is supported	Collaborate with the State Government to improve on-farm connectivity and encourage farmers to adopt agricultural technology		100%	Council continues to support private industry through grant applications when required and continued advocacy with NSW EnergyCo to increase digital capability as an outcome of the Central West Orana REZ. industry engagement and input to NSW Government provided through the Renewables in Agricultural conference hosted in Dubbo in June.	3-MSPI Mgr Strategic Partnerships & Investment
		Maintain the Dubbo Regional Livestock Markets to appropriately support the agricultural sector		95%	Dubbo Regional Livestock Markets continues to be maintained to support the agricultural sector. Significant State and Government funding has been invested to road and rail signalling upgrades to Boothenba Road which was officially opened on the 24 January 2023 by the Local Member and Federal Member. DRLM was used by the NSW Minister for Agriculture 5 December 2022 for announcements of electronic tagging in sheep and goats. DRLM has applied for funding NSW eID Infrastructure Program - Infrastructure Planning & Design Guidelines Saleyards. DRLM has leased Cafe to a local business that will be using DRLM to train and develop staff in the hospitality sector.	3-MCOS Manager Commercial Strategy
3.2.4	The Dubbo Central Business District and Wellington Town Centre	Encourage and support businesses within the Dubbo Central Business District and Wellington		100%	Projects undertaken to support CBD activation and encourage private investment include maintenance of CBD tree lighting,	3-MSPI Mgr Strategic

Code	4 Year Focus	1 Year Action	Status	Progress	Comments	Responsible Officer
	are supported by commercial activation programs and activities	Town Centre to invest in infrastructure improvements to their properties			Christmas promotions, un-timed parking promotions, public art installation Sky Castles event which attracted over 70,000 people to Dubbo CBD. Economic trends and local spend data was provided regularly to industry to assist in product development and marketing. Shop local campaigns held in October and December to encourage local spend. Activities to support social amenity in the CBD include participating in homelessness roundtables facilitated by Department of Regional NSW and regular CBD amenity inspection reports.	Partnerships & Investment
		Collaborate with shop owners, community groups and individuals to establish "pop-up" and cultural activities in vacant shops and laneways		100%	Activities include encouragement of local shopping during the Christmas retail period, shop front decorations, children's activities and a general Christmas atmosphere across Wellington and Dubbo. Cultural activation activities include development, marketing and management of DREAM Festival and Dubbo Art Fair. Event and community funding supported number of cultural activations including Man From Ironbark Festival, Global Fusion, Wellington Arts and Sculpture Festival and the Dubbo Whisky Festival. Expressions of Interest for a 'pop- up' business at the Dubbo Airport.	3-MSPI Mgr Strategic Partnerships & Investment
		Develop a Night Time Activation Strategy to promote a diverse, safe, and vibrant nightlife		100%	Night time economy activation strategy actions are included in the Economic Development Delivery Program. Continued maintenance of CBD tree light activation and supported promotion of night time events through the Dubbo Region website and the marketing campaign to support the DREAM Festival which includes significant night time activation (DREAM Lanterns, Local Live Music program supporting local artists in Dubbo and Wellington). Delivered Smile Its Christmas program including promotion of late night shopping activation. Activation of Sky Castle by ENESS in October resulted in over 40,000 people in	3-MSPI Mgr Strategic Partnerships & Investment

Code	4 Year Focus	1 Year Action	Status	Progress	Comments	Responsible Officer
					the Dubbo CBD between the hours of 4pm - 11pm over a 5 week period.	
		Implement and monitor the Economic Development Delivery Program		100%	Economic Development Services facilitated 107 business development and investment enquiries across the year. Economic development programs delivered include Western Sydney Jobs expo, Trade-Up to Dubbo and Wellington (skills attraction campaign), Shop Local campaign and Dubbo Skills platform (25 businesses registered) and the MyDubbo card. Investment attraction collateral was developed in partnership with the Department of Regional NSW, Office of Regional Economic Development. CBD monitoring has been undertaken to support amenity for locals and visitors. Funding was obtained to support development of business case for a Green Energy Hub in the region with consultants appointed the business case is currently in development.	3-MSPI Mgr Strategic Partnerships & Investment
		Improve food safety outcomes and conduct regular food inspections of retail food businesses		100%	Council Staff conduct annual food safety inspections on all retail, mobile, homebased and temporary food premises in the Local Government Area that are notified to Council. Staff monitor for new businesses and inform them of their obligations under the Food Act 2003 to notify Council. While conducting these inspections Council officers take the time to ensure businesses, staff have suitable skills and knowledge to safely sell and prepare food. Council offer free food handling trainer online as well as free allergen training for businesses.	3-MEC Manager Environmental Compliance
3.2.5	Neighbourhood shopping centres provide attractive and convenient services and facilities	Identify funding opportunities to develop and implement neighbourhood shopping centre enhancement plans for the existing neighbourhood shopping centres in Myall Street, Tamworth Street, Boundary Road, Victoria Street and Bourke Street		15%	Deferred Action. This program of work has been placed on hold due to competing priorities primarily relating to the road designs required for upcoming capital works and the development of strategic designs for the urban release areas that are currently being investigated. This will be undertaken in the 2023/2024 financial year.	3-MISD Mgr Infrastructure Strategy & Design

Code	4 Year Focus	1 Year Action	Status	Progress	Comments	Responsible Officer
3.3.1	Land is suitably zoned, sized and located to facilitate a variety of development and employment generating activities	Implement the State Government Employment Zones Reform into Council's planning controls and strategies		100%	The new commercial and employment zones have been implemented in the Dubbo Regional Local Environmental Plan 2022. The changes to employment zones have provided further flexibility of permissible land use types across commercial and industrial zones. Council at its July 2023 Ordinary Meeting will also consider a report in respect of the provision of digital Local Environmental Plan mapping. This will increase the overall useability of Local Environmental Plan mapping.	3-MGP Manager Growth Planning
		Undertake regular engagement and education programs with businesses in regards to land zoning, appropriateness of proposed sites and approval pathways		100%	There is a Duty Planner & Duty Building Officer available to the public from 1pm-5pm Monday to Friday and also an additional service offered in Wellington. Council also offers preliminary DA meetings to assist proponents with their proposed developments. These are ongoing services offered free to the public. Additionally, Council has been engaging with the wider public especially with regard to housing, with workshops proposed throughout 2023, including the Housing Reference Group.	3-MBDS Mgr Building & Development Services
3.3.2	The Dubbo Central Business District and Wellington Centre are supported by long-term	Prepare and adopt a Development Strategy for the Dubbo Central Business District		5%	Project will commence in the 2023/2024 Financial Year.	3-MGP Manager Growth Planning
	plans	Implement and monitor the Wellington Town Centre Plan		50%	Funding and other development opportunities actively sought to further provision of the items included in the Plan. This includes examining options with Voluntary Planning Agreements and the Central West and Orana Renewable Energy Zone.	3-MGP Manager Growth Planning
		Implement the Dubbo and Wellington CBD investment plan		100%	Activities to support investment in Dubbo and Wellington CBD include facilitating 20 specific enquires relating to CBD expansion or investment, development of LGA investment collateral, ongoing expansion and promotion	3-MSPI Mgr Strategic Partnerships & Investment

3.3: A strategic framework is in place to maximise the realisation of economic development opportunities for the region

Code	4 Year Focus	1 Year Action	Status	Progress	Comments	Responsible Officer
					of the My Dubbo card with a focus on CBD businesses. investment attraction also supported through improved proactive amenity management supported by regular audits and development of case studies promoting existing business and drivers behind their investment and success. Ongoing support provided to CBD tourism product development to support CBD activation and visitation, in turn supporting the attraction of business investment.	
3.3.3	Major investment is proactively attracted and supported in line with regional opportunities	Create an investment attraction strategy that targets large scale opportunities related to new technology, renewable energy and public infrastructure		100%	Created investment collateral in partnership with the Department of Regional NSW Office of Regional Economic Development. Collateral includes five chosen industries for written collateral and two specialised industries for video content. The content will provide the basis of future investment attraction content and strategy. Facilitated discussions and negotiations with a number of large supply chain and circular economy/Renewable Energy related companies in relation to setting up operations in Dubbo. Funding attracted to develop a business case for potential Green Energy Hub which will identify business expansion and investment opportunities for the private sector.	3-MSPI Mgr Strategic Partnerships & Investment
		Collaborate with supply chain business to help support a diverse and growing regional economy		100%	Participated in numerous industry networking forums and facilitated discussions and negotiations with a number of large supply chain and circular economy / renewable energy related companies in relation to regional opportunities. Partnership support is continuing on the successful grant application for Business Case and Strategy Development for Taronga Western Plains Zoo Expansion and Dubbo Regional Airport Runway business case. The successful grant application for Business Case and Strategy Development for Central West Orana Green Hub development project continues with collaboration with a	3-MSPI Mgr Strategic Partnerships & Investment

Code	4 Year Focus	1 Year Action	Status	Progress	Comments	Responsible Officer
					number of Council departments and external organisations.	

Theme 4: Leadership

4.1: Council provides transparent, fair and accountable leadership and governance

Code	4 Year Focus	1 Year Action	Status	Progress	Comments	Responsible Officer
4.1.1	Council encourages and facilitates two-way communication with and between stakeholders and the community	Prepare and implement a Community Engagement Strategy that identifies engagement requirements when developing plans, policies and programs		80%	Council's Draft Community Engagement Strategy, including Community Participation Plan is to be tabled at Council's Ordinary Meeting on 27 July 2023 for endorsement for Public Exhibition in August 2023. Council launched the online engagement hub "Your say" on 27 April 2023 ensuring two-way communication with and between stakeholders and community.	3-MCE Manager Customer Experience
		Provide opportunities for the community to interact and communicate with Councillors		95%	Community Committees are continuing to be held regularly. Councillors will workshop the Community Committees in July to determine the effectiveness of them and to determine if they are meeting the needs for community and council. No recent Community Leaders Breakfasts were put on held due to the State Government Election and have yet recommenced.	3-MGIC Manager Governance & Internal Control
		Establish community committees and facilitate active community participation and engagement		100%	The Community Committees established and majority of meeting in line with their adopted meeting schedules. Membership for the Disability Access and Inclusions Advisory Committee was finalised at April Council Meeting. The Community Engagement Strategy has been drafted and will be presented at the July Council meeting for Public Exhibition. A recommendation from the establishment of the Community Committees was for a review on effectiveness and sustainability to be undertaken and a report to be presented to Council in October 2023.	2-DSPE Director Strategy Partnership & Egmt
		Investigate additional communication channels for the community to communicate with Council		100%	Council successfully launched an online engagement platform in May. The 'Your Say' platform serves as central resource for information for community consultation on projects and programs in addition to public exhibitions. the platform also enables	2-DSPE Director Strategy Partnership & Egmt

Code	4 Year Focus	1 Year Action	Status	Progress	Comments	Responsible Officer
					registered community members to maintain awareness. Additional channels utilised to support operational plan and budget development including Councillor videos and online polling.	
		Conduct a range of civic events and ceremonies, including Australia Day, Remembrance Day, Anzac Day, and Community Leaders Breakfast		100%	Two successful Australia Day events were held - one in Wellington and one in Dubbo. Dubbo's Australia Day event saw 49 people Naturalised. Another Citizenship Ceremony was held on 6 April with another 33 conferees. ANZAC Day events were held in various location across the Dubbo LGA	3-MGIC Manager Governance & Internal Control
4.1.2	Council's decision-making processes are open, transparent and accountable	Provide an annual report to the community		100%	The Annual Report was developed, finalised and launched to the community in November 2022.	2-DSPE Director Strategy Partnership & Egmt
		Ensure Council meeting business papers, agendas and minutes are publicly available in accordance with legislation		100%	All Council business papers and agendas are placed online in accordance with legislative timelines; council meetings are streamed live and minutes are place onto the website as soon as approved after the Council meeting.	3-MGIC Manager Governance & Internal Control
		Ensure adopted strategies and key documents are available on Council's website following their adoption, and are easily accessible		100%	The process is in place for when Strategies, Policies or plans are adopted by the elected body or executive leadership team where Governance staff are informed of the adoption and can then follow up to ensure that the documents are uploaded onto relevant registers and council's website where applicable.	3-MGIC Manager Governance & Internal Control
		Prepare clear guidelines and processes for outgoing sponsorships, grants and community benefit fund applications		100%	Grants and Funding overview section of Council's website updated to clearly communicate channels of funding available and provide link to relevant policy.	2-DSPE Director Strategy Partnership & Egmt
		Promote Council's activities and decisions through a range of media platforms		100%	Council meeting outcomes promoted direct to media outlets and via Council websites and social channels. Key local and regional	3-MSPI Mgr Strategic

Code	4 Year Focus	1 Year Action	Status	Progress	Comments	Responsible Officer
					promotions include school holiday visitation, high showground bookings, Keswick Estate updates, the DREAM Festival launch, Dubbo Aquatic Leisure Centre proposals and the continual updates on the Wheelers Lane upgrades. Proactive and reactive media engagement with local, state and national media platforms continues whiles promotion of council activities also uses key platforms such as social media, website and digital communications. The Your Say platform launched and associated marketing campaign delivered to promote the community feedback platform.	Partnerships & Investment
4.1.3	Council provides quality customer service	Implement and monitor the Customer Experience Strategy		100%	The Customer Experience Strategy outlines a three year action plan, with activities in this period aligning with year two. Actions undertaken include; * Implementation of a "Your Say" platform to develop and implement a customer insights program to understand trends and anticipate emerging and future needs * Centralised hub for customer insights allowing council to efficiently and easily locate customer insights within the information we have available * Ongoing reviews of current website and functionality for user experiences, including ongoing updates and refinement to ensure information is easy to locate and is customer centric. * Streamline our communications to offer our customers tailored and relevant content (Your Say platform for public participation) * Customer request management review of all services and finding efficiencies in the way council responds to and manage service requests * Inclusion of customer satisfaction scores into staff performance reviews. * Development of telephony systems that provide data capture options and Omni- channel functionality.	3-MCE Manager Customer Experience

Code	4 Year Focus	1 Year Action	Status	Progress	Comments	Responsible Officer
					* Piloted automated workforce solutions for rates enquiries to reduce administration burden and increase service turnaround times (Rates Transaction and Balance Summary).	
		Ensure staff respond to customer requests and correspondence in accordance with Council's Customer Experience Charter		100%	Dashboards and regular reminders have been implemented throughout the organisation and are regularly reported against to ensure target times of customer requests outlined in the Customer Experience Charter are met. Monthly reports are distributed to the Executive and Senior Management to measure ongoing accountability. Specific process improvements aligned to an improved customer service and objectives of the Charter include companion animal, rates summaries, GIPAs and waste services for new dwellings.	3-MCE Manager Customer Experience
		Expand and promote services available through the DRC&Me Portal		100%	DRC&ME is continually expanding the online services available and continual reviews are conducted in further developing the service to ensure a user friendly product. Promotion of DRC&ME has been completed through council's corporate website, marketing campaigns on social media and print advertising and up selling the product through the Customer Experience Team. Additional services in development for the platform include; * GIPA Applications * Pensioner Rebates * Water Connections & Trade Waste Applications * Footpath Dining/Sign Permits * Footpath bookings for CBD areas - Busking, BBQ's, Stalls	3-MCE Manager Customer Experience
		Ensure business continuity plans are in place for the provision of Council services, and implement when required		100%	The Business Continuity Plans are up to date and within the ongoing rolling review program.	3-MGIC Manager Governance & Internal Control

Code	4 Year Focus	1 Year Action	Status	Progress	Comments	Responsible Officer
4.1.4	Statutory requirements are met and services are provided in a cost-effective and timely manner	Maintain the Integrated Planning and Reporting Framework		100%	Six monthly progress report on Delivery Program and Operational Plan was presented to Council in February 2023 and is available on Council's website. Council adopted the 2023/2024 Delivery Program and Operational Plan (along with other associated documents) on 22 June 2023 following a successful community consultation period and utilising Council's new You Say online engagement platform.	2-DSPE Director Strategy Partnership & Egmt
		Ensure governance reports to external agencies comply with statutory requirements		100%	Council must provide reports to a number of external authorities, i.e. Public Interest Disclosure reports must be reported to the NSW Ombudsman, and a range of statistics must be reported for GIPA applications (Government Information (Public Access)), and Code of Conduct matters to the Office of Local Government.	3-MGIC Manager Governance & Internal Control
		Review and maintain appropriate governance frameworks to enhance accountability		90%	The Governance Team have implemented new frameworks such as a Copyright Agency agreement to meet the obligations and risks in the current environment. Investigations have been made with multiple providers to meet additional obligations such as a Legislative Compliance Framework. Regular reporting to external agencies, including the Office of Local Government, the NSW Ombudsman and the Information and Privacy Commission continue.	3-MGIC Manager Governance & Internal Control
		Implement an annual strategic internal audit program		90%	The adopted audit plan was reviewed and delivered. Six of the seven audits programmed for the term of the current Committee were completed. The outstanding audit has been transferred to the new audit plan for adoption by the new incoming Committee in late 2023.	3-MGIC Manager Governance & Internal Control
		Develop an audit program that ensures workplace health and safety management systems are implemented and meet the requirements of the Work Health and Safety Act		100%	One of the actions from the WHS Action Plan is the creation of the DRC WHS Management System Manual. This is currently in draft for consultation and feedback and details the	3-MPCS Manager People Culture & Safety

Code	4 Year Focus	1 Year Action	Status	Progress	Comments	Responsible Officer
					ongoing auditing requirements for the WHS system aligned to the WHS Act.	
		Facilitate Council's Audit and Risk Management Committee to monitor risk management, control, governance and external accountability responsibilities		100%	Meetings are held in accordance with the program with adhoc meetings held as required.	3-MGIC Manager Governance & Internal Control

4.2: The resources of Council are sustainably managed

Code	4 Year Focus	1 Year Action	Status	Progress	Comments	Responsible Officer
4.2.1	The system of raising revenue is equitable, and revenue from grants and other income sources is	Review the Revenue Policy		100%	The Revenue Policy was presented to the June 2023 Ordinary Council Meeting and adopted.	3-CFO Chief Financial Officer
	maximised	Review the rating structure		100%	The rating structure was presented to the June 2023 Ordinary Council Meeting and adopted.	3-CFO Chief Financial Officer
		Complete annual financial statements, other statutory reports and returns as required		100%	The 2022 Annual Financial Statements were submitted for audit on 26 September 2022 adopted at the Ordinary Council Meeting in October 2022.	3-CFO Chief Financial Officer
		Review the budget on a quarterly basis		100%	The budget is reviewed on a quarterly basis in accordance with the Quarterly Budget Review Statement Office of Local Government Guidelines and Integrated Planning and Reporting (IP&R) framework.	3-CFO Chief Financial Officer
		Monitor the level of State and Federal government grants payable to Council, including Financial Assistance Grants and lodge submissions accordingly		100%	Continued monitoring of the level of State and Federal government grants payable to Council is occurring and submissions are lodged accordingly.	3-CFO Chief Financial Officer
		Invest Council funds in accordance with legislative requirements and Council's Investment Strategy and Policy		100%	Council funds have been invested in accordance with legislative provisions and Council's adopted Investment Policy and Strategy.	3-CFO Chief Financial Officer

Code	4 Year Focus	1 Year Action	Status	Progress	Comments	Responsible Officer
		Update Council's Long Term Financial Plan		100%	The Long Term Financial Plan was presented to the June 2023 Ordinary Council Meeting and adopted.	3-CFO Chief Financial Officer
		Pursue opportunities for strategic alliances and resource sharing with neighbouring councils		100%	Council is part of a number of formal and informal strategic alliances, including resource sharing with neighbouring Councils. These alliances include: - Resource Recovery Education Officer position is co funded by three councils (Narromine and Mid-Western). - Orana Water Utilities Alliance - Alliance of Wesetrn Councils - Great Western Plains strategic marketing program in collaboration with 4 neighbouring Councils, at trail tourism marketing collaboration with Bathurst Council. - Central West Councils Environment and Waterways Alliance - Alliance of Western Councils HR Professionals Group, with Council provides level of group administration support - Assisting in the assessment of applications and some inspections for neighbouring councils and undertake DA reviews for Bathurst and Orange on an ad-hoc basis. - Memorandum of Understanding with Narromine Council and Macquarie Regional Library to support Local and Family History Room - NSW Central West Zone libraries annual consortia purchasing (contract) for eresources and cost-sharing of regional training/touring presenter opportunities - NSW Local Government Property Professionals Group - Parks and Leisure Australia (NSW/ACT) - BGANZ - Botanic Gardens Australia and New Zealand	3-MSPI Mgr Strategic Partnerships & Investment

Code	4 Year Focus	1 Year Action	Status	Progress	Comments	Responsible Officer
4.2.2	Technological capabilities meet the requirements of Council and the community	Prepare and implement a Smart Transformation Strategy to support the use of new technology for the community and within Council		100%	 The Smart Council Strategy adopted by Council at its meeting held 21 September 2022. The strategy establishes guiding principles to address opportunities of technological change and actions undertaken in line with adopted implementation plan include: Development of a long term ICT infrastructure plan, including draft Cloud/SaaS first policies. Development of a cyber security framework to address cyber-security and privacy challenges. Rollout of mobile customer request management (Authority ACTUS) and data collection applications. Rollout of mobile leave/payroll application (Authority Connect) Enhance online portal (DRC&Me) capability including rates transaction summaries, additional payment and customer request categories. Development of training and induction processes to enhance technical capability within the organisation. Development of business intelligence solutions including financial, customer request and development applications dashboards. 	3-CIO Chief Information Officer
		Maintain corporate information in accordance with the State Records Act		100%	Corporate information has been maintained within Council's electronic document management system (EDMS). Circa 309,780 records were registered within the financial year. Record disposals have been undertaken as per GA39 requirements.	3-CIO Chief Information Officer
		Maintain a comprehensive and accurate Geographical Information System		100%	 Accurate Geographical Information System (GIS) has been maintained. Service and capability has been improved through: Deployment of subscription based ariel imagery service giving Council instant access to up-to-date high resolution aerial imagery, city-scale 3D datasets, and integrated geospatial tools. 	3-CIO Chief Information Officer

Code	4 Year Focus	1 Year Action	Status	Progress	Comments	Responsible Officer
					 Development of online mapping tools to assist with public access to spatial data, including the support of emergency services for flood management, storm response and bushfire management. Deployment of Vertical Take-off and Landing (VTOL) drones to enhance survey and ariel imagery capture. 	
		Maintain an accurate Land Information System database		100%	LIS & E-Services Co-Ordinator & LIS Officer utilise and employ data information in a timely and accurate manner. Due to the increase in applications over the previous years and the introduction of the Planning Portal, an administrative assistant has been employed on a 2 year contract to assist, commencing 4 July 2023. This is an ongoing matter.	3-MBDS Mgr Building & Development Services
4.2.3	A highly skilled, diverse and motivated workforce is maintained	Adopt and implement a Workforce Management Strategy		100%	The pilot for the workforce management plan has been completed and communicated to the team. Templates and resources have been created to replicate this process across DRC. The pilot program demonstrated that the data, systems, people and processes to support full workforce management planning for DRC is not a positive return on investment. With breaking Workforce Management Planning into three horizons, Operational, Tactical and Strategic, DRC will be focused on Operational and Tactical strategies including the introduction of rosters, review of overtime and leave, work load reviews for particular areas, headcount budgeting, transition to retirement and developing a talent acquisition discipline.	3-MPCS Manager People Culture & Safety
		Implement the corporate training program		100%	The corporate training program has been implemented for 2022/2023 reporting period with 100% of the revised budget spent and 1,338 different employee training activities for the period in the three areas of Comply, Perform and Extend.	3-MPCS Manager People Culture & Safety
		Explore solutions to facilitate employee engagement and feedback		100%	The new provider and proposal for the organisational culture survey has been accepted for September 2023 delivery. There	3-MPCS Manager People

Code	4 Year Focus	1 Year Action	Status	Progress	Comments	Responsible Officer
					are five elements to the new survey being: Organisation Culture based on the OCIA instrument, Organisation Climate, Organisational Citizenship Behaviours, Psychological Capital and Satisfaction. The results of these survey elements will be delivered to a team level of 10 or more employees completed to allow for better understanding and action planning on the results.	Culture & Safety
		Continue to build a culture of performance, and develop a program to recognise the performance of staff		100%	The activities aligned to building a culture of performance and recognition for this reporting period were successfully completed including the Leadership Development Framework, Staff Awards and the regular recognition of employees aligned to our values in the fortnightly Council Catch up. This work will continue in the next reporting period with a formalised reward and recognition program supporting the full spectrum of motivators.	3-MPCS Manager People Culture & Safety
		Implement Council's Equal Employment Opportunity Management Plan and Aboriginal Employment Strategy		100%	Two actions from the EEO Management Plan and one action from the Aboriginal Employment Strategy remain outstanding and will be included in the new plan creation for the 2024-2027 period. All other actions and activities have been undertaken as described in both documents.	3-MPCS Manager People Culture & Safety
		Create a professional development program for all Councillors		70%	A number of professional development programs have been established for individual Councillors, along with conference opportunities and group education sessions. Some programs are still being developed based on individual Councillor needs and preferences.	3-MGIC Manager Governance & Internal Control
4.2.4	The business activities of Council provide financial returns to the community	Develop and implement strategic plans for the Dubbo Regional Livestock Markets		60%	Service Review has progressed and is due for completion in September 2023, the results of which will inform future plans.	3-MCOS Manager Commercial Strategy
		Prepare and implement a development and marketing strategy for Keswick Estate		50%	The preliminary report regarding marketing of Keswick Estate will not be implemented due to (action - investigations into re-zoning).	3-MPLD Manager Property &

Code	4 Year Focus	1 Year Action	Status	Progress	Comments	Responsible Officer
						Land Development
		Provide cost-effective supply, contract administration and procurement services		100%	The Procurement Team recently took on the responsibility for all tenders and is now actively involved in the contract development as required to assist departments. This has been affected by transitioning staff away from the previous Purchasing Policy requirements to increased take-up of using LGP and NSWbuy contracts when approaching the market. This is also reflected in the Purchasing thresholds in the Purchasing Procedures.	3-MP Manager Procurement
		Undertake a review of the Wellington Aerodrome and Recreation Park to support its long term planning and multiuse		70%	Rehbein Consulting has been appointed to complete a Wellington Aerodrome strategic growth planning report. The report will include a multi use strategy and a first draft of the report is due in the next reporting period.	3-MCOS Manager Commercial Strategy
4.2.5	Service reviews are conducted to improve the performance of Council	Conduct service reviews and use the recommendations to help inform business improvement and decision making		100%	Council implemented the adopted Service Review program and regularly reports to the Audit and Risk Committee on the status of the program. As at 30 June 2023, there were nine service reviews that were complete, underway or in the final stages of adoption of implementation plans. A report will be provided to Council in the first quarter of 2023/2024 to consider a future service review program.	2-DSPE Director Strategy Partnership & Egmt

Theme 5: Liveability

5.1: The health and safety of the community is improved

Code	4 Year Focus	1 Year Action	Status	Progress	Comments	Responsible Officer
5.1.1	Effective medical services and facilities are available	Advocate to the State Government and private sector to attract general and specialist medical practitioners, and expand medical and allied health services in Dubbo and Wellington		100%	Council continues to communicate with School of Rural Health, University of Sydney to promote need for rural practitioners.	3-MCMS Manager Community Services
		Advocate to the State Government to review mental health needs and facilities in the region		100%	The sharing of information across the Community Collaborative network continues. Also interlinking services and connections across the wider inter agency network	3-MCMS Manager Community Services
		Advocate to the State Government to provide and maintain regional service levels at the Dubbo Base Hospital		100%	Council continues to support Dubbo Base Hospital in the planning and development areas. Council has also supported through referral pathways support to be given to international workers who will be based at Wellington Hospital.	3-MCMS Manager Community Services
		Advocate for, facilitate and support the expansion of Macquarie Homestay		100%	In June 2023 the Team Leader for Economic Development & Visitor Services organised a tour group of 40 staff from the Department of Regional NSW to travel around Dubbo and visit all the areas that their department has funded. Part of this tour was visiting the Macquarie Home Stay where the managing Director of Macquarie Home Stay was able to speak directly to the Department of Regional NSW about the positive social and economic benefits that this service provides to the region. This has allowed Macquarie Homestay greater leverage in gaining support for needed funding for the expansion of Macquarie Homestay.	3-MCMS Manager Community Services
		Work with stakeholders in the Dubbo Health, Education and Wellbeing Precinct to support the growth of services and facilities		100%	Planning activities continue to be undertaken for the extension of River Street and implementation of the Dubbo Transportation Strategy and the new Developer Contributions Plan for Urban Roads. Further consultation will be undertaken with stakeholders in the quarter 1 and quarter 2 of the 2023/2024 financial year.	3-MGP Manager Growth Planning

Code	4 Year Focus	1 Year Action	Status	Progress	Comments	Responsible Officer
5.1.2	The needs of older people and people with a disability are monitored to ensure appropriate services and facilities are available	Develop and implement strategic plans when making decisions that may impact older people and people with a disability		100%	Council's Disability Access and Inclusion Advisory Committee will being on the 24 July 2023. The purpose of this committee will be to; 1. To periodically review Council's Disability Inclusion Action Plan when required. 2. To provide advice on the potential solutions to issues raised in Council's Disability Inclusion Action Plan. 3. To encourage public consultation in initiatives designed to achieve the objectives of the Council as defined in the Disability Inclusion Action Plan.	3-MCMS Manager Community Services
		Participate in regular interagency groups to assess the needs of older people and people with a disability		100%	Community Development Officer for Seniors and people with disability Chairs the Aged Services Inter agency and also attends other related meetings. CDO has also assisted in the commencement of the first Dementia Friendly Community Alliance, for Dubbo.	3-MCMS Manager Community Services
		Maintain and implement the Disability Inclusion Action Plan		100%	The role of the Community Development Officer for Seniors and People with Disability has been working within council and community to progress some of the strategies sitting within the plan. One action has been the creation of a new Dementia Friendly Community Alliance for Dubbo. This alliance is supported by Council and continues to gain momentum and support from local services, community members and businesses.	3-MCMS Manager Community Services
		Participate in Seniors Week and International Day of People with a Disability		100%	Council's Community Development Officer for Seniors and people with disability held activities in both Dubbo and Wellington during Seniors Week 2023.	3-MCMS Manager Community Services
5.1.3	There is an appropriate level of policing in our region	Participate in relevant crime prevention networks and help the community understand the enablers of crime		100%	Council's Youth Development Officer, Manager Community Services, Director Community Culture Places and Aboriginal Liaison Officer meet with Police and other agencies related to crime prevention to work through strategies to reduce crime. Council is committed to continuing community	3-MCMS Manager Community Services

Code	4 Year Focus	1 Year Action	Status	Progress	Comments	Responsible Officer
					engagement to bring sustainable change were needed in the area.	
		Advocate to the State Government to provide 24- hour police services in Wellington		100%	Council has a strong and effective relationship with the Orana Mid Western Police District. Council is able to hear community concerns through its Social Justice Advisory Committee and responds appropriately.	3-MCMS Manager Community Services
		Collaborate with the State Government to monitor the operations of licensed premises		100%	Manager Community Services attended the Liquor Accord Forum in Sydney in April 2023 and continues to engage necessary stakeholders in the correct process of liquor and gaming licences and applications. Council assists new applications to engage with the Hospitality and Racing Department of Enterprise Investment and Trade. Two way communication is also sort with the local Licensing Officer for Orana mid Western Police District.	3-MCMS Manager Community Services
		Advocate to the State Government for the establishment of a Youth Koori Court in Dubbo		100%	Council's Youth Development Officer connects in with the local Youth Koori Court officer through monthly meetings attached to the Walwaays Action Meetings.	3-MCMS Manager Community Services
		Advocate to the State Government for the establishment and facilitation of a drug and alcohol rehabilitation centre		90%	Council continues to work closely with all stakeholders for an appropriate and community accepted outcome of the Dubbo Alcohol and Drug Centre.	3-MCMS Manager Community Services

5.2: Our First Nations communities and cultures are celebrated and enhanced

Code	4 Year Focus	1 Year Action	Status	Progress	Comments	Responsible Officer
5.2.1	The health, education and socio-economic status of our First Nations communities is improved	Advocate to the State Government to deliver improved health facilities for our First Nations community		100%	Council has Partnership Agreements with both the Wellington Aboriginal Action Panel and the Dubbo Aboriginal Community Working Party. The focus of which is to improve and advance local First Nations communities. Health needs are a major focus. There are other committee's and groups across the LGA which are attended by Council's Aboriginal Liaison	3-MCMS Manager Community Services

Code	4 Year Focus	1 Year Action	Status	Progress	Comments	Responsible Officer
					Officer who promote improved health outcomes for our First Nations people.	
		Provide and maintain an Aboriginal liaison service and advisory groups to support and assist our First Nations community		100%	Dedicated resources including a staff position allocated to this service.	3-MCMS Manager Community Services
		Maintain positive working relationships with representative bodies such as the Aboriginal Working Party, Wellington Leaders Groups, traditional owners and Aboriginal Land Councils		100%	Council has signed a new Partnership Agreement with Wellington Aboriginal Action Panel. The partnership gives WAAP an opportunity to apply a cultural lens to Council projects affecting the Wellington community and allows Indigenous people to have a voice to the decision making process.	3-MCMS Manager Community Services
		Improve First Nations employment outcomes within Council's workforce		100%	Council is committed to improving First Nations employment outcomes and demonstrates this with its quarterly Aboriginal Employment Strategy meeting. Council's Aboriginal Liaison Officer is one of the staff members who sit on this meeting and promote the progression of this strategy.	3-MCMS Manager Community Services
		Investigate Supply Nation membership for inclusion in Council's procurement policies to include the First Nations business sector		90%	This is an action that sits within the draft Reflect Reconciliation Action Plan. Council continues to work with reconciliation Australia to progress this plan.	3-MCMS Manager Community Services
5.2.2	The culture of our First Nations communities is recognised and celebrated	Celebrate and participate in National Reconciliation Week and NAIDOC Week to encourage understanding and cultural sharing		100%	Council has been able to support NAIDOC celebrations for 2023 with \$25,000 for Dubbo and \$15,000 for Wellington	3-MCMS Manager Community Services
		Support and celebrate First Nations culture through dedicated programming and development programs at Council's cultural facilities		100%	The Cultural Development Team continues to work with Aboriginal artists and organisations to facilitate First Nations content across Council facilities. This year featured Wellington Wiradjuri Artist, DandalooSu as part of Homeground and work has been undertaken on upcoming exhibitions including Ceremony: 4th Indigenous Art Triennial in January 2024 and Interwoven Connections in November from Parkes-based Wiradjuri Artist Rhonda Sharpe.	3-MRE Manager Regional Experiences

Code	4 Year Focus	1 Year Action	Status	Progress	Comments	Responsible Officer
		Implement Council's Reconciliation Plan to address national Closing the Gap initiatives		100%	Council continues to support strategies and actions within council and community that strength Closing the Gap . The Reflect Reconciliation Action Plan is still in draft form, but is progressing. Council has signed the Partnership Agreement with Wellington Aboriginal Action Panel (WAAP). Council sees the WAAP as a representative body for the Wellington Aboriginal Community. It is also recorded that the WAAP has membership of other recognised Aboriginal people as community representatives from the Wellington community which includes but not limited to Aboriginal community-controlled organisations (E.G Wellington Local Aboriginal Land Council, Wellington Aboriginal Town Common and other traditional local Aboriginal groups).	3-MCMS Manager Community Services
		Investigate options to create a Closing the Gap Strategy for the region		100%	This is an outcome which is written within the draft Reflect Reconciliation Action Plan and will be a focus of the Reconciliation Action Plan Working Group.	3-MCMS Manager Community Services
		Demonstrate respect to First Nations communities by observing cultural protocols		100%	Council's Reconciliation Action Plan Working Group continues to meet once a month. The third draft of the Reflect reconciliation Action Plan has been amended by Reconciliation Australia with recommendations. Representatives from the working group meet with Reconciliation Australia to work through these recommendations. The working group will make comment to draft and continue to work with Council's marketing and communication team to produce a customer facing publication. The Working group has assisted Council with cultural language options for new spaces within the Dubbo Administration Building.	3-MCMS Manager Community Services
5.2.3	Items, areas and places of First Nations cultural heritage significance are protected and conserved	Collaborate with the First Nations communities to identify and protect items of cultural significance		100%	The WPCC Collection policy adheres to the relevant, current cultural protocols and industry standards regarding First Nations Cultural Heritage and Artefacts and covers other Council facilities within Regional	3-MRE Manager Regional Experiences

Code	4 Year Focus	1 Year Action	Status	Progress	Comments	Responsible Officer
					Experiences. DRC is continuing the development of a community designed and led holding place as part of the Wiradjuri Tourism Centre. this will further strengthen Councils commitment to the preservation of First Nation items and stories.	

5.3: The lifestyle and social needs of the community are supported

Code	4 Year Focus	1 Year Action	Status	Progress	Comments	Responsible Officer
5.3.1	The social services requirements of our community are identified and met	Participate in interagency groups in regard to social service issues		100%	The Community Services section of Council have staff who attend and facilitate varied interagency network meetings across the LGA. These interagency meeting focus all areas of community; Youth, aged services, early childhood, children's services and local Indigenous meetings.	3-MCMS Manager Community Services
		Provide support for the operations of the Dubbo and Wellington Neighbourhood centres and associated service providers		100%	Council staff within Community Services support different programs and within the services of Dubbo and Wellington . These services are also able to apply for funding through the community services funding rounds.	3-MCMS Manager Community Services
		Provide funding opportunities for community services through Council's Community Services Fund and Financial Assistance Program Fund		100%	This is an ongoing commitment through Council's 356 Local Government award donations	3-MCMS Manager Community Services
		Investigate opportunities for Council to effectively engage with the not-for-profit sector and volunteers to support positive community outcomes		100%	An internal Volunteer Framework has been endorsed. This framework will support a consistent Council approach to Volunteers, document processes and procedures and mitigate Industrial Relations and Work Health and Safety risk. Once the framework is in place for existing programs it will be utilised to expand volunteering across the organisation. This will also support establishment of future strategic partnerships with community groups and the not-for-profit sector.	2-DSPE Director Strategy Partnership & Egmt

Code	4 Year Focus	1 Year Action	Status	Progress	Comments	Responsible Officer
5.3.2	A variety of youth activities and entertainment is available	Operate and resource the Youth Council		100%	Council has a fully functioning Youth Council that meets every month to discuss issues that are important to the Youth of our region. This is supported by the Youth Development Officer, Director Community Culture & Places and Councillor representatives.	3-MCMS Manager Community Services
		Celebrate and participate in National Youth Week		100%	Youth Week activities were held in Dubbo and Wellington in April 2023. Council's Youth Development Officer and Communities for Children Officer facilitated these events.	3-MCMS Manager Community Services
5.3.3	People have access to a range of burial and interment options	Provide and maintain cemetery services in Dubbo, Wellington, village and rural locations		100%	Council has 14 open cemeteries and 9 closed cemeteries which are operated, maintained and administrated by Council staff. Cemetery team work with external stakeholders to provide for the community needs.	3-MCMS Manager Community Services
		Prepare and implement master plans for cemetery facilities in Dubbo and Wellington		80%	Council is continuing to work through the various projects which are required to complete all levels of a cemetery master plan for its 14 open cemeteries and 9 closed cemeteries.	3-MCMS Manager Community Services
5.3.4	Our community values domestic, companion and other animals	Provide animal shelter and impounding services in Dubbo and Wellington		100%	The Wellington Animal shelter is not manned it is only used as holding pen for the Rangers to secure animals during the day before transporting any animals back to the Dubbo Animal Shelter. The Dubbo Shelter is maintained by Council in accordance with legislative and animal welfare requirements. The Shelter provides care for all animals, including basic vaccinations in order to keep animals safe from disease. Council works actively to find new homes for suitable dogs and cats or placing them with rescue groups. Due to facility being at capacity in the last six months, the after-hours drop off pens have not been available at all times. The new Animal Shelter that is being designed and built in the coming years will have an enlarged capacity to house more dogs to ensure that our public accessible pens can be opened on a continual basis.	3-MEC Manager Environmental Compliance

Code	4 Year Focus	1 Year Action	Status	Progress	Comments	Responsible Officer
		Conduct an annual audit of the Dubbo Animal Shelter and Wellington Pound		100%	An audit of the Wellington and Dubbo animal shelters has been completed. The Wellington Animal shelter is not manned it is only used as holding pen for the Rangers to secure animals during the day before transporting any animals back to the Dubbo Animal Shelter. The Dubbo Shelter is maintained by Council in accordance with legislative and animal welfare requirements. The Shelter provides care for all animals, including basic vaccinations in order to keep animals safe from disease. Council works actively to find new homes for suitable dogs and cats or placing them with rescue groups. Due to facility capacity in the last 6 months, the after-hours drop off pens have not been available at all times.	3-MEC Manager Environmental Compliance
		Implement an education program to educate residents on the requirements of keeping companion animals		100%	Council Rangers provide educational materials to the public on the requirements of owning a companion animal. The Rangers and Animal Shelter staff work closely with RSPCA and the Animal Welfare League to promote the responsible pet ownership. Council staff also provide talks at schools and childcare centres about looking after and interacting with pets.	3-MEC Manager Environmental Compliance
		Deliver Ranger Services to assist with lost, stray, noisy or nuisance animals		100%	A majority of the work conducted by Council Rangers is responding to calls about lost, stray, or abandoned animals, as well as regular patrols across the Local Government Area educating people about the requirements of having their dogs on leads, being microchipped and registered. In addition to providing advice on ways to reduce nuisance barking from dogs.	3-MEC Manager Environmental Compliance

Code	4 Year Focus	1 Year Action	Status	Progress	Comments	Responsible Officer
5.4.1	Access to a variety of high quality education facilities, opportunities and choice is available	Advocate to the State Government to ensure high quality primary and secondary education is available		100%	Council continues through out it various divisions to promote the high quality of seconday education. Council staff assist and help facilitate Careers Days and job preparation interviews with local senior campus. Support has been given to local school principals by Council's Youth Development Officer to promote improved social behaviors and to link executive education staff to relevant support services.	3-MCMS Manager Community Services
		Advocate to the State Government and private education providers for an expansion of tertiary course offerings in the region		100%	Council at various levels continues to support the needs of improved tertiary expansion in the region. Strategic and Planning, economic development and community engagement opportunities continue to strengthen for various projects.	3-MCMS Manager Community Services
		Collaborate with the State Government to identify suitable sites and funding opportunities to develop the Macquarie Conservatorium of Music in Dubbo		100%	 Council motioned at the 27 April 2023 Ordinary Council meeting; 1. That Council delegate authority to the Chief Executive Officer to negotiate the terms of the Lease Agreement for the Macquarie Conservatorium to occupy 139 Darling Street, Dubbo including: a. A peppercorn corn lease per annum for a period of 5 years with an option for an additional 5 year term by mutual agreement, b. That the lease amount be reviewed at the end of the initial 5 year period and c. that the Macquarie Conservatorium be responsible for all outgoings under the lease arrangements including but not limited to utilities, fit out, repairs and maintenance on the agreed arrangement 2. That it be noted the lease amount is below market value and therefore can be considered as a financial assistance grant to the Macquarie Conservatorium under s356 of the Local Government Act 1993. 	3-MCMS Manager Community Services

5.4: Our community has access to a full range of educational opportunities

Code	4 Year Focus	1 Year Action	Status	Progress	Comments	Responsible Officer
					 the Common Seal of Council. That it be noted that the preferred location for The Macquarie Conservatorium is part of a cultural hub that Dubbo Regional Council is considering in strategic analysis to be located adjacent to and including the Western Plains Cultural Centre, Dubbo. A draft lease has been created in June 2023 	
5.4.2	Childhood, pre-school and after hours care meets the needs of the community	Provide and maintain Family Day Care services in Dubbo and Wellington		100%	Council staff continue to govern and facilitate the Dubbo Family Day Care which services all the needs of 30 Family Day Care educators within our LGA and also those those sit out side of it.	3-MCMS Manager Community Services
		Advocate to the State Government and private education providers to provide and expand childcare, preschool and after-hours services in the villages		100%	Dubbo Family Day Care have supported 6 new Family Day Care Educators to commence their application to register as a Family Day Care Service, over the last 6 months. These educators are across Wellington, Dubbo and Narromine	3-MCMS Manager Community Services
5.4.3	Access to a high standard of library services and facilities is available	Undertake a strategic review and options analysis of library services in the region		100%	A Library Service Review was completed by The University of Newcastle June 2023. The current regional model provides a cost- effective approach to the provision of library services across the three local government areas of Dubbo Regional Council, Warrumbungle Shire Council and Narromine Shire Council. The Service Review final report proposed that the regional service model is an effective service delivery option.	3-MMRL Manager Macquarie Regional Library
		Advocate to the State Government for funding to obtain full benefits for library facilities and services		100%	MRL promotes and provides support for state government funding through NSW Public Library Association advocacy requests and the Central West Zone Libraries biannual meetings. Manager sought to join Public Libraries Consultative Committee (2023) which advises state government on public library funding and service needs. MRL submitted Library Subsidy applications and contributes to other MRL partner councils' applications.	3-MMRL Manager Macquarie Regional Library

Code	4 Year Focus	1 Year Action	Status	Progress	Comments	Responsible Officer
		Prepare an annual report on the Macquarie Regional Library		100%	MRL completed the 2020/2021 Annual Report and provided copy to State Library of NSW for their records. The MRL 2021/2022 Annual Report is currently in progress. Libraries' COVID-19 actions for public libraries during the previous 2 years have been a priority, noting MRL Audit reports (2 years) were provided by DRC in late 2022- 2023.	3-MMRL Manager Macquarie Regional Library
		Review the regional library service delivery model to ensure that the most appropriate level of service is delivered		100%	A Library Service Review was completed in June 2023. The Service Review identified a number of areas that require consideration including resourcing, library service model and facities required to meet the needs of the community. A Library Improvement Plan is currently under development for 2023-2024 and will be tabled at the Audit & Risk Committee October 2023.	3-MMRL Manager Macquarie Regional Library
		Review the Macquarie Regional Library Service Agreement		100%	The Library Service review (June 2023) recommended a full review of the MRL Library Service Agreement. Specifically, the governance of the MRL service is to be reviewed and a scheduled review to be considered by DRC Governance to ensure appropriate controls and risk management issues are addressed. MRL will include this action in the Draft Library Improvement Plan 2023-2024.	3-MMRL Manager Macquarie Regional Library

5.5: Our community has access to a diverse range of recreational opportunities

Code	4 Year Focus	1 Year Action	Status	Progress	Comments	Responsible Officer
5.5.1	Passive and active open space is located to maximise access and use by the community	Implement and monitor the Recreation Strategy 2030		100%	The Recreation Strategy is currently up to date and remains implemented through the provision and upgrading of recreational space and facilities. Recent improvements include the installation of sports lights at John McGrath Fileds.	3-MROS Manager Recreation & Open Space

Code	4 Year Focus	1 Year Action	Status	Progress	Comments	Responsible Officer
		Prepare a Master Plan for the Macquarie River open space areas in Dubbo, incorporating a review of the Regand Park Master Plan		100%	Following extensive community consultation of the Macquarie River Master Plan (North and South Precincts) was adopted in April 2023. Finer grained design is being investigated for targeted areas to enable work on the implementation of the master plan to commence.	3-MROS Manager Recreation & Open Space
		Engage with the community in the planning and development of public open space areas		100%	Council continues to engage with our community in the development of master plans with the most recent plan being the adopted beingthe Macquarie River Master Plan (North and South Precincts). Other plans are in production or in draft format ready for consideration by Council.	3-MROS Manager Recreation & Open Space
		Manage and maintain recreation and open space areas in accordance with the Asset Management Plan		100%	Council Recreation and Open Space assets are maintained in accordance with the adopted Community Culture and Places / Recreation and Open Space Asset Plan and available budgets.	3-MROS Manager Recreation & Open Space
		Develop Public Open Space Guidelines to identify standards for future developments		60%	The Open Space Guidelines have progressed through a range of meetings. Unfortunately the finalisation of these guidelines have been delayed.	3-MROS Manager Recreation & Open Space
5.5.2	Unique recreation and open space facilities are available	Identify external funding opportunities to install shade for the multi-purpose courts at Rygate Park		100%	Council has sourced advanced trees to plant at Rygate Park to provide additional natural shade rather than constructing artificial shade structures. These trees are due to arrive in July and will be planted in Spring. Sufficient space will be left for future BBQ and shade facilities to be installed.	3-MROS Manager Recreation & Open Space
		Prepare a detailed business case, including strategic and funding plans, for an indoor facility at the Dubbo Aquatic Leisure Centre		10%	Council at its meeting held on 30 June 2023, carried the motion; 1. That Council award the management of the Dubbo Regional Council Aquatic centres to Belgravia Leisure under a fully external management model for \$1,487,336 (excluding GST) per annum with annual increases as specified in the proposal. 2. That all documentation in relation to this matter be signed under common seal of	3-MROS Manager Recreation & Open Space

Code	4 Year Focus	1 Year Action	Status	Progress	Comments	Responsible Officer
					Council. 3. That all documentation in relation to this matter remain confidential to Council.	
		Manage Aquatic Leisure Centres in accordance with Industry Standards, Royal Lifesaving Australia, NSW Water Safety and NSW Health		100%	All three facilities operated within the required Industry Standards, Royal Lifesaving Australia, NSW Water Safety and NSW Health. Appropriate actions were taken to ensure that public safety was not compromised during the 2022/2023 season.	3-MROS Manager Recreation & Open Space
		Undertake an options analysis and associated business case for public aquatic leisure options in Geurie		100%	An options paper for the future of Geurie Pool has been prepared for consideration by Council.	3-MROS Manager Recreation & Open Space
5.5.3	Our sporting facilities cater for a wide range of events and opportunities	Collaborate with user groups of sports grounds to ensure their operational requirements are met		100%	Council continues to maintain good relationships with sporting organisations through continued communication through Dubbo Region Sports Council, and individual clubs. Council supports these clubs in the development of their facilities through the Sports Ground Improvement Fund that was fully subscribed.	3-MROS Manager Recreation & Open Space
		Support the operations and activities of the Dubbo Regional Sports Council		100%	Council continues to support the Dubbo Regional Sports Council through administrative support and active participation. Council identifies funds through the Sportsground Improvement Fund that members can apply for to improve their facilities.	3-MROS Manager Recreation & Open Space
		Support and work with sporting organisations to secure major events for the region		100%	Council continues to attract major regional and State events to the region across a number of sporting codes including the NSW Touch Football Junior State Carnival, NRL, State Athletics and Cricket carnivals. These events support the Dubbo and Wellington economies and provide local athletes high level competition and progression in their sport.	3-MROS Manager Recreation & Open Space

Code	4 Year Focus	1 Year Action	Status	Progress	Comments	Responsible Officer
5.6.1	Our community participates in and celebrates the high quality of cultural services	Prepare an annual report on the SPARC Cultural Plan		100%	Annual report provided to Council in August 2022.	3-MRE Manager Regional Experiences
	and facilities available	Develop a seasonal program that attracts a range of shows and community events to the Dubbo Regional Theatre and Convention Centre		100%	Developed and launched the 2023 Season, Dare to be Different across the genres of musicals, comedy, family, dance, drama and concerts. The Subscriber program has 349 subscribers which is an increase of 62% from 2022. This is attributed to the inclusion of more comedies and new Australian productions.	3-MREV Manager Regional Events
		Prepare and implement Strategic Plans and Internal Business Strategies for the Dubbo Regional Theatre and Convention Centre		100%	 Key strategic goals have been identified and implementation commenced. 1. Connecting Creatives, Culture and Country by building deeper relationships with First Nation People. 2. Ecological and Economical Efficiency by reducing the reliance on ratepayers and the impact on the environment. 	3-MREV Manager Regional Events
		Develop a seasonal program that attracts a range of cultural and arts events to the Western Plains Cultural Centre		100%	SPARC outcomes continued to be delivered through this reporting period. DRC partnered with Create NSW to deliver additional programs and exhibitions at the WPCC including exhibitions within the period including, The 2022 Archibald prize, Young Archies, Waste 2 Art, Homeground, Shani Nottingham, Art Express, The Reels, Kate Kenworthy, 100 years of the Astley Cup, Bob Montgomery and From the Vault.	3-MRE Manager Regional Experiences
		Prepare and implement Strategic Plans and Internal Business Strategies for the Western Plains Cultural Centre		100%	Continuous improvements and projects identified at the CDT and WPCC Planning days were ongoing during this period. SPARC Cultural Plan outcomes continue to be delivered through exhibitions, workshops, programming and public talks.	3-MRE Manager Regional Experiences
		Prepare and implement a Public Art Strategy for culture and space activation within the region		100%	The Draft Public Art Strategy is now complete and will be provided to Council for adoption	3-MRE Manager

5.6: The diversity of our heritage, cultural services and facilities are maintained and promoted

Code	4 Year Focus	1 Year Action	Status	Progress	Comments	Responsible Officer
					and public exhibition early in 2023/2024 Financial Year.	Regional Experiences
		Engage with the community to create opportunities to contribute to the content and programs at the Dubbo Regional Theatre and Convention Centre and the Western Plains Cultural Centre		100%	Community focused programs and opportunities continued to engage the local community at the Western Plains Cultural Centre. This included opportunities to participate in artists talks, workshops, curatorial presentations, and exhibitions focused on local artists such as Homeground and exhibitions focused on local stories and history with From the Vault and 100 Years of Astley Cup. The Western Plains Cultural Centre and outcomes within the Dubbo Region Cultural Plan (SPARC) continued to engage with a high number of local community cultural groups such as the Dubbo Filmakers, Outback Writers, Orana Arts, Dubbo Family History, University of the Third Age, Dubbo Eisteddfod, SOMAD, Wellington Arts, Wellington Historical Society and many others.	3-MRE Manager Regional Experiences
		Undertake a strategic review of cultural and museum services in Wellington		100%	The Wellington Musuem official opening was undertaken in this review period at the Old Wellington Police Station in April. Continued engagement with the new committee has facilitated this opening and improvements to the operating structure of the museum. Ongoing discussion to resolve outstanding issues of gaol cell activation and long-term storage strategy continue. The NSW Museums and Galleries, museum advisor program continues to be joint funded from Council and MGNSW to assist in the long term sustainability and strategy of the Wellington Museum.	3-MRE Manager Regional Experiences
5.6.2	Culturally and Linguistically Diverse peoples' culture and heritage is celebrated	Engage with the local culturally and linguistically diverse community to support effective partnerships, and identify needs and opportunities		100%	In June 2023 Council has endorsed the motion; That Council join the Welcoming Cities Network, as a Non-Fee Network Member. Welcoming Cities recognises that, of all tiers of government, local councils are best placed to understand the complexity and	3-MCMS Manager Community Services

Code	4 Year Focus	1 Year Action	Status	Progress	Comments	Responsible Officer
					diversity of their communities. However, they often engage in this work with limited resources and support. Members of Welcoming Cities have access to a community of like-minded Local Governments and community stakeholders	
		Identify external funding opportunities to create a multicultural park, incorporating a mother language monument		70%	No funding opportunities have been identified as the first step in the process in the review of the Elizabeth Park Master Plan. This review is well advanced and is proposed to go out to community consultation in the new financial year. As part of this consultation process the community will be asked to comment on the proposed location and extent of a Multicultural Park. Following the adoption of the plan further development of a fine grain plan for the multicultural park will be undertaken to assist in securing external funding opportunities.	3-MROS Manager Recreation & Open Space
		Celebrate and participate in Harmony Week to encourage understanding and cultural sharing		100%	No further action undertaken during this period as Harmony Week was celebrated in March 2023 (last reporting period). Harmony Week celebrated March 20 - 26 in line with National Celebration dates. DRC worked externally in an advocacy capacity to help promote the dates as well as encourage local community group and event participation. Internally a number of activations were undertaken by staff including a mufti day.	3-MRRE Mgr Resource Recovery & Efficiency
		Maintain Sister Cities relationships and support opportunities for cultural exchange		100%	Sister City Exchange between Minokamo planning has continued during this reporting period with 34 applications from students to be a part of the exchange this year from Dubbo to Japan. 10 students and 2 chaperones have now been selected to undertake the exchange later this year. The Exchange delegation from Japan will arrive in Australia in July. The Wujiang exchange has not taken place this year, meetings and planning has commenced to reestablish the exchange	3-MRE Manager Regional Experiences

Code	4 Year Focus	1 Year Action	Status	Progress	Comments	Responsible Officer
					again in 2024. Additionally, work has been undertaken to research other established relationships with sister and friendship cities. Both Wellington and Dubbo have had a number of relationships that are no longer active. Work will be undertaken in 2024 to determine the status of each city's relationship with the Dubbo Region.	
5.6.3	Items of heritage significance are protected, conserved and adapted for re-use where appropriate	Participate in the Local Heritage Assistance Fund		100%	Council participates in the Local Heritage Assistance Fund every year, with NSW Heritage Office having confirmed that the programme (partial funding) will continue for at least the next two (2) years. This is an ongoing matter.	3-MBDS Mgr Building & Development Services
		Provide a heritage advisory service to protect and enhance heritage assets, and to identify items of heritage significance		100%	Council's Planning staff is experienced and provides a constant heritage service. Additionally, Council's Heritage Advisor is available 1 day per month to assist both staff and the general public with regard to development associated with listed heritage items. This is an ongoing matter.	3-MBDS Mgr Building & Development Services

Theme 6: Environmental Sustainability

6.1: We achieve net zero emissions

Code	3 Year Focus	1 Year Action	Status	Comments	Responsible Officer
6.1.1	Investment in renewable energy opportunities are encouraged and supported	Support and encourage the community to use renewable energy and implement energy efficient measures		Councils Organisational Sustainability Coordinator's primary focus is on internal operations and achieving Council's endorsed renewable energy target. Installation of Destination Electric Vehicle Chargers for public use was completed in late 2022 at Wellington Library and in April 2023 at Wellington Caves. These sites are now available to the public to use.	3-MRRE Mgr Resource Recovery & Efficiency
		Develop and implement appropriate policies to ensure new development and street lighting upgrades adopt LED technology		All street lighting designs are reviewed by Council. Light Emitting Diode (LED) lighting is enforced except where it is deemed not appropriate by Essential Energy.	3-MISD Mgr Infrastructure Strategy & Design
		Review the Energy Strategy and Implementation Plan		Review of the Energy Strategy and Implementation Plan completed, with presentation to ELT in late 2022. Results were discussed at the Climate Change and Resilience Committee meeting in November 2022.	3-MRRE Mgr Resource Recovery & Efficiency
		Maintain membership in the Cities Power Partnership		Council has renewed the Cities Power Partnership.	3-MRRE Mgr Resource Recovery & Efficiency
		Collaborate with the State Government to ensure development in the Central-West Orana Renewable Energy Zone takes a strategic approach to community development		Meetings undertaken with Energy Co monthly. This includes reviewing short term accommodation issues and overall Renewable Energy Zone considerations. These meetings were undertaken throughout the period and represent Council's commitment to ensuring development of the Central West and Orana Renewable Energy Zone is undertaken to benefit our community.	3-MGP Manager Growth Planning
6.1.2	Council buildings and facilities are energy efficient, carbon neutral and utilise renewable energy sources	Investigate opportunities for energy efficiency and renewable energy use for Council buildings and facilities, and implement where appropriate		 Investigation of upcoming renewals and identifying opportunities to implement more sustainable technologies is ongoing. EV Chargers have been installed for council fleet vehicles. Upcoming planned renewal of air handling units entered into council asset prioritisation system. The 	3-MMPD Manager Major Project Delivery

Code	3 Year Focus	1 Year Action	Status	Comments	Responsible Officer
				work involves installing smaller units with a variable valve system which is significant more efficient than the current units. - Council chambers have been relocated to the ground floor conference rooms to improve disability access and has been designed to be a multi-use space. Freeing up the old chamber space to be included in the flexible working body of work for refurbishment. For more effective use of the whole Civic Administration Building.	
		Monitor and report the energy performance of Council buildings and facilities via Council's energy management tool		This action is an ongoing monthly action for Council. The E21 bill reviewer platform is currently utilised by Council Facility Managers to review monthly energy consumption and energy performance of the Managers respective sites.	3-MRRE Mgr Resource Recovery & Efficiency
		Develop and implement a policy which provides energy efficient guidance, information and benchmarks in the design and construction of major capital works and building projects		In April 2023, the Council Executive Leadership Team adopted the Sustainable Buildings Policy and Standards (Developed by an external Consultant - Ironbark Sustainability).	3-MRRE Mgr Resource Recovery & Efficiency
				The Policy and Standards will assist Council to apply minimum and best practice sustainability standards to the design, construction, refurbishment, and operation of Council buildings.	
				 Benefits include: Helping to deliver Council's strategies to address climate change Reduced operational and maintenance costs of Council buildings Alignment with other leading councils in addressing climate change Demonstrates leadership in the community 	
				The Policy and Standards will apply to all buildings owned or managed by Council, including renovations over \$50,000 and any new builds over \$250,000.	
		Prepare a Net Zero Strategy for Council and Council operations		The Net Zero Framework has been developed by Council in conjunction with consultant 100% Renewables, and with the support of the NSW Government's Sustainability Advantage Program.	3-MRRE Mgr Resource Recovery & Efficiency

Code	3 Year Focus	1 Year Action	Status	Comments	Responsible Officer
				The purpose of the Net Zero Framework is to provide Council with an overarching blueprint for reducing greenhouse gas emissions to net zero within its operations by 2050. The requirement for Council to achieve 'net zero emissions' is outlined within Council's Towards 2040 Community Strategic Plan (Objective 6.1). The Net Zero Framework has been set out in three parts (Background, Framework, and Implementation, Monitoring and Review) and is structured around the United Nations Framework Convention on Climate Change (UNFCCC) guidance for setting and achieving net zero commitments. A presentation was provided by 100% Renewables on the draft Net Zero Framework to Councillors in July 2023. The Net Zero Framework will be discussed at the July Ordinary Council Meeting.	
		Implement practices to optimize fleet performance and reduce fuel use and greenhouse gas emissions		Transition to Zero Emission Policy adopted and included in Fleet replacement procedures.	3-MFDS Manager Fleet & Depot Services
6.1.3	Alternative modes of transport are available	Investigate the provision of electric vehicle charging stations, along with opportunities to fund installation of these facilities		Council has utilised and completed 100% of the NSW EV Destination Charging Grant, with the installation of two (2) Electric Vehicle charging stations located at the Wellington Library, and two (2) Electric Vehicle charging stations located at the Wellington Caves.	3-MRRE Mgr Resource Recovery & Efficiency
		Collaborate with the State Government as part of the NSW Electric Vehicle Strategy		Council has utilised and completed 100% of the NSW EV Destination Charging Grant, with the installation of two (2) Electric Vehicle charging stations located at the Wellington Library, and two (2) Electric Vehicle charging stations located at the Wellington Caves.	3-MRRE Mgr Resource Recovery & Efficiency
6.1.4	Existing and new development is sustainable, has sufficient greenspace and efficiently uses resources	Investigate mechanisms and smart technologies to reduce the urban heat effect		University of NSW have created a website for the project and plans have been created to install temperature sensors on street assets for which approval is currently being sought.	3-MRRE Mgr Resource Recovery & Efficiency
		Implement the Street Tree Master Plan and Street Tree Maintenance Guidelines to improve the quality of street appeal in the region		The Wellington Street Tree Master Plan was adopted in April 2023 to provide strategic direction for the improvement of the public trees in Wellington. Street tree planting guidelines are still	3-MROS Manager Recreation & Open Space

Code	3 Year Focus	1 Year Action	Status	Comments	Responsible Officer
				current and an additional plan for the Stockholm planting methodolgy added to these plans. Council continues to plant trees within the streetscapes and other public lands in accordance with available budgets.	
		Prepare and adopt a Tree Preservation Order to manage important trees within the region		A report on options for the implementation of a more stringent Tree Preservation Order, which includes the protection of trees on private lands, has been prepared and was submitted to Council in July for consideration for public exhibition. A report following public engagement will be submitted to Council is October 2023.	3-MROS Manager Recreation & Open Space

6.2: We recognise, plan for and respond to the impacts of climate change

Code	3 Year Focus	1 Year Action	Status	Comments	Responsible Officer
6.2.1	The impacts of climate change are identified and addressed through collaboration with our	Support and encourage community groups and programs to undertake environmental restoration works		Deferred Action. Council is reviewing volunteer management in line with programs for environmental restoration works.	3-MROS Manager Recreation & Open Space
	community and government	Undertake Climate Change Risk Planning for Council and Council's assets		Council staff continue working on climate change and risk planning. External consultants are also considering how to best address this in regards to Council assets.	3-MGIC Manager Governance & Internal Control
		Investigate funding opportunities to increase community education programs and awareness of climate change		This action has been cancelled. Staff resources are not available. resources instead are directed to related priority projects, such as: EV destination charging stations, development of sustainable building policy and net zero strategy, and energy procurement.	3-MRRE Mgr Resource Recovery & Efficiency
6.2.2	Water supply is provided efficiently and sustainably to our community	Promote and encourage water savings initiatives to the community		Council provided a water saving educational theatre and interactive workshop incursion, Walter Smart & Friends, to over 1,500 primary school students across 13 performances at 9 schools across the Local Government Area. The unique incursion raised awareness of water efficiency, improving water literacy and influencing responsible water behaviour. Council continues to subscribe to the Water Conservancy who provide Council with a range of	3-MWSS Manager Water Supply & Sewerage

Code	3 Year Focus	1 Year Action	Status	Comments	Responsible Officer
				water efficiency information and materials for the community including interactive tools, videos, website, flyers and booklets. Council continues to engage with property owners to monitor their water usage (leak detection, high usage) with the smart meter technology through the MyDRC Water customer portal. The mobile telephone app for the customer portal has undergone testing phase by the developer and is anticipated for release in later 2023.	
		Investigate activities and funding strategies to ensure long-term water security		Council has constructed two new production bores and associated pipelines in Wellington. Council has engaged a consultant to assist with designing an underbore of the Macquarie River and Main Western Railway Line and has also conducted extensive geotechnical investigation in the area. Council has also engaged a consultant who is reviewing the operation of the Wellington Water Treatment Plant and investigating what modifications need to be made to run the facility on 100% bore water. Council has constructed two new production bores and associated pipelines in Geurie. These have been connected to the Geurie Water Treatment Plant. Further augmentation works are planned for the Macquarie River Raw Water Pump Station to better facilitate the arrangement. Council has constructed five new production bores and associated pipelines in Dubbo. A further three production bores will be constructed in West Dubbo in the vicinity of Bunglegumbie, Troy Bridge and Nulla Roads. Council recently awarded the tender of a further 9.0km of bore water pipelines to Leed Engineering and Construction to connect the three new bores to the existing bore water pipe network. Construction on the pipeline will	3-MSWSS Manager Strategy Water Supply & Sewerage
6.2.3	Waste management processes reduce our	Investigate smart technology to improve waste management practices		commence mid-August 2023. Ongoing Investigations into applying GPS technology into the landfill compactor. This technology will allow for an increase in operation	3-MRRE Mgr Resource

Code	3 Year Focus	1 Year Action	Status	Comments	Responsible Officer
	environmental footprint and impact on the environment			efficiency by compacting waste to predetermined heights and compaction rates. This will prevent unnecessary additional passes over the waste by the compactor and allow for accurate heights to be achieved, as a result conserving fuel and extending plant life.	Recovery & Efficiency
		Undertake a litter, waste and food avoidance and minimisation education program		Council have an Educational Officer who is currently rolling out 2023/2024 Waste & Sustainability Programs. The programs will aim to deliver landfill avoidance, food waste management and recycling options across Primary Schools, High Schools and Organisations within the Councils area.	3-MRRE Mgr Resource Recovery & Efficiency
		Work with NetWaste on waste projects and opportunities for greater diversion from landfill		Council is a member on the Netwaste steering committee. Netwaste have finished the Regional Waste Strategy, which Council contributed to the development of the Strategy. Netwaste have recently also developed a coffee table version of the strategy, which highlights the key points of the strategy in a shortened format (attached). Council will continue to work with Netwaste on potential waste projects and trials for greater diversion from landfill and also increase reuse, recycling and circular economy opportunities.	3-MRRE Mgr Resource Recovery & Efficiency

6.3: Land use management sustains and improves the built and natural environment

Code	3 Year Focus	1 Year Action	Status	Comments	Responsible Officer
6.3.1	The quality of the Macquarie, Talbragar and Bell river corridors are managed and enhanced	Support and encourage community groups and programs to undertake environmental restoration works		Our Parks and Bushcare program continued to support and facilitate volunteer effort in this space. Council has developed Operational Plans to guide effort and improve understanding of the scope of work to be completed and the manner in which it is completed. Council has also developed an on-line induction platform to facilitate easier induction of new members. Dubbo Regional Council continues to work with volunteer groups to support their contribution toward natural area maintenance.	3-MGSO Manager Greenspace Operations

Code	3 Year Focus	1 Year Action	Status	Comments	Responsible Officer
6.3.2	Stormwater discharge into receiving waters is limited	Maintain existing gross pollutant traps and retarding basins		Council maintains 67 gross pollutant traps across the local government area. These are design to collect rubbish and sediment from the stormwater system so it doesn't enter the river system. The gross pollutant traps are cleaned based upon weather patterns and responding to customer requests. There are 103 basins that temporarily store water during rain events to reduce the likelihood of flooding. These are generally larger grassed areas with a piped outlet at the low point of the basin. These are mown on an as needs basis throughout the year and are often used as open space in dry times.	3-MISD Mgr Infrastructure Strategy & Design
		Undertake a stormwater education program		An education campaign started in mid-2019. The campaign is still active through Council's website: https://www.dubbo.nsw.gov.au/Our-Region-and- Environment/Watersewerage-and-drainage/stormwater	3-MISD Mgr Infrastructure Strategy & Design
		Incorporate stormwater treatment devices into new development areas		New development areas were assessed on a case-by- case basis to determine the requirements for the placement of additional gross pollutant traps.	3-MISD Mgr Infrastructure Strategy & Design
		Undertake regular street sweeping programs		Street sweeping was undertaken on a daily basis throughout the year. The sweepers are based in Dubbo and Wellington and have worked independently and together, as required, to service the urban streets in both towns.	3-MID Manager Infrastructure Delivery
6.3.3	Endangered ecological communities, threatened species, habitats and environmental assets are protected	Advocate to the State Government for funding to map all endangered environmental assets		The mapping of all endangered ecological communities in the Dubbo Regional Local Government Area continues to be raised with the State Government Biodiversity Conservation Trust, including examining grant opportunities and other funding mechanisms. In the meantime, Council continues to build on the information we hold from previous ecological studies, development applications and other mechanisms. Ecological assessments are undertaken of land as required at the strategic planning stage and as identified in Council's adopted land use strategies.	3-MGP Manager Growth Planning
		Advocate to the State Government for funding to restore degraded environments		Council has continued to advocate to State Government to assist in restoring degraded environments. Council has received \$300k for the Bell River bank stabilisation project, \$650k for restoration of Pioneer Park paths and	3-MROS Manager

Code	3 Year Focus	1 Year Action	Status	Comments	Responsible Officer
				surrounds, \$590k Pioneer Park irrigation and rehabilitation of Pioneer Park western carpark back to a natural state. A further \$100k has been granted for Flying Fox Foraging habitat restoration.	Recreation & Open Space
		Collaborate with Environmental Groups to identify and monitor noxious and environmental weeds		Greenspace Operations worked with local volunteer groups throughout the year through the Parks and Bushcare Program to facilitate contribution to natural area maintenance and weed identification across our natural areas.	3-MGSO Manager Greenspace Operations
		Design major infrastructure projects so that they avoid endangered ecological communities, threatened species, habitats and environmental assets		All Part 5 projects are assessed through the Development Unit and none have impacted significantly upon any endangered ecological communities and/or the habitats of threatened species.	3-MBDS Mgr Building & Development Services

6.4: We plan for and mitigate the impacts of natural events and disasters

Code	3 Year Focus	1 Year Action	Status	Comments	Responsible Officer
6.4.1	People and property are protected from fire-related incidents	Review bushfire prone mapping for the region		New bushfire prone land mapping will be implemented as part of the new digital LEP mapping for the Dubbo Regional Local Government Area.	3-MGP Manager Growth Planning
6.4.2	Development does not place the community at risk from flood impacts	Regularly maintain drainage networks in Dubbo, Wellington and the Villages		Maintenance activities of drainage networks were undertaken throughout the year based on internal asset owner requests and customer requests including gross pollutant traps.	3-MID Manager Infrastructure Delivery
		Complete planning activities for stormwater drainage and flooding works in Wongarbon, and investigate funding opportunities and mechanisms		Deferred Action. Council proposes to undertake a flood study for Wongarbon and will apply for funding in future years through the Floodplain Development Program. The completion of Flood Studies and Flood Risk Management Plans can take up to two years once funding is received. Council's current priority is to develop an updated flood study for Wellington and has applied for funding through the Floodplain Development Program. Council is also currently working on the Ballimore flood study. Following that, council will seek funding to undertake a flood study for Wongarbon, as well as review and adopt the Dubbo Macquarie River Flood Study.	3-MISD Mgr Infrastructure Strategy & Design

Code	3 Year Focus	1 Year Action	Status	Comments	Responsible Officer
		Develop an appropriate flood planning policy for Eumungerie following adoption of the Floodplain Risk Management Plan		Deferred Action. This action has not yet commenced due to other competing priorities. This task is programmed for completion in the third quarter of 2023/2024 financial year.	3-MISD Mgr Infrastructure Strategy & Design
		Prepare and adopt a Floodplain Risk Management Plan for Geurie		Geurie Flood Risk Management Plan was adopted by Council at the Ordinary Council meeting held on 23 March 2023.	3-MISD Mgr Infrastructure Strategy & Design 3-MISD Mgr Infrastructure Strategy &
		Facilitate Council's Floodplain Risk Management Committee to monitor flood risks and mitigation opportunities		This is an ongoing activity for the Stormwater team, and Floodplain Committee meetings are called when required for specific projects. The Ballimore Flood Study was presented to the Floodplain Committee in February 2023 and subsequently exhibited to the community in March 2023 to gain community feedback. Further meetings will be held next year, as the Ballimore flood study and flood risk management plan are progressed further. Council will commence updating the Wellington Flood Study in the 2023/2024 year, a project that will be presented to future Floodplain Committee meetings.	3-MISD Mgr Infrastructure Strategy & Design
6.4.3	Local emergency management organisations and local State Emergency Services are capable of	Implement and review disaster plans and Local Emergency Management Plans		The audit has been completed for identified suitable evacuation facilities within the LGA. There are no disaster plans or Local Managment Plans due for review at present.	3-MGIC Manager Governance & Internal Control
	responding to emergencies	Coordinate Council's response and assist relevant agencies during emergencies and disasters		Council has continued to work with local emergency agencies fullfilling its legislative obligations to oversee and facilitate emergency management in the LGA	3-MGIC Manager Governance & Internal Control